



**2007/08 End of Year Review of the Local Area Agreement**

---

## Contents Page

<b>Introduction</b>	<b>3</b>
<b>Local Area Agreement Statement of Grant Use</b>	<b>3</b>
Amount of grant received and allocation of resources	3
LAA grant expenditure for the period 1st April – 31st March 08	3
<b>LAA outcomes</b>	<b>5</b>
Progress	5
<b>Neighbourhood Renewal Fund and Safer and Stronger Communities Fund</b>	<b>5</b>
Neighbourhood Renewal Fund	5
Safer and Stronger Communities Fund	6
<b>Neighbourhood Renewal Floor Targets</b>	<b>6</b>
Progress	6
<b>Partnership Developments during 2007/08</b>	<b>32</b>
Sustainable Community Strategy and the New LAA	32
Partnership management	32
Community engagement, participation and cohesion	33
Community Cohesion Forum	33
The Haringey Compact	34
A new Local Area Agreement	34
Thematic Boards update	34
<b>LAA Outcomes Framework Review Table</b>	<b>39</b>
<b>LAA Grant Assurance Process</b>	<b>98</b>
<b>End of Year Statement of Grant Use Template</b>	

## Introduction

- 1.0 This report sets out the Statement of Grant use for the 2007/08 Local Area Agreement (LAA) for the period 1<sup>st</sup> April 07 – 31<sup>st</sup> March 08 in accordance with the grant conditions detailed within the LAA Grant Determination. For the purpose of this report, the Partnership is reporting on pooled funding streams only.
- 1.1 The report also provides:
- An overview of progress made by the Partnership against delivering the outcomes and indicators as set within the LAA outcomes framework, highlighting the actions taken by the Partnership to monitor targets where concerns have been identified and there is a potential risk of the target not being achieved;
  - A review of the Partnership's Neighbourhood Renewal Fund (NRF) and Safer and Stronger Communities Fund (SSCF) programmes.
  - An outline of the Partnership's achievements through its thematic boards.

## Local Area Agreement Statement of Grant Use

### **2.0 Amount of grant received and allocation of resources**

- 2.1 Haringey's LAA Grant allocation for 2007/08 is £15,545,909, comprising mandatory pooled funding streams in accordance with Government guidance.
- 2.2 The Partnership allocated these resources through its thematic partnerships. In order to maximise opportunities, the pooled resources that make up the LAA Grant have been closely aligned with mainstream budgets of key partners and other external funding streams to achieve and deliver real change and improvements for residents across the four LAA blocks.
- 2.3 In March 2007, the HSP agreed a programme of projects to deliver against the outcomes and targets agreed in Haringey's LAA. These projects were developed through the thematic partnerships and recommended as the key actions needed, as identified within the LAA outcomes action plans, to achieve delivery of Haringey's LAA on the ground.
- 2.4 To ensure that thematic partnerships and project managers spend in accordance with the Government's LAA finance guidance and follow Council best practice, audit guidelines were produced following advice from the Council's Audit and Risk Management Team. The guidelines were distributed to all projects and services funded through the LAA Grant.

### **3.0 LAA Grant expenditure for the period 1<sup>st</sup> April 07 – 31<sup>st</sup> March 08**

- 3.1 The table below shows the actual spend achieved for each of the individual funding streams within the LAA grant for the period 1<sup>st</sup> April 07 – 31<sup>st</sup> March 08.

#### **LAA Grant Financial Report** (*mandatory pooled funding streams*)

<b>Title of Funding Stream</b>	<b>Allocation 07/08</b>	<b>Total Spend</b>	<b>Variance</b>	<b>Comments</b>
Children's Service Grant	1,910,362	1,909,701	-661	Underspend spend not being carried forward
KS3 Behaviour and Attendance	68,300	68,300	0	
KS3 Central Co-ordination	158,048	157,999	-49	Underspend spend not being carried forward

Title of Funding Stream	Allocation 07/08	Total Spend	Variance	Comments
Primary Strategy Central Co-ordination	186,130	186,099	-31	Underspend spend not being carried forward
Positive Activities for Young People	457,581	457,583	2	
School Travel Advisors	25,000	25,000	0	
School Development Grant	1,985,414	1,731,839	-253,575	253,572 Under spend to be rolled forward into 2008/09
School Improvement Partners	80,397	80,399	2	
Neighbourhood Support Fund	46,712	28,225	-18,487	Under spend to be rolled forward into 2008/09
Preventing Violent Extremism Funding	80,000	80,000	0	
Neighbourhood Renewal Fund	7,862,806	7,866,589	3,783	Over spend to be picked up by Council on behalf of HSP
SSCF - Neighbourhood Element	581,000	581,000	0	
SSCF - Cleaner, Safer Greener (capital)	980,000	965,450	-14,550	Under spend to be rolled forward into 2008/09
SSCF - Cleaner, Safer Greener (revenue)	150,000	150,000	0	
SSCF - Community Empowerment Network (Carry forward from 06/07)	£44,500	£44,500	0	
SSCF - Building Safer Communities (Revenue) ASB, DS	361,846	361,842	-4	
SSCF - Building Safer Communities (Capital)	120,863	120,863	0	
Waste Performance and Efficiency Grant	491,450	491,450	0	
<b>Total</b>	<b>15,590,409</b>	<b>15,306,839</b>	<b>283,570</b>	

3.2 The Partnership has achieved 98% expenditure against the total LAA grant. The following carry forwards have been approved by the Government Office for London (GoL):

- Carry forward of £272,059 of the DCSF Children's Service grants within the LAA Grant, due to changes in their grant conditions as a result of being pooled. Previously, these grants operated within the school educational year rather than the financial year. The value of this carry forward represents 6% of total DCSF pooled streams within the LAA Grant.
- Carry forward of £14,550 from the SSCF capital element of the Cleaner Safer Greener due to a change in project delivery. The value of this carry forward represents less than 1% of pooled SSCF streams within the LAA Grant.

3.3 As in previous years, the Partnership has achieved a full spend of the NRF. To mitigate against slippage, over programming of approximately £97,000 was agreed by the Partnership. This has enabled the Council to effectively control spending and manage slippage and as a result, the NRF has been completed with a slight overspend of £3,783, which the Council will cover on behalf of the Partnership.

3.4 The Partnership sought and was granted approval to transfers resources from its NRF allocation from one block to another to deliver outcomes within the Economic Development block. In addition to this the Partnership agreed in May 07 to fund the equivalent of a Pump Priming Grant allocation to Haringey's thirteenth stretch target through NRF to the value of £80,000.

3.5 With the exception of the carry forward detailed in 2.2.2, the funding streams within the SSCF have achieved a full spend. Following the Treasury's announcement in the

summer of 2007 to cut the SSCF revenue grant, the Partnership agreed in August 2007 to use NRF contingency to meet these shortfalls. This enabled work to continue to avoid a negative impact on Haringey's LAA.

- 3.6 With the exception of the carry forward detailed in 2.2.2, the majority of funding streams pooled within the DCFS have achieved a full spend.

## **LAA Outcomes Framework**

### **4.0 Progress**

- 4.1 As reported in the mid-year review, a number of targets were removed from the LAA since the formal sign off in March 07. Generally, the targets related to and were dependant on external funding bids such as the LEGL and Invest to Save, which were unsuccessful. The removal of the targets was approved by GoL.
- 4.2 Good progress has been made this year by the Partnership against the outcomes and targets agreed within Haringey's LAA. The Outcomes Framework Review Table (from page 39) reports on the progress against each of the LAA outcomes, detailing the main activities undertaken to support delivery. Targets which are under performing are closely monitored by the HSP and its Performance Management Group (refer to 3.4).
- 4.3 Thirteen stretch targets were negotiated and agreed for Haringey's 2007/08 LAA. They sit alongside the mandatory indicators within the Outcomes Framework. As the 2007/08 stretch targets are effective for a 3-year period, they have been aligned with indicators in the new LAA for 2008/09 and will continue to be monitored through the Partnership's new performance management framework. As the 2008/09 LAA is a new 3-year agreement, performance figures for 2010/11 are being agreed. Good progress has been made in the first year of the stretch period with improvements in performance and positive progress achieved in 9 of the 13 stretch targets.
- 4.4 Performance monitoring of the LAA has been undertaken on a quarterly basis through the Partnership, its Performance Management Group and the Thematic Boards. Monitoring reports have included:
- Quarterly stretch target reports to the HSP.
  - Six monthly reviews of the LAA to the HSP, including exception reports for all outcomes with red status against progress, and mid year and end of year statement of grant use and outturn reports.
  - Quarterly updates to Thematic Boards covering spend and progress on project activity commissioned through the HSP to deliver LAA outcomes.
  - Quarterly updates to Thematic Boards detailing progress achieved against the outcomes within their responsibility, including stretch targets.
  - Quarterly stretch target reports to the Scrutiny Committee.

## **Neighbourhood Renewal Fund and Safer & Stronger Communities Fund**

### **4.0 Neighbourhood Renewal Fund**

- 4.1 The NRF was worth £7,862,806 during 2007/08 and was allocated by the Haringey Strategic Partnership (HSP) to each of its thematic partnerships (see table 1). In addition the HSP agreed a top slice allocation to address partnership priorities that fall outside of the thematic partnerships.

**Table 1 - NRF Breakdown by Thematic Partnership**

<b>Thematic Partnership</b>	<b>Allocation</b>
Safer Communities Executive Board	1,339,500
Better Places Partnership	2,240,000
Enterprise Board	1,096,382
Children & Young People's Strategic Partnership	1,133,009
Wellbeing Strategic Partnership	1,311,633
Integrated Housing Board	0**
Top Slice	840,000
<b>Total</b>	<b>7,960,524*</b>

\*Includes over-programming of £97,718; \*\* Integrated Housing Board was re-established in July 08 - housing projects funded via Better Places Partnership Board and Wellbeing Strategic Partnership Board

## 5.0 Safer and Stronger Communities Fund

5.1 The SSCF was worth £2,238,209 during 2007/08 and was made up of revenue and capital budgets (see table 2). The SSCF budgets were aligned with an appropriate thematic partnership for accountability depending on the individual grant condition of the funding stream.

**Table 2 – SSCF Breakdown by Funding Stream**

<b>SSCF Stream</b>	<b>Allocation</b>	<b>Thematic Partnership</b>
Neighbourhood Element	581,000	Top Slice
Cleaner Safer Greener (Cap)	980,000	Better Places & Integrated Housing
Cleaner Safer Greener (Rev)	150,000	Better Places
Building Safer Communities (Cap)	120,863	Safer Communities Exec
Building Safer Communities (Rev)	361,846	Safer Communities Exec
Community Empowerment Network (carry forward from 06/07)	44,500	Top Slice
<b>Total</b>	<b>2,238,209</b>	

For more detail of financial outturns for the NRF and SSCF please see the LAA End of Year Report and the LAA Grant Use Template (appendix a).

## Neighbourhood Renewal Floor Targets

### 6.0 Progress

6.1 Good progress has been made across the neighbourhood renewal outcomes during 2007/08, with most targets showing a positive trajectory. Significant improvements in performance have been achieved in the following areas:

- Pupils attaining 5 or more GCSEs at Grades A\*-C
- Absence in both primary and secondary schools
- Young People Not in Education, Employment and Training (NEETs)
- Looked after children obtaining 1 GCSE at grade A-G
- Increasing the number of adoptions
- Road casualties (trend & 3 year average)
- Street cleanliness
- Satisfaction with recycling facilities and civic amenity sites
- Being efficient and well run
- And offering value for money
- Waiting times for assessment and packages of care

- Adults and older people receiving statement of needs, direct payments and equipment delivered in 7 days
- Keeping Haringey residents informed
- Involving residents in decision making

6.2 The programmes of projects commissioned by the Haringey Strategic Partnership to deliver against the neighbourhood renewal outcomes during 2007/08 have resulted in real benefits for local residents, as reflected in customer satisfaction surveys and the Comprehensive Performance Assessment (CPA). The Partnership strove to, and succeeded in maximising value by aligning Neighbourhood Renewal Funds and Safer and Stronger Community Funds to deliver its priority areas of improvement.

6.3 The table below details key neighbourhood renewal performance data for each theme area and Thematic Board. It also and provides a selection of NRF and SSCF projects commissioned through the thematic boards to deliver against the neighbourhood renewal floor targets.

### **Crime: Safer Communities Executive Board (SCEB)**

#### **National Floor Target:**

Reduce crime by 15%, and further in high crime areas, by 2007-08.

Key performance highlights include:

- The number of British Crime Survey (BCS) comparator crimes reported in 2007/08 was 18,374 whilst a decrease (1.2% fewer crimes) on 2006/07, Haringey did not achieve the challenging 7.5% reduction.
- Significant falls were seen in personal robbery (24.8%), theft of motor vehicle (10.3%), wounding (8.8%) (exceeding 2007/08 targets) and theft from the person offences (8.7%).
- Increases of note were criminal damage (12.5%), theft from a motor vehicle (9%) and burglary (6.2%).
- From April 2007 to March 2008, Haringey had a higher than average number of BCS comparator crimes per 1,000 population when compared with its 'Most Similar' Crime and Disorder Reduction Partnerships (CDRP) (fifth highest), and was higher than the group average (81.42 versus the Haringey Family average of 70.36).
- The 2007 Residents Survey found that 46% of adults cited crime as an area of personal concern, an 8% reduction from the 54% in 2006 and the lowest recorded for personal concern around crime for the past 6 years.

Below are examples of the project activity funded through the NRF and SSCF.

#### **Partnership Delivery Plans – Haringey Council (NRF)**

The project has enabled the delivery of partnership projects by priority crime type or area (violent crime, acquisitive crime, youth offending, anti-social behaviour, hate crime and prolific and priority offenders (PPO)), which flow from the strategic work under SCEB.

This is the first year that specific funding has been assigned to each SCEB priority crime theme board with all agreeing and producing an annual delivery plan. All theme board chairs and policy officers met to identify projects of mutual concern and interest, which led to the identification of cross-cutting projects like restorative justice, mentoring, communications, training and support to NEETS. The approach has attracted interest and raised the profile for these areas.

The project has achieved proactive engagement from all partners, greater joint working in cross cutting areas and better focus on needs-led projects and services. To ensure quality an evaluation framework was developed, which is working well and all projects are reporting to their crime type theme board quarterly.

Significant contributions were made to achieving related outcomes for young people through work covering skills for the work place and for the environment through physical improvements made. In addition, progress was made in delivering restorative approaches in schools, which is a key national and local priority. Through these early successes, there will be closer planning and joint delivery during 2008/09 and it has highlighted the need for a problem-solving approach that involves key mainstream services.

The project has enabled evidence and needs-led publicity campaigns to be mounted at short notice (e.g. theft from motor vehicle campaign), which has been an effective way to address emerging problems. As a result, a problem-solving approach will be adopted for 2008/09 through the Area Based Grant (ABG).

### **Addressing and Reducing Domestic Violence – Haringey Council (NRF)**

Haringey Council carried out a best value review of Domestic Violence Services in 2001. As a result of the review, a 5-year domestic violence services improvement plan was produced and adopted by the police, primary care trust and voluntary and community organisations.

A significant part of the project was the production of the Domestic Violence Strategy 2004-07. The strategy was developed in partnership with the partner organisations above and launched in September 2004.

The project is led by the council under direction from the Domestic Violence Partnership Board and supported by the Domestic Violence Forum and operational networks.

Project highlights for 2007/08 include:

- On White Ribbon Day (27<sup>th</sup> November 2007), Haringey won a distinction award from the Mayor of London in recognition of the outstanding and innovative work to stop domestic violence. Haringey's annual domestic violence conference was also held on White Ribbon Day and had the theme of holding perpetrators accountable.
- LAA stretch target pump priming funding has been used to support additional counselling for domestic violence survivors.
- LAA stretch target pump priming funding was also used by police to target additional resources to arrest a larger number of domestic violence perpetrators. Funding is also used for trained people to take statements regarding domestic violence cases.
- Supporting the redevelopment of Hearthstone Domestic Violence Advice Support Centre to create a better office space and more appropriate service for domestic violence survivors. The redevelopment will also allow greater joint working and create a more holistic service.
- Update of the Domestic Violence Strategy and action plan for the period 2008-2012. The new strategy will include domestic violence, gender violence and will include actions to address trafficking, rape, forced marriage and female genital mutilation.
- The 7<sup>th</sup> edition of "I Shall Survive", Haringey's guide to domestic violence services has been produced and translated into 14 languages and is available on Haringey's website.
- Since the launch of "What's love got to do with it?" Haringey's short film about domestic violence, it has been logged on to 1687 times making it the most popular Council web cast.
- 2390 people viewed "I Shall Survive" on line and other domestic violence web pages received 1,084 hits from July to September 2007.
- Launch of the Domestic Violence Perpetrators Programme using LAA stretch target pump priming funding.
- 12,000 "Ready to Explode" leaflets and posters have been distributed to secondary schools in the borough to raise awareness of domestic violence among young people.
- Supported the Safer Schools police teams in their delivery of the "Waiting in Silence"



programme. Currently ongoing in 5 schools.

- “What About Me?” pilot programme was completed and received good feedback from children, mothers and professionals. An external evaluation is underway by Warwick University and future funding for the programme is being explored.

Sourcing funding to expand services and achieve the 3-year stretch targets from 07/08 LAA will be a continued challenge. Community development will remain a focus through the year ahead and actions to contact harder to reach groups were launched in 07/08.

#### **Anti-Burglary Support Project – Metropolitan Care and Repair (NRF)**

The aims to provide support and practical assistance to vulnerable people (55+ or disability) who have been the victim of burglary or distraction burglary. Where possible the project worker aims to visit clients within 24hrs of a referral being made. The project worker advises clients on minimising the risk of a bogus caller gaining access (through role play) and may assist in completing insurance claims, benefit forms and signposting to appropriate support agencies.

An emergency handy person service is also provided, which can attend to minor damage to property within 24 hours of an incident. All security work is free of charge to the client.

During 2007/08, 200 referrals were received, from the police, Council teams, Victim Support Haringey and self-referral. Since the project began in 2004, 1,440 clients have been referred, 3,311 security improvements have been made and there have been only 5 reported repeat incidents of burglary. Through the customer satisfaction survey clients indicate that they feel safer in their homes following intervention by the project.

The project worker has assisted 9 clients to maximise income by assisting in successful completion of Attendance Allowance applications. Additionally, the project worker has helped submit 2 applications for Pension Credit and one client has received Housing Benefit and Council Tax Benefit back-dated for one year.

#### **DAAT Partnership Support Grant – Haringey Council (SSCF)**

The DAAT has been working with the community to raise awareness of the challenges faced covering drugs and substance misuse. In May 2007 the team co-ordinated activity across Haringey for national Tackling Drugs Week. Residents were invited to discover the work being done with the police and local drug agencies to tackle local drug issues. In June 2007, the team participated in Carers Week to help generate awareness of the issues faced by people caring for individuals that misuse drugs and/or alcohol. To bring all partner agencies together the team co-ordinated the Treatment Awareness Week at the end of June 2007 for which there was national recognition of the success of the event in the trade press.

A Key Individual Network (KIN) questionnaire was developed to measure the perception of drug dealing in the local community. The responses to this questionnaire will help to target events and publicity for the community so they are better informed and have greater confidence in the work of the agencies regarding drugs and alcohol.

The availabilities agenda has seen continued development through joint work with the police and treatment agencies to support people found in crack houses into treatment or to re-enter treatment. This has been greatly helped by the Information Exchange Protocol, which has led to greater co-operation between drug agencies to successfully engage clients found in the crack houses.

Following a short market mapping exercise, a system has been developed to look at the outcomes of the police test purchase operations and to better understand the trends around drug dealing locally.

Ongoing community engagement on Khat use has been maintained and several well attended events to educate staff from the Council and Haringey TPCT about Khat and the effects of its use on the Somali community have been delivered.

The service has been influential in creating an effective and sustained partnership between the police and the local drug agencies. The service has also allowed for greater understanding of work delivered by and between all partner agencies which has raised the profile and work of the DAAT. The DAAT has helped to empower and support service users and carers to participate in the treatment system and raise awareness in the wider community around the issue of drugs and substance misuse.

**Anti-Social Behaviour Action Team (ASBAT) – Haringey Council (SSCF)**

The ASBAT has been operating in Haringey since 2003. During this time it has been recognised nationally as operating best practice and has an excellent working relationship with the RESPECT Task Force. The team has delivered on all the objectives the Government has set in relation to tackling ASB which has seen a balanced approach between intervention and prevention coupled with necessary enforcement action. Enforcement achievements to date, are as follows;

- 21 Anti-Social Behaviour Orders (ASBO)
- 120 Acceptable Behaviour Contracts (ABC)
- 123 Injunctions
- 25 Notice seeking possession (ASB)
- 27 Eviction Orders (ASB)
- 5 Dispersal orders
- 139 Crackhouse closures (among the highest nationally)

The work of the ASBAT is integral to improving services and the potential regeneration in deprived areas. The ASBAT's work touches on all internal and external services who are involved in community cohesion, environmental improvements, regeneration, support / intervention and education. It is this holistic approach undertaken by the ASBAT which brings added value to improving local services. In addition, following a value for money review by Homes for Haringey, the ASBAT were seen to bring further value for money to the services it provides over and above the service level agreement in place, which also led to additional funding being made available to the ASBAT from the ALMO board.

The ASBAT were chosen by the Home Office to deliver parenting classes to the most prolific families engaging in ASB and this has gone well. The ASBAT has also been identified by the Youth Task Force to deliver on their action plan by co-ordinating support to young people who are subject to ASBOs and ABCs.

**Safer Communities Executive Board NRF Programme 2007/08**

<b>Project Title</b>	<b>Lead Partner</b>	<b>Amount of Funding</b>
Community Safety & CCTV Management	Haringey Council	55,000
Partnership Board Annual Delivery Plans	Haringey Council	250,000
ASBAT Intervention Support	Haringey Council	12,500
Haringey Police Provision	Metropolitan Police Haringey	330,000
Safer Communities Provision	Haringey Council	472,000
Anti-Burglary Support Project	Metropolitan Care and Repair	40,000
Addressing & Reducing	Haringey Council	80,000

Domestic Violence		
Victim Support	Victim Support – Haringey	60,000
YOS Asylum Worker	Haringey Council	40,000
	<b>Total</b>	<b>1,339,500</b>

### Safer Communities Executive Board SSCF Programme 2007/08

Project Title	Lead Partner	Amount of Funding
Capital Improvements to Key Areas	Haringey Council	121,200
ASBAT Support	Haringey Council	327,000
ASB Grant	Haringey Council	25,000
DAAT Partnership Support Grant	Haringey Council	67,028
	<b>Total</b>	<b>540,228</b>

### Liveability: Better Places Partnership

#### National Floor Target:

Lead the delivery of cleaner, safer and greener public spaces and improvement of the quality of the built environment in deprived areas and across the country, with measurable improvement by 2008.

The Better Places Partnership leads for the Haringey Strategic Partnership on the cleaner safer greener agenda. Key performance highlights include:

- The independently conducted ENCAMS street cleanliness survey results have shown that there has been a significant improvement in cleanliness in 2007/08 with 27.5% (21% litter & 34% detritus) of streets recorded as having unacceptable levels of litter and detritus, a reduction of almost half compared to the 2006/07 result of 40%.
- This level of performance exceeded the target of 29% for 2007/08 and achieved middle threshold for CPA. The score from the independent survey carried out under the Capital Standards Programme places Haringey in the third quartile of the 28 London boroughs that are in the Programme.
- Performance on graffiti was steady at 6%. This performance was within the CPA middle threshold and placed Haringey in the top quartile of London boroughs participating in the Capital Standards programme.
- Performance on flyposting removal improved considerably to 3%, although this level of performance remained in the CPA lower threshold. This performance placed Haringey in the bottom quartile of London boroughs participating in the Capital Standards programme.

The environmental service satisfaction results offered further encouragement with the two main indicators showing improving trends. Results from the latest survey found that:

- 71% of residents were satisfied with the refuse collection service, an increase of 7% from the previous year. This performance is now above London average.
- 56% of residents were satisfied with street cleaning a significant improvement on 2006 (+9%) reported in the annual resident's survey and on those reported in 2006 BVPI survey (49% satisfied with cleanliness- BV89).
- From March 2008 all of the 98 schools in Haringey have school travel plans. Haringey has exceeded local and national targets and are 1 of 3 boroughs to obtain 100%.
- 25.5% of household waste was recycled or composted in 2007/08, a good improvement from the 23.4% achieved in 2006/07 and exceeding the 25% target. Satisfaction with recycling facilities as measured through the annual Resident's Survey has shown continual improvement with 65% of residents expressing satisfaction, up 6% on 2006 and exceeding the target set for 2007/08.
- 362kg of household waste tonnage per head of population was collected in 2007/08,

exceeding the target of 370kg. This remains within the top quartile range for London on the waste minimisation indicator.

- A third fewer people (78) were killed or seriously injured on the roads in Haringey in 2007, down from 117 in 2006.
- Our residents survey showed improved satisfaction with our parks and open spaces up 8% to 65%, 5% above target. This is endorsed by the KMC Parks User Survey up 11% since 2003/04 to 70%.

Below are examples of the project activity funded through the NRF and SSCF.

#### **Abandoned Vehicles and Free Take Back Service – Haringey Council (NRF)**

Haringey Council provides a free take back service for local residents to surrender vehicles that are no longer wanted. The service is a popular way for residents to legally dispose of their vehicles and helps reduced abandoned vehicles in the borough.

Over the past two years the Council has collected and disposed of/recycled 538 unwanted vehicles surrendered by residents under this scheme.

Alongside the take back service the Council has maintained the abandoned vehicles service. The team respond to reports of abandoned vehicles from the public, but also proactively seek out abandoned vehicles that have not been reported. The projects key aims are:

- To inspect over 90% of all abandoned vehicles within 24 hours of notification. (KPI 218a).
- To remove over 90% of all abandoned vehicles within 24 hours of the notice expiry. (KPI 218b).
- To remove 90% of all abandoned vehicles within 3 working days

In 2007/08, 100% of vehicles were inspected and removed within 24 hours ensuring that all vehicles were dealt with within the 3 day target. Focussing on the NRF hot spot areas and joint operations with the police, has resulted in dramatic reductions in reported abandoned vehicles in the east of the borough.

Overall, the services have had a big impact on the cleanliness of the borough. In 2004/05, there were 4,042 vehicles reported as abandoned and of those 2194 were removed. In 2007/08, 2304 vehicles were reported as abandoned and of those only 549 met the criteria of abandonment and were removed. The abandoned vehicle service is widely publicised which has increased public understanding. In 2003/04, 60% of residents found abandoned vehicles to be a problem within their areas. In 2006/07 only 20% of residents thought that they were a problem.

#### **Street Enforcement – Haringey Council (NRF)**

The Street Enforcement Team (SET) was established in October 2005 following a comprehensive review of the enforcement structure and service delivery of environmental protection within the Environmental Services Directorate (now Urban Environment). The SET provides a uniformed and visible presence across the borough and officers are authorised to investigate incidents of environmental crime and take action against those found infringing environmental law including: fly tipping, fly posting, graffiti, littering, dog fouling, nuisance vehicles, street trading, highway obstruction, illegal leafleting and eyesores such as private land dumped with waste and rubbish bags dumped on the highway.

Highlights of SET activity include the following:

- Each neighbourhood area has been patrolled as agreed with a focus on locations causing concern.
- An average of 94 statutory notices has been served each month through 2007/08. Also, 91 warning notices have been served against traders as an alternative to statutory notice due to the lower levels of non-compliance.
- By the end of February 2008, the SET had taken 17 prosecutions and administered 5

simple cautions.

- The top 20 roads problem roads regarding domestic waste sacks were visited by the SET. Warning letters were distributed which gave information about collection days and what action may be taken if these collection days were ignored. Where necessary, further enforcement actions were taken.
- The SET have received 1,992 requests for service from the public to date to address issues including: domestic rubbish dumping (410), fly tipping (167), rubbish dumped on private land (468), rubbish dumped on public land (197). Other issues of concern to the public include: dog fouling, street trading, foot path and highway obstructions and skips and building materials.

Fly tipping has been a major concern within the borough for a number of years. As a result, 28 sites across the borough were identified as hot spots. The sites are monitored and weekly action is taken to reduce instances, whilst a long term solution is found. Since December 2007, 56 notices have been issued against offenders and 8 prosecutions are currently underway. Wherever possible, the SET encourage owners of the sites to bring them back into legitimate use. Actions to date have reduced the original hotspot list to 10.

SET Officers have carried out 11 “Stop It” operations across the borough targeting waste carriers transporting waste in vehicles. By the end of February, 358 vehicles had been stopped, checked and advised of their responsibilities when transporting controlled waste. Initially, when operation “Stop It” was introduced, officers found that non-compliance was an issue, however recent results show that carriers are complying more with the legislation.

Effective partnerships have been established between key agencies including the police, Haringey Accord and other Council departments. These partnerships have been essential in reducing environmental crime in Haringey.

### **Cleansing and Waste Management**

There were a number of projects carried out to improve cleanliness and waste management in Haringey.

- Community Clear Ups. Almost 80,000 households received the community clear up service allowing them to dispose of up to 15 large household items without charge.
- Graffiti and fly poster removal. Around 25,000 square metres of graffiti and fly posting were removed under this project, contributing to the achievement of London top quartile performance for graffiti removal.
- Litter management. A total of 225 litter bins, 25 dog waste bins and 26 cigarette butt bins were installed under this project.
- Fly tip management. Approximately 55 sites, mainly unregistered and unadopted land, were cleared of fly tipping under this project. As part of this project the Council worked with the Police and Probation Service on the Community Payback Scheme. Where possible, fly tip prevention measures were put in place to prevent future fly tipping at the same sites.
- Street washing. Approximately 110,000 square metres of paving were washed under this project. The work was targeted at locations that suffer from urinating and pigeon mess, and in high profile locations such as main shopping areas and transport hubs to deal with staining and spillages.
- Mobile Clean Up Team. This team carried out work at locations throughout the borough where standard street sweeping could not be completed properly, for example where litter became trapped within shrub beds and overhanging vegetation, and working at weekends on roads where high density commuter parking prevented adequate access to litter and detritus build ups in channels.
- Saturday night collection service. Two vehicles collected waste on Saturday nights from all zones 1 roads throughout the year. This service recognises the demands of the

growing 24 hour 7 day a week economy.

### **Recycling Projects: Organic Waste, Estates Recycling and Information & Education – Haringey Council (NRF)**

The project outcome is to make recycling available to all residents in the borough, particularly hard to reach areas such as flats and estates. More specifically, the project aimed to expand the commingled collection to an additional 8,000 households in 2007/8, to include more deprived neighbourhoods and encourage greater participation from residents.

During the year, the project achieved the following results:

- The BVPI 82 (recycling) target for 2007/08 of 25% has been met with indicative figures of 25.61% of domestic waste recycled. The work will be developed further in 2008/09 as a number of new recycling services for residents will be launched.
- The BVPI target of 370kg waste per head was met in 2007/08, with an end-of-year figure for Haringey of 362kg waste per head.
- All households in the borough are served by a kerbside collection of recyclables, or nearby collections from shared facilities such as bring banks, therefore, BVPI 91 remains at 100%. An exercise is underway to introduce a new method of measuring this performance more accurately, using the national Waste Data Flow system. This may result in a decrease in performance against this indicator in future months as this system classifies properties covered by a 'kerbside' recycling service in a different way to the system historically used in Haringey.
- Figures for borough wide participation levels are no longer available due to a change in measurement methodology that has been stipulated by WRAP. However, localised participation surveys demonstrated strong performance, with new and improved recycling services boosting participation by 11% to 13% within surveyed areas.
- All schools in the borough now have recycling facilities for at least one material. Project work is underway to expand this to five or more items by the end of 2008.
- The aim of getting both Reuse & Recycling Centres diverting 50% of waste from landfill was not met during the course of 2007/08, with performance reaching approximately 40%. Work was undertaken towards the end of 2007/08 to promote the facilities to encourage residents' use for recycling materials.
- The Estates Recycling Service has been operating since December 2006, providing near-entry recycling facilities (and some doorstep collections) across Tottenham, Seven Sisters and Northumberland Park, serving around 6,000 households. This service enables residents to recycle paper, cardboard, plastic bottles, tins, cans and glass bottles/jars.
- Communication materials produced include: 100,000 each of two designs of contamination stickers (covering dry recycling and food waste), Over 60,000 leaflets and letters to promote recycling services, 500 posters promoting estate recycling, purchase of bespoke visual aids for education work and a large stock of promotional stationery for use at community events and in schools.

The recycling team has devised, planned and overseen the introduction of new collection rounds to establish an accessible and comprehensive borough wide recycling service for Haringey. This has been supported by a targeted communications programme, which has been extended to include education and community involvement work to ensure cross borough engagement.

### **Road Safety Improvements – Haringey Council (SSCF)**

The project has been used to fund three capital schemes in the SSCF super-output area wards.

#### *Bruce Grove Traffic Management Scheme*

The Bruce Grove ward has a large residential area between two of the boroughs busiest east-west roads. The area is heavily parked and roads are quiet narrow but were still a popular local cut through and traffic volume presented a risk to local people. The NRF funded the implementation of a one-way system that was introduced in July 2006. Although successful there has been an issue with drivers ignoring "No Entry" signs and driving illegally and dangerously in

the opposite direction down one-way streets. Following discussions with local residents, councillors and Neighbourhood Management Team it was agreed to add kerb build-outs to narrow the “No Entry” junctions thereby discouraging drivers to enter.

*Street Lighting Northumberland Park Road*

This year the lighting on Northumberland Park Road and adjacent highways roads was changed to white lighting to link with additional SSCF funded works on the Homes for Haringey area. The new columns have made improvements to the night-time environment through increased white lighting and will also result in improved efficiency and maintenance.

*Brantwood Road Traffic Management Scheme*

Brantwood Road is regularly used by heavy goods vehicles to gain access to local industrial area, which frequently results in traffic congestion in local residential areas. The scheme has introduced measures that prevent heavy goods vehicles from accessing the industrial site through Brantwood Road. The measures have also introduced a natural boundary between the residential and industrial estates and created increased residential parking opportunities.

**Enhanced Programme of Energy and Fuel Efficiency Improvements in Private Sector Homes – Haringey Council (SSCF)**

The project provides up grades to security and thermal comfort measures to vulnerable residents living in the borough’s Super Output Areas. Each eligible resident is surveyed for home security and thermal comfort measures under the decent homes standards set by Government.

The project is delivered through the British Gas “Here to HELP” scheme, which enables the Council to benefit from match funding and for residents to be referred to the scheme’s charity partners for further assistance and funding should they wish. Residents can also benefit from a benefits health check.

The scheme has focused on delivering upgraded security measures as it is the only source of Council funding available for private sector residents for this type of work. (Funding for improvements to thermal comfort measures was given through sub regional funds).

In 2007-2008 the following targets have been achieved:

- 6 Emergency heating installations were carried out for vulnerable residents who will have been left with no heating and or hot water.
- 153 homes provided with insulation/thermal comfort measures
- 694 homes installed with upgraded security measures.

The SSCF project has created the basis for the North London Sub Regional Delivery Plan for providing Decent Homes. This project’s concept and delivery mechanisms were used as a model of excellent delivery, and have now been mirrored in the delivery of the Decent Homes programme across the six partnering Local Authorities.

**Better Places Partnership NRF Programme 2007/08**

<b>Project Title</b>	<b>Lead Partner</b>	<b>Amount of Funding</b>
Graffiti & Fly Poster Removal	Haringey Council	75,000
Fly Tip Management	Haringey Council	150,000
Abandoned Vehicles	Haringey Council	100,000
Community Clear Ups	Haringey Council	80,000
Litter Management	Haringey Council	135,000
Parks Cleansing	Haringey Council	150,000
Street Washing	Haringey Council	150,000
Tottenham High Road Manager	Haringey Council	60,000
Mobile Clean Up Teams & Street Cleaning	Haringey Council	200,000

Saturday Night Collection	Haringey Council	70,000
Street Enforcement	Haringey Council	250,000
New Recycling Projects	Haringey Council	215,000
Finsbury Park Enforcement Officers	FinFutures	30,000
Green Outreach	Haringey Council	100,000
Vulnerable Communities Programme	Haringey Council	50,000
Working with Education & Vol. Sectors	Haringey Council	100,000
Active Youth Card	Haringey Council	50,000
Accessible Transport Programme	Haringey Council	70,000
Improvement and Repairs Programme HMOs	Haringey Council	175,000
Vehicle Take Back	Haringey Council	30,000
	<b>Total</b>	<b>2,240,000</b>

#### Better Places Partnership SSCF Programme 2007/08

Project Title	Lead Partner	Amount of Funding
Road Safety Package	Haringey Council	200,000
Northumberland Park Street Lighting		215,000
Improving Smaller Green Open Spaces	Haringey Council	265,000
Street Wardens	Haringey Council	150,000
Enhanced Programme of Energy/ Fuel Efficiency Improvements in Private Sector Homes	Haringey Council	175,000
Automated Public Conveniences	Haringey Council	15,000
Environmental Improvements	Haringey Council	110,000
	<b>Total</b>	<b>1,130,000</b>

### Housing: Integrated Housing Board

#### National Floor Target:

##### *Decent Homes*

By 2010, bring all social housing into a decent condition with most of this improvement taking place in deprived areas, and for vulnerable households in the private sector, including families with children, increase the proportion that live in homes that are in decent condition.

The Integrated Housing Board was re-established as a thematic board in July 2007. Key performance highlights include:

- In 2007/08, the work done by the Authority and its partners on a preventative approach to homelessness, showed that for 545 households (or 5.6 per 1000), advice and early intervention resolved their situation. This exceeds the 500 households (or 5.1 per 1,000 households) target. The above is measured by approaches from homeless households to the authority's housing advice service and is exceeding the
- For the same period, 0.43% of households were accepted as homeless who were also previously accepted as homeless in the last two years. This is a marked improvement on the 2006/07 performance of 2.56%.

##### Through *Homes for Haringey*:

- A reduction in the local authority homes that have been classified as non-decent 42% of local authority homes have been classified as non-decent, an improvement on the 44.7% at this time last year.
- The average re-let time of void local authority properties was 50.3 days in 2007/08, missing



the local target of 27 days and an increase on the 29 days reported in 2006/07. A service improvement group is set up and meeting weekly with a work plan in place to deliver improvement in this key area.

Below is an example of project activity for this thematic board that has been funded through the NRF

### **Tackling Fuel Poverty – Haringey Council (NRF)**

### **Tackling Fuel Poverty – Haringey Council (NRF)**

The project was created to reduce fuel poverty in Haringey, especially within vulnerable households. A dedicated Fuel Poverty Officer has co-ordinated the Council's efforts in this area, enabling a more strategic approach and effective use of resources. The project is raising awareness through advertisements and promotional events around fuel poverty, as well as the grant schemes available to householders to better heat and insulate their properties. All households in Haringey likely to be entitled to a Warm Front grant were contacted, which resulted in 1683 applications made between April and December 2007, as compared with 316 between April and December 2006.

An aerial thermographic survey was also commissioned to identify heat loss from each building in Haringey. On publication, the information received national press coverage and confirmed Haringey's commitment to tackling fuel poverty through the use of innovative methods.

Furthermore, employment of a dedicated fuel poverty officer enabled the borough to be represented at all London Home Energy Conservation Association Forums and the Energy Efficiency Partnership for Homes meetings. Customer services officers now refer home insulation, heating and energy efficiency enquiries to the project. Training is provided to customer services officers to ensure that the information provided is current and correct.

## **Education: Children & Young People Strategic Partnership**

### **Floor Targets:**

*Children's Development:* Improve children's communication; social and emotional development so that by 2008 50% of children reach a good level of development at the end of the Foundation Stage and reduce inequalities between the levels of development achieved by children in the 20% most disadvantaged areas and the rest of England.

*Age 11:* Raise standards in English and maths so that:

- by 2006, 85% of 11 year olds achieve level 4 or above, with this level of performance sustained to 2008; and
- by 2008, the proportion of schools in which fewer than 65% of pupils achieve level 4 or above is reduced by 40%.

*Age 14:* Raise standards in English, maths, ICT and science in secondary education so that:

- by 2007, 85% of 14 year olds achieve level 5 or above in English, maths and ICT (80% in science) nationally, with this level of performance sustained to 2008; and
- by 2008, in all schools at least 50% of pupils achieve level 5 or above in each of English, maths and science.

*Age 16:* By 2008, 60% of those aged 16 to achieve the equivalent of 5 GCSEs at grades A\* to C; and in all schools at least 20% of pupils to achieve this standard by 2004, rising to 25% by 2006 and 30% by 2008.

*Teenage Conception:* Reduce the under-18 conception rate by 50% by 2010 as part of a broader strategy to improve sexual health.

Key performance highlights include:

- 56.2% of pupils attained 5 or more GCSE's at grades A\*-C or equivalent in 2007 just short of the 57% target. This is the sixth year running where GCSE results have improved with progress in Haringey since 2001 being twice the national average, closing this gap from 19% in 2001 to 6% in 2007.
- Educational attainment of young people leaving care has improved from the 50% achieving at least 1 GCSE at grades A\*-G last year to 58% in 2007 exceeding the 55% target on this key threshold indicator.
- The percentage of pupils from black and minority ethnic groups that achieved 5 GCSE's at grades A\*-C increased to 54% in 2007 from 48% in 2006 moving closer to the average attainment for all pupils (57%).
- The gap between White UK pupils and All other ethnic groups closed by 6% this year and is now just 3% short of the Haringey average.
- Although indications from absence monitoring in both primary and secondary schools show a significant improvement in performance this remains an area for continued focus in the coming year.
- As at March 2008, 319 or 9.1% of Haringey's young people (in a cohort of 4,656 16-18 year olds) were not in education, employment or training (NEETs), continuing the improving trend and exceeding the 12.3% target for 2007/08.
- There has been a marked reduction in the percentage of NEETs compared with last March (13.2%) although current levels remain higher than comparator boroughs. There has also been a sizeable reduction in the 'unknowns' which although increased to 9.6% in March '08 (from 8.9% last month) remains slightly below both last March (9.7%) and the rolling year target of 9.9%. This relates to 446 young people whose situation and status regarding employment, education or training is 'unknown' as at March '08.
- Good progress has been made with looked after young people in employment, education or training (BV161). In 2007/08, Haringey sustained 68% of care leavers (aged 16) engaged in employment, education or training at the age of 19, short of the 72% target.
- 74 care leavers turned 19 during the year and 50 of these were in education, employment or training on or around their 19<sup>th</sup> birthday. This maintains Haringey's position in the top performance band and above the statistical neighbour average for this indicator.
- In 2007/08 we achieved 1,902 recorded outcomes from youth work or 64% as a percentage of participants (2,976). This illustrates significant progress in this area, up from the 46% recorded outcomes achieved in 2006/07. There were 929 accredited outcomes or 31% of participants. Targets set for 2007/08 were exceeded for both parts of the indicator around participation in and outcomes from youth work- recorded and accredited outcomes.
- 14% of looked after children had 3 or more placements in the year (BV49) to March falling short of the 12% target. Although performance has remained steady in 2007/08, it remains worse than that of statistical neighbours.
- Excellent performance has been sustained on reviews of children on the register with all reviews completed in timescale. 28 children have been adopted or granted special guardianship (8.9% of children looked after) in the year 2007/08 exceeding the 24 or 7% target and that of statistical neighbours. This represents an improvement on the 23 or 6.8% achieved in 2006/07.
- The 2007/08 target has not been met. Haringey's 2004-06 rate of change in under-18 conceptions shows a decrease of 1.7 per thousand which is slightly better than the national figure for the same period (decrease of 1.3 per thousand). ONS annual data for 2006 shows the continued downward trend in the number of under-18 conceptions achieved since 2002 and at 236 is 24.6% lower than 2002 (313) and 4.45% lower than 2005 (247). The rate of under-18 conceptions for 2006 is the same as for 2005 (63.7) but is 16.7 per thousand lower than the 2002 rate (80.4).

Below are examples of the project activity funded through the NRF.

### **Improving Literacy – Haringey Council (NRF)**

The project has been supported through the NRF since 2001 and has utilised a range of methods to improve literacy skills of KS3 and KS4 pupils from the NRF areas of the borough:

- Half of each year's funding is devolved to schools to run their own intervention programmes. Most schools now have a comprehensive intervention programme in place using appropriate materials for the target pupils;
- A central intervention programme for years 9 and 11 runs each year using Haringey teachers and specifically-designed resources to meet the needs of the target pupils. Teachers have received Continuous Professional Development (CPD) and taken this expertise back into their schools;
- Each school is allocated days with external consultants From Advance, who deliver exam-specific workshops for the target pupils. Again, teachers working with the target pupils observe the sessions delivered by Advance and in so doing improve their own practice in delivering the skills, knowledge and understanding necessary for all exam areas. Resources are also left with schools;
- Resources such as text books and ICT equipment have also been provided for departments to support improvements in learning and teaching in English;

Over the lifetime of the Improving Literacy project the following improvements to Key Stage 3 have been made:

- Key Stage 3 English results have followed an upward trend, from 52% in 2003 to 66% in 2007.
- Haringey's rate of progress (since 2003) at Key Stage 3 has been better than the national trend and slightly better than statistical neighbours (SN) trend.
- In English, Haringey has improved by 14%, compared to 5% national improvement and 10% SN improvement.
- The national KS3 floor targets are to reduce (by 2008) the number of schools where fewer than 50% of pupils attain below level 5+ in English, maths and science. There are now only 2 schools below the floor target in English in Haringey (Woodside High and John Loughborough).

Over the lifetime of the Improving Literacy project the following improvements to Key Stage 4 have been made:

- Key Stage 4 results, 5+ A\* to C including English and maths, also follow an upward trend from 28.5% in 2003 to 46.5% in 2007.
- In the main, 5+ A\* - C indicator for Haringey has improved by 25.1%, compared to the national increase of 11.5%. The 19.1% gap between Haringey and the national has now been reduced to 5.5%.
- Results for the current year 9 and 11 pupils, who have benefited from the 2007/8 budget, will not be available until August 2008.

The most significant outcome of this project is the increase in attainment of Haringey's young people at both key stage 3 and 4 and thereby improving exam results and the life chances and choices of Haringey pupils. In addition, the project has also built capacity in schools by:

- Developing a planned approach to intervention which is focused on addressing the needs of groups of target pupils;
- Ensuring data analysis exercises are undertaken to identify underperforming target pupils
- Improving teaching and learning across the borough through partnership teaching opportunities
- Providing resources which are available on the Haringey Professional Development Centre website

## **Youth Offending Service Projects – Haringey Council (NRF)**

### *Case Work Team*

The casework team within the Youth Offending Service (YOS) works specifically with children and young people subject to final warnings, community and custodial sentences. All children and young people are assessed using the Asset Tool and intervention plans are developed as a result. All are supervised in accordance with the Youth Justice Board (YJB) National Standards with work taking place on both an individual basis and in group work sessions (group work includes young women, young black men, cannabis awareness, weapons awareness and driving awareness courses). As the YOS is a multi-disciplinary service, referrals are also made to partner agencies to improve access to other provisions.

Annual targets are set by the YJB and progress against the KPIs is fed back quarterly to the YJB and to the YOS Partnership Board. In 2006/7, the YOS achieved an overall performance level of level 4 (top level is 5). Several KPIs were changed in April 2007 and as a result, the YOS was at level 3 for overall performance after three quarters of 2007/08.

### *Parenting Worker*

Parenting is a priority for the Government and, as a result, the KPI for parenting has changed to make sure that “20% of young people with a final warning with intervention or relevant community based penalty or DTO, their parent/carer(s) receive a parenting intervention”, which is an increase from 10% in previous years. The parenting team delivers the following:

- Assessment of parents of any young person scoring 2+ on the family and relationships section of Asset;
- Informal fortnightly drop-in session with partner agencies for parents to deliver advice sessions. Links have been established with prevention and ASBAT parenting workers.

An action plan is in place that resulted in an increase in referrals from 5.4% at the start of the year to a total of 13.3% by March 2008 (against revised KPI above). The YOS and ASBAT parenting workers have co-facilitated a 13 week “Strengthening Families, Strengthening Communities” parenting programme which has received positive feedback from participants so far.

### *Reparation Project*

As part their orders, young offenders are expected to complete a set number of reparation hours. This may involve reparation to a victim or to the local community with the intention that the work will increase the offender’s awareness and consequences of their offending. Over the lifetime of the project the range of reparation projects has increased and valuable links have been made with Tottenham Hotspur FC and the Better Haringey programme.

For the first 9 months of 2007/8 there were 221 referrals for reparation with 390 hours completed in either one to one or group sessions. Examples include:

- Gardening and maintenance of gardens day centres and residential homes.
- Tottenham Hotspur Football Club runs a coaching programme called KICKZ, where young people on the reparation programme assist in coaching younger people.
- Individual placements at Woodside Day Centre to assist elderly people and people with mental disabilities with everyday tasks. This can include reading, playing bingo and conversation.
- Involvement with the Council’s Clean Sweep campaign.
- Involvement in the Haringey Knives & Gun Summit that addressed the knife and gun culture that is affecting young people.

## **Teenage Pregnancy, Sexual Health & Parental Support – Haringey Council**

The project is addressing four specific aspects to tackle teenage pregnancy:

- Support to teenage parents;

- Improving access to information;
- Prevention interventions for 'at risk' groups;
- Developing links/partnerships for providers from the voluntary and community sector with council provision and services.

To ensure that there is provision in 'hot spot' wards (all but 2 in Haringey), the service has been delivered from Children's Centres in each Children's Network and publicity has been developed, updated and circulated publicising the services offered. This has led to Children's Centres staff being trained to meet the needs of teenage parents and make the appropriate referrals. This has been linked to the provision of contraceptive and sexual health service provision in the same locations.

Weekly support sessions have continued with a clear focus and are part of a planned programme of support to ensure access to education, employment and training, which enables all young parents to undertake courses that recognises the pressures (on a new mothers in particular). The courses also link in with reducing infant mortality, improving nutrition and reducing childhood obesity, as well as reducing the number of young people in the NEET category.

Teenage Parent staff have contributed to the Supporting People review of housing for teenage mothers which has resulted in revised contracts and service agreements in some cases. Two teenage parents took part in a breastfeeding peer support programme led by a health visitor as part of the weekly parents support group. 23 teen parents have received NVQ level 1 training through the Speakeasy programme and 2 are on course to become peer trainers on completion of their NVQ level 2 training.

Information materials and packs have been developed to inform about the support and advice available for young people. There are now direct links to teenage pregnancy and support material on the Haringey young person's web site on which there are also direct links to the PCT 4YP web site as well as to national organisations.

The self sustaining "Teens and Toddlers" personal development and intervention programme has been implemented and extended to four more schools, resulting in only 1 teen pregnancy out of 22 high risk young people. 8 Haringey staff are currently being trained as facilitators to continue the programme beyond 2007, which will enable up to 60 young people identified as being at risk to participate each year.

The service is now accessible borough-wide, has clear entry routes and exit strategies and is linked securely into all aspects of Changing Lives, the Teenage Pregnancy Strategy, Infant Mortality and 14-19 NEET agenda.

The service is now able to target interventions at different groups in better localities and to start measuring impact rather than activity. Links with other third sector providers of information and support have also been developed and their services are included in those signposted in information packs and advice sessions.

#### **Children & Young People Strategic Partnership NRF Programme 2007/08**

<b>Project Title</b>	<b>Lead Partner</b>	<b>Amount of Funding</b>
Improving Literacy	Haringey Council	119,900
Parental Involvement	Haringey Council	141,950
Youth Inclusion & Support Panel	Metropolitan Police Haringey	72,750
Young Persons and BME Development	Victim Support Haringey	38,759
Reparation Project	Haringey Council	42,750
Breakfast Clubs	Haringey Council	114,650

Teenage Pregnancy, Sexual Health & Parental Support	Haringey Council	102,750
4YP & Family Planning Nurse	Haringey Teaching Primary Care Trust	64,250
Youth Offending Service	Haringey Council	292,000
Positive Futures	Haringey Council	87,750
YOS Parenting Worker	Haringey Council	42,750
Support to Supplementary & Community Schools	Haringey Council	12,750
	<b>Total</b>	<b>1,133,009</b>

## Health and wellbeing: Wellbeing Strategic Partnership

### National Floor Targets:

*Life expectancy:* Substantially reduce mortality rates by 2010:

- from heart disease and stroke and related diseases by at least 40% in people in under 75, with at least a 40% reduction in the inequalities gap between the fifth of areas with the worst health and deprivation indicators and the population as a whole;
- from cancer by at least 20% in people under 75, with a reduction in the inequalities gap of at least 6% between the fifth of areas with the worst health and deprivation indicators and the population as a whole.

### Health Inequalities

Reduce health inequalities by 10% by 2010 as measured by infant mortality and life expectancy at birth.

Tackle the underlying determinants of ill health and health inequalities by:

- reducing adult smoking rates to 21% or less by 2010, with a reduction in prevalence among routine and manual groups to 26% or less;
- reducing the under-18 conception rate by 50% by 2010 as part of a broader strategy to improve sexual health.

### Key performance highlights include:

- Excellent performance has been maintained on acceptable waiting time for assessment and care packages (BV195/196 key threshold indicator). The 2007/08 position of 95.29 exceeds the target and is an improvement on the 80.95% achieved in 2006/07. Improvement has been made in provision of care packages with 93% of services delivered in less than or equal to 4 weeks from completion of assessment. Performance on both these indicators is in the top performance banding.
- 153 adults and older people per 100,000 population received direct payments as at 31 March 2008 an improvement from 137 in 2006/07. This improvement has brought performance into the top PAF banding range and exceeded our 150 target.
- In 2007/08, 101 older people per 1,000 population were helped to live at home, an improvement of the 2006/07 outturn of 93. This improvement has brought performance into the top PAF banding.
- Enormous improvement was made in delivery of OT equipment within 7 days with an outturn of 98% exceeding our 2007/08 target of 90% and a 10% improvement on our 2006/07 outturn.
- We reached our target of 80% for 2007/08 for reviewing adults and older clients in receipt of services. This was an increase from 63% in 2006/07 and places Haringey in the top performance banding.
- 9.3% of carers received a carers break or specific carers service in 2007/08, an improvement on the 2006/07 of 6.8% we narrowly missed the 10% target and remained in band 4, we

expected to exceed this performance in 2008/09 and have set a target of 11%.

- There were 1,230,569 visits to Haringey's sports and leisure centres in 2007/08, an improvement on the 1.14 million achieved in 2006/07 and exceeding the 1.18 million targets.
- Data on mortality rates and life expectancy is currently unavailable for 2007/08. Programmes of work are in place to deliver against the targets above. The Haringey Life Expectancy Action Plan (2006-2010) is currently under review. The latest mortality and life expectancy data will be reviewed to determine if we are on target for 2010.

Below are examples of the project activity funded through the NRF.

### **Reducing Smoking Prevalence – Haringey Teaching Primary Care Trust**

In order to support the smoke free legislation, the project established the groundwork for ongoing work to reduce exposure to second-hand smoke and increase the number of quitters in the most deprived areas of Haringey by reaching the most hard to reach smokers. It is also hoped that by reducing smoking in front of children fewer young people will take up smoking. The project followed the objectives below for delivery during 2007/08.

#### *Stop smoking services - workplace initiatives*

The Haringey Teaching Primary Care Trust (TPCT) Smoking Cessation Service and the Enforcement Team from Haringey Council developed a range of initiatives to promote and deliver smoking cessation services in workplaces, targeting employers of deprived and high-smoking prevalence communities. The programme also focused on providing appropriate marketing and advertising for stop smoking services, for example in community languages ensuring that many employees could access one of the community based smoking cessation advisors who speak a range of community languages. Specific work includes:

- Resources for smoke-free legislation were developed alongside the smoke-free coordinator for the Council and were distributed to businesses across Haringey.
- 190 businesses were contacted by a Stop Smoking Work Place Initiative Advisor to offer smoking cessation support to employees.
- Contact made with businesses at Millmead and Lockwood Industrial Estates and a six-week treatment programme for employees was completed.
- Stop Smoking Work Place Initiative Advisor developed a specialised presentation for the training of the Council's enforcement officers and worked with the Smoke-free Coordinator at the Council to deliver this workshop.
- Commissioned 2 Turkish speaking advisors to visit businesses with Turkish, Kurdish and Cypriot employees and work within those communities to increase quitters.
- Implementation of a comprehensive advertising and communications plan.

#### *Smokefree Legislation and Tobacco Control*

In order for the TPCT and the Council to link all strands of work relating to tobacco control, an overarching tobacco control strategy for Haringey was commissioned. Specific work includes:

- The Tobacco Control Strategy was commissioned in early 2008 and has now been received in draft and factored into 2008/09 plans.
- As part of the strategy, a review of tobacco control initiatives in the borough as compared to Nice Guidance has been received in draft. As a consequence, the Stop Smoking Team will be restructured so it is aligned with the Strategy.
- The proposed focus will be on the following groups: BME groups with high smoking prevalence, those living in the SOAs, manual workers particularly in the SOAs, workplaces, smokefree homes, particularly for lone parents in social housing, pregnant women, young people and links with sexual health services.
- Presentations were also made to various organisations about tobacco control and the smoking cessation service specifically.

#### *Protecting children from secondhand smoke*

This project provided information to families of the dangers of second hand smoke within the home and to promote smoke free homes across Haringey but with a specific focus on the east of the borough. The main output of the project has been information and advice on smoke free homes and smoking cessation for households with children, delivered through Children's Centres and children's service networks. The project was led by the smoking cessation service, with strategic input from the Children and Young People's Public Health Strategist and built on the contribution of a range of partner organisations. In addition this work supported the Infant Mortality Action Plan, which also highlighted the impact smoking has on infant mortality rates. Specific work includes:

- Promotional resources were produced and distributed to key partners.
- Managers of all 10 children's centres were briefed on the Smoke-free Homes projects and provided with promotional resources. Quitters have resulted from these sessions but further work is required.
- All five health visiting teams (Lordship Lane; Stuart Crescent; Tynemouth Road; The Laurels; Crouch End) have been visited. They were briefed on the Smoke-free Homes initiative and provided with resources to promote the scheme.
- Links with the local London Fire Brigade have been established and a mutual referral exercise has been implemented.
- Work was done to promote the scheme in local schools and as a result, a stop smoking clinic has been running as a pilot in one local school.
- Seven 'smoke-free home promises' made a promise, six of which were 'Gold' promises to make homes totally smoke-free.

### **Health in Mind – Haringey Teaching Primary Care Trust**

Health in Mind consists of three project strands that address healthy eating, physical activity and mental health.

#### *Healthy Eating*

The focus of the healthy eating project is to increase access to healthy foods and provide nutrition education sessions to older people (50+) living within the 3 SOA wards. The project consists of the following community nutrition based programmes:

- Shape-Up Weight Management Programme: A 6-week healthy eating programme aimed at motivating people to adopt a healthier lifestyle through healthy eating.
- Cook and Eat Programme (CEP): a 6-week programme designed to provide participants with practical information on adapting recipes and cooking healthier meals on a limited budget, cooking for one and with limited facilities and how to read nutritional labels.
- Community Nutrition Assistants Programme: the aim of this programme is to develop four community nutrition assistants who will help facilitate and improve the diet and health of the residents in Haringey.

Between February 2007 and March 2008, 107 people attended the Cook and Eat programme and 102 people attended the Shape-Up Weight Management Programme. The project trained four people to become community nutrition assistants. Some participants showed a decrease in body weight at the end of the intervention whilst others showed an increase. Waist circumference was also shown to be reduced in some participants.

The delivery of the healthy eating programmes has led to the following outcomes for participants:

- There was a marked improvement in the participant's confidence in reading food labels after the Cook & Eat programmes.
- The amount of fish eaten per week rose from 46% to 53% by the end of the programme. There was also a marked increase in the number of participants who increased their intake of meat and chicken, from 7% to 18% on completion of the programme.
- The programme showed that there was a significant increase in the proportion of participants who ate pasta, rice or potatoes at least once a day (on average) from 29% to 53% on completion of the programme.
- At the end of the programme 90% of participants reported eating breakfast, an increase



from 80% at the start, with a decrease in the proportion of participants eating supper

- At the start of the programmes, 55% of participants knew of the recommendation to eat five portions of fruit and vegetables a day. This rose to 90% by the end of the programme.

### *Physical Activity*

The physical activity project consisted of 3 programmes:

- 'Active for Life' physical activity referral scheme: A 12-week community-based programme providing a targeted approach to assist inactive people at high risk of cardiovascular disease (CVD)/established CVD to become more physically active.
- 'Walk your Way to Health': A volunteer-led group walking programme open to all Haringey residents.
- 'Watch It' Family-based Childhood Obesity Programme: This programme aims to help children and their families tackle obesity issues by encouraging and supporting them to make changes to their lifestyle.

'Active For Life' – The scheme has included people with severe mental health problems as their physical health needs are generally greater than members of the general population and they are almost twice as likely to die from coronary heart disease (CHD). During 2007/08, the following has been achieved:

- A weekly programme of 10 sessions per week has been established, including exercise in water, gym sessions, group-based sessions.
- 19 surgeries are currently referring onto the scheme.
- As at 31<sup>st</sup> March 2008, 246 people were referred into the scheme (approx. 60% from BME groups and 83% from the east of the borough).
- 6 leisure centre staff and one freelance instructor have received specialist training to deliver the scheme (including health behaviour change training).

'Walk Your Way to Health': The initiative aims to encourage people, particularly those who are the least active, to participate in regular short walks in their communities. During 2007/08, the following has been achieved:

- Five Health Walks have been established.
- Over 30 members of the local community have been trained as volunteer Walk Leaders.
- Over 100 participants have attended the programme for a duration of at least 3 months.
- Approximately 235 people attend the Health Walks per month (approx. 80% from BME communities and 89% from the east of the borough).

'Watch It' family-based childhood obesity programme – The programme incorporates a balance between physical activity and healthy eating and aims to increase children's confidence and self-esteem. Families must meet certain criteria to be eligible to participate in the programme. In 2007/08, the programme was established at Tottenham Green Leisure Centre and 9 families from NRF wards have been enrolled.

### *Mental Health*

The project aims to work with residents from SOA wards who have initial mental health problems and work with these before they reach the need for specialist mental health services. It aims to provide effective evidenced based interventions, delivered in easy accessible community settings.

Four specialist mental health specialists have worked in a range of settings to facilitate people with mental health problems aged 18 and above to access mainstream services and community opportunities to promote wellbeing, increase paid employment, increase uptake of benefit entitlements and debt management, increase physical activity and increase healthy eating.

Easy access primary care mental health interventions delivered from libraries were established, including the use of evidenced based computer packages to deliver cognitive behavioural therapy

for depression and anxiety.

The specialist mental health workers include:

- 2 Graduate Mental Health Workers who work with library services to introduce and facilitate access to a computer-based self-help cognitive behavioural therapy programme such as “Beating the Blues”, and work closely with GPs in a community development role.
- 2 Occupational therapists to extend the work of the Haringey Therapeutic Network to Noel Park, Bruce Grove and Northumberland Park areas.

The Haringey Therapeutic Network was extended to help provide a service for people with moderate to severe mental health problems. It is a 12-week therapeutic group programme consisting of core and specialised groups and confidence/self-esteem groups.

The Haringey Therapeutic Network provides people with the opportunities to enjoy the same range of services and facilities as everyone else in the community, therefore the network has developed pathways for people to access the following: employment, education, leisure and social activities incorporating the values of social inclusion.

### **Out and About (Befriending & Community Development) – Age Concern Haringey**

The main aim of the project is to recruit, train and place volunteer befrienders with older people who are isolated or who are at risk of social exclusion.

The Out and About volunteers are CRB checked, referenced and receive training and support from Age Concern. From April 2007 to March 2008, the project had 33 visiting volunteers and 5 telephone volunteers with 14 new volunteers currently undergoing training. This equated to 1400 hours or 1240 visits and 1611 phone calls to 74 older, socially isolated friends.

The project has also worked to address and identify community development opportunities for volunteering projects and placements. This means increasing volunteer befriending placements, promoting take up of volunteer befriending services from BME communities and developing good practice in volunteering across organisations working with older people.

The bulk of the referrals to the service come from Haringey Council social work teams, Haringey Primary Care Trust staff and a significant proportion from ‘floating support’ agencies (60 Plus In Haringey) as well as from family members and neighbours.

With increasing numbers of potentially vulnerable older people living alone across Haringey one commonly reported problem for these people is a sense of isolation. This isolation may be related to practical difficulties such as a lack of transport, fear of crime, or language and cultural barriers while for some older people bereavement may contribute to social isolation. The volunteer befrienders continue to address the isolation felt by people in all of these groups.

### **Wellbeing Strategic Partnership NRF Programme 2007/08**

<b>Project Title</b>	<b>Lead Partner</b>	<b>Amount of Funding</b>
Six8four Centre	Haringey Council	78,823
Forum for Older People	Age Concern Haringey	56,170
Out & About	Age Concern Haringey	36,750
BME Carers Respite	BME Carers Support Service	20,000
Welfare to Work	Haringey Council	40,898
Libraries for Health, Libraries for Life	Haringey Council	198,000
Home Support Workers &	Haringey Advisory Group on Alcohol	78,400

Outreach Street Drinkers	(HAGA)	
Cycling Club	Haringey Council	10,000
Happy Opportunities	Pyramid Health & Social Care Association	18,000
Salsa Club	Scorpion Salsa Group	9,200
Health in Mind	Haringey Primary Care Trust	370,765
Benefits Outreach	Age Concern Haringey	47,096
Community Income	BME Carers Support Service	32,000
Reaping the Benefits	Haringey Council	98,000
Appropriate Adult Training for B-Tech Award	Crucial steps	15,926
Accessing Employment Through Individualised Budgets	Haringey Council	16,605
Income Maximisation	Haringey Council	30,000
Smoking Cessation	Haringey Primary Care Trust	100,000
Tackling Fuel Poverty	Haringey Council	55,000
	<b>Total</b>	<b>1,311,633</b>

## Worklessness: Enterprise Partnership

### National Floor Target:

#### Employment

As part of the wider objective of full employment in every region, over the three years to Spring 2008, and taking account of the economic cycle:

- demonstrate progress on increasing the employment rate, joint with HM Treasury;
- increase the employment rates of disadvantaged groups (lone parents, ethnic minorities, people aged 50 and over, those with the lowest qualifications and those living in the local authority wards with the poorest initial labour market position); and
- significantly reduce the difference between the employment rates of the disadvantaged groups and the overall rate.

Key performance highlights include:

Employment levels in Haringey have been historically much lower than both the London and England averages, and in 2004/05 the borough was one of only eight local authority areas in England that had an employment rate below the low European Union average of 63.3 per cent. However, since this period employment in Haringey has increased significantly to the extent that the current rate (2006/07), at 69.0 per cent, is now only marginally below the London average of 69.3 per cent. However, Haringey's employment rate remains significantly below the English average of 74.3 per cent.

Employment amongst Haringey's ethnic minorities is at its highest recorded level. At 2006/07, the ethnic minority employment rate in the borough was 59.1 per cent, a 19.2 percentage point increase from 2003/04.

Encouraging progress has also been made in regards to people claiming Job Seekers Allowance (JSA) and Incapacity Benefit/Severe Disablement Allowance (IB/SDA).

At March 2008, the JSA claim rate in Haringey was 4.1 per cent (6,365 claimants), down from a rate of 5.0 per cent (7,814 claimants) a year ago. On an annualised basis, Haringey's JSA claim rate is at its lowest level since March 1992.

At May 2007, the Incapacity Benefit/Severe Disablement Allowance (IB/SDA) was 7.7 per cent (12,150 claimants), down 0.2 percentage points from the rate of 7.9 per cent (12,440 claimants) a year ago. The IB/SDA claim has fallen for 2 successive years and is now at its lowest level since

May 2001.

Below are examples of the project activity funded through the NRF.

### **The Haringey Guarantee – Haringey Council**

The Haringey Guarantee is the Council's flagship employment programme to address worklessness in the borough. The programme brings together employers, skills training providers, employment services, job brokers, schools and colleges, and the local community to guarantee that:

- local residents will receive high quality information, advice and guidance, tailored education and training, and guaranteed interviews for job opportunities;
- local businesses will benefit from committed, well-trained workers that meet their recruitment and skills needs;
- partners and providers will deliver high quality, focused and professional services to jobseekers and employers.

The delivery of this programme is focused around engaging workless residents from Haringey's most deprived areas, assessing barriers to sustained employment and agreeing an action plan of support to return to work. Interventions include one-to-one Information, Advice and Guidance, access to job search facilities such as a Job Internet Club, work placements, vocational training and certification, health support and Condition Management Programmes, and in-work support.

Local employers are encouraged to sign up to the Guarantee and in turn are assisted with their recruitment needs by Haringey Guarantee providers who are able to supply committed, local candidates. Through this relationship, providers are also able to establish demand-led training to meet employers' needs by offering industry recognised vocational qualifications, as well as workforce development.

The Haringey Guarantee also aims to stem the flow of worklessness into the borough by providing vocational education and opportunities for Key Stage 4 Students at Northumberland Park School who have been assessed as being at high risk of becoming NEET on leaving school. It aims to ensure these students progress into higher education, further education, employment or onto an apprenticeship.

The Guarantee started delivery in September 2006. To the end of March 2008, progress against targets were as follows:

- 1,401 residents have been engaged and registered onto the programme;
- 291 work placements have been completed;
- 248 residents have started work, of which:
  - 120 are women
  - 218 are from BME groups
  - 21 are disabled
- 159 have sustained in work for at least 13 weeks to date;
- 289 residents have gained qualifications
- 176 businesses have been engaged onto the Haringey Guarantee;
- 38 of the 40 high-risk NEET students from the Northumberland Park School project have progressed and retained in work, apprenticeships or college.

### **Haringey City Growth – Haringey Council**

The Haringey City Growth (HCG) programme is a business-led partnership between the Council and other partners to ensure maximum business growth and resultant job opportunities within Haringey.

A range of initiatives are being delivered within the programme to promote the borough as a prime business location and there are also a wide range of projects providing bespoke advice and

support to businesses and individuals throughout the borough. These include business mentoring, start-up support, the establishment of 5 sector specific hubs providing specialist support and training, networking events, enterprise workshops, increased access to funding, a schools business programme, a capacity building programme for BME enterprises, crime reduction initiatives for businesses, a training and support programme for individuals and businesses interested in franchising opportunities.

By March 2008, 250 Haringey Businesses had benefited from advice and support delivered through the programme with approximately 80% being owned by members of BME communities. 30 unemployed individuals have also received advice and guidance on business start-up with 7 moving into self-employment (5 from BME communities). 24 year 10 students at risk of exclusion had gained the AQA “Starting a Business” qualification and a further 30 pupils have received business mentoring to support their GCSE studies. 40 businesses, against a target of 36, had benefited from the crime-reduction initiatives in Stroud Green and 25 businesses had completed full business diagnostics.

The Haringey City Growth business support programme has become an effective conduit to express the views of local businesses and to promote a dialogue between Haringey Council and local businesses. Activities such as the business surveys carried out by HCG are helping to identify issues that local business would like the Council to address. The programme has also provided important capacity building opportunities in some of the business clusters

The close relationship with HCG is providing the Council with an outlet to reach local businesses. The Council’s direct participation on the HCG Board has enabled it to engage with local business within a business-led environment. As private and public sector are coming together to discuss and propose solutions to the challenges faced by the business community, the Council is further strengthening its relationship with Haringey businesses.

**Enterprise Partnership NRF Programme 2007/08**

<b>Project Title</b>	<b>Lead Partner</b>	<b>Amount of Funding</b>
London Councils NRF/ESF Co-financing Programme	Haringey Council	170,123
The Haringey Guarantee	Haringey Council	119,877
Haringey City Growth	Haringey Council	250,000
Tackling Worklessness – Northumberland Park School	Haringey Council	100,000
Moving Forward	Haringey Council	57,142
Haringey at Work	Haringey Council	160,000
Working for Health	Haringey Teaching Primary Care Trust	115,536
Work Placements for Employment	Haringey Council	53,148
Employment Action Network	Haringey Council	46,556
Evaluation	Haringey Council	24,000
	<b>Total</b>	<b>1,096,382</b>

**Top Slice**

**National Floor Target:**

To tackle social exclusion and deliver neighbourhood renewal, working with Departments to help them meet their PSA floor targets, in particular narrowing the gap in health, education, crime, worklessness, housing and liveability outcomes between the most deprived areas and the rest of England, with measurable improvement by 2010.

Key performance highlights include:

The 2007 annual resident’s survey found that:

- 74% of residents felt informed about what the Council is doing (up 7% on 2006) and well above

the rest of London.

- 58% of residents think the Council listens to the concerns of residents (up 4% on last year and above London).
- 58% say the Council is efficient and well run, up a massive 10% on 2006 and 42% felt that Haringey offered value for money (up 8% on last year), both now on a par with London.
- 48% say the Council involves residents in decision making and there was a 10% point reduction or improvement in the percentage of people who said we were difficult to get through to on the phone.
- In terms of community cohesion, 78% of residents felt that Haringey is a place where people from different backgrounds get on well together. The source of this was the Best Value Indicator survey in 2006 but the recent resident survey endorsed this with a result of 80%.

Below are some examples of project activity funded through the NRF and SSCF:

### **Volunteer Brokerage – HAVCO**

The Volunteering Brokerage Project is working to increase the number of Haringey residents engaging in formal voluntary activity within organisations and groups to support delivery of the volunteering stretch target within the 2007/08 LAA.

The project ran a marketing campaign through events, outreach at community centres, on the website [www.doit.org.uk](http://www.doit.org.uk), national volunteering websites and publicity materials to promote the benefits of volunteering.

Volunteering has been promoted to residents from the target areas as an opportunity to:

- Improve skills, work experience and employability by providing a pathway into paid employment.
- Engage in and improve their communities as 'active citizens' and as trustees thereby building social capital in the target communities.

Potential host organisations were encouraged to offer volunteering opportunities in order to develop and improve the services that they offered the community, to promote community cohesion and to create pathways into paid work for local residents.

Organisations from the voluntary and community and the public sectors were provided with information advice and guidance (IAG), training and other learning opportunities to develop their policies and working practices so that they were able to offer high quality, sustainable volunteering opportunities.

Residents who wished to develop new volunteering projects or sustain existing volunteering projects were signposted to relevant services provided by HAVCO including:

- Capacity building support for BME organisations to develop project plans, and formal structures (e.g. a constitution, appropriate policies, procedures, insurance, charity registration etc).
- Fundraising support to develop and submit high quality applications for resources from charitable trusts and public sector funders.

Volunteers were offered IAG in order to help them understand their rights and responsibilities and to assess their interests, skills and availability to volunteer and on completion volunteers were referred to organisations offering appropriate opportunities. By providing IAG and clear volunteering roles the project has improved the chances of residents being matched to appropriate volunteering placements and sustaining their commitment to volunteering.

The project undertook marketing campaign to encourage residents to come forwards as trustees. Training was given to ensure volunteers understood the roles and responsibilities of trustees and new trustees were given the appropriate training to develop their skills. On completion, residents

were referred to VCS organisations in order to discuss current trustee opportunities and for organisations to recruit suitable trustees.

The project took referrals from jobcentres and other agencies that work with workless residents including those who were currently unable to take up paid employment due to sickness or disability. In addition to IAG on volunteering, volunteers were signposted on to training courses, employment related IAG and job brokerage as appropriate.

Through the project, 98 volunteers (including 26 trustees) have been placed in not for profit organisations, thereby increasing the capacity of their host organisations to deliver services to residents.

The project has also developed the capacity of not for profit organisations to offer high quality volunteering placements in line with national standards of good practice including:

- 40 organisations supported to develop volunteering policies that establish how they will recruit, manage and support volunteers now and in the future.
- 95 volunteer managers have been trained in good practice in volunteer recruitment and management to equip them with the skills to manage effectively.
- 59 organisations have been assisted to develop 111 opportunities with clear role descriptions that outline the key activities, skills and experience required of their volunteers.
- 6 meetings of the Volunteer Coordinators Network to share volunteering good practice.

**Voluntary Sector Development – HAVCO and Haringey Council**

The project has been working to improve the ability of locally based voluntary and community sector organisations to enter constructive partnerships with other agencies (be it larger/ better established voluntary and community groups or statutory sector bodies) in order to provide better coordinated and more efficient services to residents. The most important asset that voluntary and community sector organisations have to contribute to partnership working is highly specialised knowledge about the communities in which they operate. By creating better partnership working the project is helping to harness the knowledge and experience for the benefit of the local residents.

The project has run development courses on:

- Monitoring and evaluating outcomes
- Project planning (in partnership)
- Practical quality assurance system for small organisations (PQASSO)
- Procurement and contracting
- Reviewing business plan for partnership
- Fundraising

The project has also run funding surgeries on the following topics:

- Negotiating contracts
- Identifying service funding gaps relating to PSA targets
- Identifying potential funders
- Costing a funding bid
- Making quality funding applications

Throughout the year, 32 VCS organisations have received training and 100 organisations have had ongoing support and advice. From the training and support received, 90 VCS organisations have submitted funding applications of which 64 have been successful.

**Top Slice NRF Programme 2007/08**

<b>Project Title</b>	<b>Lead Partner</b>	<b>Amount of Funding</b>
Empowerment Seed Funding	Haringey Council	300,000
NRF/SSCF/LAA Programme Management	Haringey Council	200,000

Voluntary Sector Development	Haringey Council	35,000
Baseline Assessments & Surveying Perception	Haringey Council	75,000
HSP Infrastructure Development	Haringey Council	190,000
Volunteering Brokerage	HAVCO	40,000
	<b>Total</b>	<b>840,000</b>

## Partnership Developments during 2007/08

### **7.0 Sustainable Community Strategy and the New LAA**

Haringey's new Sustainable Community Strategy (SCS) 2007/08 – 2017/18, was formally launched by the Partnership in June 2007 following extensive community consultation. The Strategy provides the strategic vision and the long term ambitions for the borough. At the conference launch, guest speaker Stuart Hoggan from CLG, gave an overview of the Government's new national agenda for local government and the opportunities for local strategic partnerships.

### **8.0 Partnership Management**

Changes to the structure of the Partnership were implemented during 2007/08. A new Performance Management Group was established to provide the strategic direction for the Partnership, and a new Integrated Housing Board was created to bring greater focus to housing issues in the borough. A thematic link officer forum was strengthened to improve the focus and co-ordination of the Partnership's work.

8.1 At an operational level changes were also implemented to improve the governance arrangements for the Partnership with a dedicated Committee Secretariat and a combined Partnerships Team, integrating LAA development and programme management.

### **9.0 Community Engagement, Participation and Cohesion.**

#### **9.1 Community Link Forum**

A new model for building community engagement was introduced during the year to strengthen the voice of the voluntary and community sector in the Partnership. The model adopted by the HSP and the VCS, created a new Community Link Forum (CLF) to become the 'forum of forums' for the VCS in Haringey. The forum provides a generic model of representatives across the Partnership, with 24 elected places for the voluntary and community sector representatives on the HSP and thematic boards, and 8 standing places for HAVCO representatives.

#### **9.2 Engaging Residents**

Haringey has seven neighbourhood areas, each with an Area Assembly that meets four times a year. The Assemblies encourage participation from all members of the community, including newly arrived communities. They give an opportunity for dialogue between the council, its partners and residents on a wide range of resident's issues. In 2007/08, the Council provided each Area Assembly with a budget of £50,000 from the main programme budget. Called "Making the Difference", the programme was developed to encourage local residents to put forward projects for improvements to their neighbourhoods. Over 450 proposals were received in 2007/08 ranging from environmental improvements to community empowerment and wellbeing initiatives. Making the Difference is a first step in participatory budgeting and has proved very popular with residents.



9.2.1 Safer Neighbourhood Teams (19 teams) are operating in all wards with an enhanced team for Noel Park ward which is a super output area. The teams work with the public on a daily basis to build cohesion and confidence. A positive outcome has been area based working and the joining up of services. Safer Neighbourhoods Team ward panels have been established to oversee work in each of the areas.

## **10.0 Community Cohesion Forum**

10.1 In 2007, the Council and partners undertook a review of community cohesion to identify key trends, challenges and opportunities facing the borough. This resulted in the creation of a community cohesion framework for the borough and the launch of a new Community Cohesion Forum in March 2008.

10.2 The framework is based on four strands:

- Fair treatment and equality of opportunity
- Low crime and concern about crime including confidence in the criminal justice system
- Common belonging and shared vision
- Group interaction

10.3 A wide variety of communities in Haringey make up the membership of the new Forum and also include the member organisations of the HSP. The objectives of the Forum include:

- Fostering positive relations between Haringey's diverse communities
- Encouraging community interaction and the promotion of a sense of common purpose
- Encouraging communities to share facilities and work together on joint initiatives
- Assisting the Council in assessing and addressing inter-group tensions.
- Preventing and challenging extremism, hate and division where they occur in Haringey.

## **11.0 The Haringey Compact**

Organisations continue to sign up to Haringey's compact. Of the 102 signatories to date, 92 are VCS organisations, 8 are public bodies and 2 are private sector. A multi-agency steering group oversees and manages the Compact's implementation. The Partnership has received two "Compact Commendations for Excellence" from the Compact Commission for Compact promotion. It has also achieved recognition as a model of good practice for relations between the Government and the VCS at the 8<sup>th</sup> Annual Review of the Compact. There is strong commitment from partners to implement the Compact through cross-sector "Compact Champions".

## **12.0 A New Local Area Agreement**

A stakeholder workshop was organised for HSP and thematic board members and project owners, to kick start the overall process for setting broad strategic priorities for 2008/09-2010/11 LAA and the negotiation process with Government for the selection of Haringey's 35 improvement indicators. The six weekly partnership meetings were utilised to: streamline negotiations; develop Haringey's story of place; produce the evidence base providing the link between selection of indicators, story and local need and to focus the process for local target setting. Workshops facilitated by the IDeA were also held for each Theme Board over a two month period. The workshops were used to embed ownership of the LAA and its outcomes, clarify the roles and responsibilities of members, ensure focus will be on delivery with a consistent approach to performance

and financial management and to introduce the new reporting arrangements encompassing an action planning approach.

### **13.0 Thematic Boards Update**

#### **13.1 Safer Communities Executive Board (SCEB) achievements include:**

- The new Community Safety Partnership Plan, “Safer for All” has been produced. It details the priorities for the partnership over the next three years and the approaches and principles that will be used to achieve positive outcomes. The crime and disorder priorities that have been identified are: young people, serious crime, anti-social behaviour, drugs and alcohol, reducing re-offending and increasing confidence in the Criminal Justice System. “Safer for All” incorporates the statutory and key recommendations from the 2007 review of the Crime and Disorder Act.
- An evaluation framework is being implemented across the partnership. This has led to stricter project management of partnership resources and commissioning model is being developed.
- A risk register setting out the principal risks under the responsibility of the SCEB has been developed and agreed. The risks are linked to the new performance framework.
- The recommendations of the CCTV scrutiny review have been implemented and a statement of joint policy use (Community Safety and Parking Enforcement) has been agreed. The management of CCTV will be jointly funded during 2008/9.
- A partnership communications strategy has been developed including approaches to fear of crime and community engagement. The strategy is yet to be fully implemented.
- Progress is being made in improving working practices. A robust information sharing protocol is in place and a number of training sessions across the SCEB have been carried out to ensure that the protocol is being used correctly. Problem-solving approaches are being used to tackle complex or ingrained situations and relevant training will be rolled out.
- While some progress has been made on adapting the London Resettlement Model locally, work still needs to be done on agreeing clear strategies for implementation and tackling prolific and priority Offenders appropriately.

#### **13.2 Better Places Partnership achievements include:**

- The Partnership played a role in the development of the Greenest Borough Strategy and was able to suggest areas that needed strengthening. The Partnership has received reports and presentations on relevant issues including the Mobility Forum, Community Transport Haringey and a borough wide 20mph speed limit.
- The Partnership monitored the activities undertaken to improve the cleanliness of the borough and to improve residents’ perception of cleanliness. In the early part of the year as part of the tracker survey, residents who said that they were not satisfied with cleanliness were specifically asked why this was so. The information gathered from the survey was used to channel resources into activities to address the concerns raised by the survey findings. The work of the Mobile Clean Team contributed to this and in addition a new litter pick service was trialled in 5 wards. The success of this work is reflected in the resident satisfaction survey results and BVPI 199a and b survey results. The 2007 resident satisfaction survey was conducted in the autumn and the results showed a significant improvement of 9% in satisfaction with cleanliness. Cleanliness improved from 40% of streets suffering from significant litter/detritus in 06/07 to 27.5% in 07/08. Graffiti levels held steady

at 6% and this must be regarded as a success as this represents London top quartile performance.

- Later on in the year all households in the 5 litter pick wards were consulted on the litter pick service. This demonstrated that the service had a good level of recognition and that the streets were perceived as cleaner. The litter pick trial was deemed a success and in 08/09 has been rolled out borough-wide with an expectation that satisfaction and cleanliness levels will improve further.

### 13.3 Children & Young People's Strategic Partnership Board (CYPSP) achievements include:

- Running a successful multi-agency conference. This is an annual event and this year focused on safeguarding. It included the launch of Haringey's Anti-Bullying Charter.
- Expanding its membership to include the Chairs of the Forums which are part of the wider partnership for children and young people. The Forums bring together larger groups of stakeholders in focused forums. The inclusion of the Chairs means that the Forums now have a direct input into the CYPSP.
- Producing an end of year evaluation of Changing Lives 2006/07 (the children and young people's plan) and a new programme for Changing Lives for 2007/08.
- Undertaking regular reviews of the performance of the priorities in Changing Lives, monitoring key indicators at each meeting and more detailed reports on a quarterly basis.
- Having a particular focus on NEETS, including a scrutiny of the NEETS action plan, and we are pleased to see that the numbers of young people who are NEET in Haringey has been reducing.
- Holding a session on youth services focusing on the Government's Youth Matters Next Steps, which allowed partners to share information on priorities and work in the area of youth services and ideas for future developments.
- Contributing to the PCT's proposed primary care strategy which enabled partners to consider how well it addressed the needs of children and young people
- Contributing to the PCT's proposals and framework for commissioning health services for children and young people, which enabled partners to discuss proposed priorities.
- Contributing to the Council's Greener Haringey Strategy and its implications for children and young people and links to the children and young people plan Changing Lives.

### 13.4 Wellbeing Strategic Partnership achievements include:

- Development of the Well-being Strategic Framework (WBSF) which is based on the seven *Our Health Our Care Our Say* outcomes, which was adopted by the WBPB in October. It recognises that promoting well-being requires creative and integrated solutions beyond the traditional health and social care agenda which focuses on people as service users rather than people living independent lives. Resources have been targeted towards delivering an innovative programme from universal services such as libraries and leisure centres which will improve well-being and help to make best use of resources.
- Communities for Health (CfH) - Haringey was allocated £100,000 for 2007-2008 to meet the Choosing Health Agenda to deliver community based programmes with clear links to Haringey's Local Area Agreement (LAA). The programmes commissioned include: the Ethiopian Community Centre working towards increasing the uptake of Chlamydia screening; Haringey Timebank working towards improving access to a range of day opportunities for older people and Exposure working to improve sexual health in children and young people.

- The WBPB held a workshop in October 2007 to review the existing sub-groups structure. The final agreed structure seeks to reflect the seven outcomes adopted by the WBPB by aligning sub-groups in a more outcome-focussed approach.
- The WBPB was a finalist in the category for *Cost-Effective Partnerships Working<sup>1</sup> for the 2007 Health Service Journal Awards* and was commended for *Partnering with Health Services.<sup>2</sup> In the 2008 MJ awards.*
- Haringey Council and HTPCT held a consultation event in May 2007 to discuss and comment on the Department of Health's (DH) new proposed *Commissioning Framework for Health and Wellbeing*. The consultation questions were shared with all relevant stakeholders in Haringey, to ensure that the DH received responses that would help to form a final framework that is realistic and realisable on the ground.
- External auditors have carried out an audit to identify key local health inequalities in addition to arrangements in place and future plans for their reduction. The review facilitated the joint assessment of the arrangements in place for achieving effective value for money outcomes in the key local health inequality areas identified, flagging key weaknesses in partnership and governance arrangements and key strengths in the notable practice area identified.
- A final draft of Haringey's Primary Care Strategy is being produced taking into account the recent local consultation, Equalities Impact Assessment and the outcome of *Healthcare for London* consultation.
- A community interest company had been established staffed by disabled people who provide training on disability awareness to mainstream employers. The WBPB identified opportunities for collaborative working between all partners and in noting that there are specific issues in certain parts of the borough affecting Black and Minority Ethnic (BME) groups it suggested that specific measures to improve skills levels amongst BME groups be developed.
- The multi agency Safeguarding Board has reviewed and revised the existing policy and procedures for safeguarding vulnerable adults.
- The partnership commissioned PMA management consultants to undertake a review of the tobacco control initiatives in Haringey and their contribution to reducing health inequalities in the borough, including stop smoking services, implementation of the ban on smoking in public places, and sales to underage minors. This review is informing the development of a new tobacco control strategy for Haringey, and will support delivery of the LAA targets around stopping smoking and smoking quitter.

### 13.5 **Integrated Housing Board** achievements include:

- At the inaugural meeting the Board also discussed the strategic role of Housing and the development of a new and robust Housing Strategy for the Council. First draft of the strategy went to consultation in May and June 2008.
- The Board will oversee the development of a new Housing Strategy under the HSP and include a clear action plan.
- The Board has ongoing discussions on how it will be best placed to assist Haringey in the delivery of new housing that is required as part of the Mayor for London's Housing Strategy.
- The Board has been kept updated on the National Housing Programme 2006/08.
- The Board has reviewed the draft Regeneration Strategy and how housing strategy and management play a key role. The board was able to recommend areas relating to housing that should be strengthened.

---

<sup>1</sup> <http://www.hsjawards.co.uk>

<sup>2</sup> <http://www.localgov.co.uk/index.cfm?method=awards.copy&id=59458>

- A refreshed Homelessness Strategy is also in development and the Board has received updates on progress. In order for the strategy's objectives and targets to be met, the board assigned "Champions" to lead on specific areas within the strategy.

**13.6 Enterprise Partnership Board achievements include:**

- The development of the Regeneration Strategy was done in conjunction with key members of the Enterprise Board, particularly through the regeneration conference, which was held at the Bernie Grant Centre in October 2008. There are three key outcomes in the strategy for improving outcomes in relation to: people - by increasing skills, raising employment and reducing worklessness; places – by making Haringey more attractive to live by investing in key locations; and prosperity – by creating prosperity by creating and maintaining and 21<sup>st</sup> century economy;
- The Haringey Guarantee (HG), the official programme for tackling worklessness amongst those furthest from the labour market in the borough, was launched in April 2007 at Tottenham Hotspur. Since delivery of the HG began in September 2006 over 1,000 residents has been registered onto the programme and 150 residents have been supported into long-term work, many of whom are lone parents and long-term Job Seekers Allowance and Incapacity Benefit claimants;
- The Enterprise Board agreed a new multi agency approach to tackling generational worklessness and general disadvantage through the Families Into Work project. The project, which will begin delivery in June 2008, will aim to engage 100 families over a three period in Northumberland Park with the aim of tackling the multiple forms of disadvantage that these families face;
- Over the course of the year, some £1.5m of funding from the London Development Agency (LDA) was secured to support Enfield, Haringey and Waltham Forest in tackling worklessness across the Upper Lee Valley. The funding will be used to develop a North London Pledge, which will build on best practice in the three boroughs and create a strategic employer engagement partnership across North London, closely linked to local employment partnerships;
- The Haringey City Growth Programme has continued to develop business and enterprise in the borough through a range of initiatives.

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
CYP1	Be Healthy	Number of schools with an approved school travel plan	68%	100% of schools in Haringey have an STP	↑	Green	90%
<p>2007/08 target has been exceeded. 100% of schools in Haringey, local authority schools and independent schools, with approved School Travel Plans (STP), subject to approval from DCSF to be confirmed in June 2008. Fifty schools have been requested to review their STP by May 2008 and 33 schools have been asked to re-write their travel plan as part of the STP 3 year re-writes. The School Travel Plan Accreditation Scheme provides initiatives to encourage schools to become an accredited STP school. Schools are awarded a bronze, silver or gold status aimed at sustaining STP's. Haringey currently have 18 schools accredited at sustainable level, 1 school at higher standards level and 1 accredited outstanding school.</p> <p>Additional road safety awareness training is being delivered in secondary schools targeting the age groups most at risk (11-15 year olds) of road traffic incidents. Fifty of Haringey's schools are taking part in the Walk On Wednesdays (WOW) campaign and in September 2007 10 000 pupils were taking part in the scheme. One school has a walking bus route and the team are continuing to work with three further schools to develop a walking bus route.</p> <p>Haringey also provides National Standards cycle training with 308 children trained at level 1 and 300 at level 2. We have been working in partnership with the Metropolitan Police on the 'Safer Cycle Project' giving out information in schools about safer cycling and travel awareness and giving free cycle locks and lights to promote cycle safety. Cycles are also security marked and added to the Met police database. The Met Police Safer Transport Team has also been carrying out Environmental Visual Audits and bus behaviour amongst secondary schools. Currently have 5 schools participating in the Go Bike pilot scheme run by TfL and 4 schools participating in the Bike It project run by Sustrans.</p> <p>All schools have received 1 hour free personal safety training and a theatre in education workshop. Through the Transport Ambassadors Programme, a charity called Peace Child International is working with secondary school pupils to become transport ambassadors. Two secondary schools involved in this scheme and the pupils are trained to deliver key messages to younger pupils and into feeder primary schools.</p>							
CYP2	Be Healthy	Reduction in under 18 conception rate	61.8 per 1000	60.1 per 1000	↑	Red	55.1 per 1000

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

<b>LAA Ref No:</b>	<b>Outcome</b>	<b>Indicator</b>	<b>06/07 Baselines</b>	<b>07/08 Outturn</b>	<b>Trend</b>	<b>Progress to Target</b>	<b>07/08 Target</b>
--------------------	----------------	------------------	------------------------	----------------------	--------------	---------------------------	---------------------

**Children and Young People's Block**

	<p>The 2007/08 target has not been met. Haringey's 2004-06 rate of change in under-18 conceptions - shows a decrease of 1.7 per thousand which is slightly better than the national figure for the same period (decrease of 1.3 per thousand). ONS Annual data for 2006 shows the continued downward trend in the number of under-18 conceptions achieved since 2002 and at 236 is 24.6% lower than 2002 (313) and 4.45% lower than 2005 (247). The rate of under-18 conceptions for 2006 is the same as for 2005 (63.7) but is 16.7 per thousand lower than the 2002 rate (80.4). This decline in rate is better than the national rate of reduction for the same period (2.3 per thousand). However, despite these significant and better than national reductions since 2002, in comparison to 2006 national rates (44.4 per thousand) Haringey's rate of under-18 conceptions at 63.7 per thousand remains high and, because of the steep rise between the baseline year of 1998 and 2002, is 1.4 per thousand higher than the base line year (62.3 per thousand). The following key actions have been undertaken to achieve delivery of this target:</p> <ul style="list-style-type: none"> <li>• The Teenage Pregnancy Data Project is working with GOL to agree a minimum data set and agree collection and analysis systems across LA and TPCT which will improve live proxy data and better inform targeting and measuring impact of support.</li> <li>• A 4YP service remodelling is in development to increase the access by girls and young women, as part of an aim to increase the clinical services available on the 4YP bus and clinics. A pilot polyclinic model is due to start in April 08 which will include sexual and reproductive health for under-20s, women only, at the Lordship Lane Health Centre. The 4YP Nurse has seen 45 young people in non-traditional healthcare settings including a youth centre, teenage parents drop-in and children's centre. Since November 2007, a monthly slot has been established for the 4YP bus at the 6th form Centre. Further support is in place to provide Sex and Relationships Education (SRE) training for all 37 personal tutors. A similar programme will be provided at CONEL, with a fortnightly 4YP bus session at Tottenham Green Leisure Centre next door to the College.</li> <li>• Teens and Toddlers – the sustainability programme is in place with 8 trainee facilitators recruited from Youth Service, Connexions, Teenage Pregnancy &amp; Parenthood, 2 Children Centres and 1 Secondary school. 26 young people identified at risk from 4 secondary schools and the PSC are taking part in the second programme which started in February 08. Evaluation of the pilot programme shows a significant decrease in the number of TP referrals from the schools involved showing a success rate of 95%.</li> <li>• As a result of the mapping exercise of SRE training, a task group has been established to develop an SRE Training Strategy and Programme for all frontline staff working with young people in Haringey to include accredited training at a range of levels. SRE training based on revised teaching pack delivered to School Nursing team and 4 secondary schools – which included TP and Child protection/confidentiality unit). One secondary school requested targeted programme and 15 staff enrolled for phase 5.</li> </ul>						
--	--	--	--	--	--	--	--

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
	<ul style="list-style-type: none"> <li>The SRE and Prevention Sub Group have identified their key tasks which include development of a Pathways document for young people and professionals, and an 'at- risk' assessment tool for early identification and intervention.</li> <li>The Children In Care Sub group has been established to ensure strong use of data and evaluation and to identify specific preventative interventions for Looked After Children, Care Leavers and Unaccompanied Minors/Asylum Seekers.</li> <li>As part of the Speakeasy sustainability programme, Level 2 and 3 Speakeasy Courses were run in January 08 targeting professionals from Looked After Children, Care Leavers &amp; Unaccompanied Minors Teams, Children's Centres, HALS, Youth Offending Service and the Teenage Pregnancy &amp; Parenthood Team. Speakeasy training across vulnerable groups, especially looked-after/leaving care and faith communities, is being continued. The programme is set to deliver six NVQ level 2 courses for parents/carers and 1 programme for NVQ level 3 to enable past participants to become trainers themselves.</li> </ul> <p>The NEET Parents Task group now includes the 14 -19 Manager, the Teenage Pregnancy Coordinator and representatives from CONEL and KIS Training, a local training provider. Two full time NCFE accredited courses (Young Mums To Be and Parents with Prospects at KIS Training) have been established (January 2008) targeting 20 NEET parents and parents-to-be. A part time OCN accredited course (Jan 08) called Positive Parenting run by CONEL staff but based in Triangle Children, Young People and Community Centre aimed at (10) hard to reach teenage parents and parents-to-be, followed by a second Positive Parenting programme at Rowland Hill Children's Centre (Mar08) The programme will rotate at a number of Children's Centres across the borough.</p>						
<b>CYP3</b>	Be Healthy	Percentage of schools achieving National Healthy Schools status	13% as at Dec 06	64% (51 schools)	↑	Green	60% (47 schools)
	<p>2007/08 target has been exceeded. 51 schools (64%) in Haringey have Healthy Schools status. The Healthy Schools team is currently moderating 8 schools (2 secondary, 2 primaries, 1 junior, 1 infant, 1 special and 1 faith school). The minimum requirement is a random sample of 10%. All moderating visits have highlighted excellent practice which indicates that the quality assurance processes for self-validation are robust. PSHE Continuous professional Development (CPD) programme phase 5: 7 teachers have accessed Christopher Winter Sex and Relationships Education (SRE) Training and 7 of whom have submitted their portfolios to the national assessors for interim assessment and 2 will be deferred until next year. Further 4 secondary schools and the Sixth Form Centre have been offered SRE training this term.</p>						



## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
	<p>Activities delivered to support achievement of this target include: 5 Haringey secondary schools involved in HIV/AIDS project in partnership with Enfield. There has been increased involvement of children and young people in Environmental activities this year; through the "make a pledge" system children are demonstrating their understanding of environmental issues and know what they can do to help arrest climate change. 35 schools are now engaged in the Eco-schools programme with 13 achieving Bronze Award and 1 with silver Award. This is a process that actively engages children and young people in the process. 18 schools have entered the Mayor of London- London Schools Environment Award. 10 primary schools were been involved in a climate change project which encouraged children to take individual responsibility with regard to climate change. There has been an increase in the number of schools with Growing Clubs, with many classes having their own gardens. There has been increased involvement in environmental activities from secondary schools with 8 secondary schools including the Pupil Support Centre taking part in an Ethical Fashion competition, raising the issues of the ethical issues around fashion industry. One of the Young people from the PSC was among the prize winners. Pupil Support Centre is taking forward this area by working with TRAIID at both their KS3 and KS4 sites. Pupils at the Pupil Support Centre have been targeted for work on the environment. Young People have been consulted on the creation of project to "Green up" their school. Other positive indications include:</p> <ul style="list-style-type: none"> <li>• 80% school-age children engaged in 2 hours of physical activity;</li> <li>• 70% of all schools with breakfast clubs;</li> <li>• 95% of all schools run after-school/evening activities; Healthy eating programme in place with school meals service meeting national food-based standards and on target to comply with new nutritional based standards;</li> </ul> <p>100% of schools with school travel plans</p>						
<b>CYP4</b>	Be Healthy	Uptake of Chlamydia take up amongst 15-24 year olds	600	Please see below	↓	<b>Red</b>	4768
	<p>This target has not been met. This is a joint screening programme led by Enfield PCT. The screening programme is opportunistic, depending on young people accepting the offer of screening. Screening is offered in a range of providers (including family planning clinics, termination of pregnancy services, CoNEL, some GP practices), a community outreach programme, and screening test kits that can be returned by post are also available through the screening programme website. The programme has expanded the number of routes in Haringey through which young people can access screening over the past year, including postal kits and a number of GP</p>						

Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table							
LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
	<p>practices.</p> <p>Two projects have been commissioned between PCT and Haringey Council through the Communities for Health programme:</p> <ol style="list-style-type: none"> <li>1. A local media campaign to raise awareness of the programme and ways to access the screening test</li> <li>2. A community outreach programme targeting BME communities and young men, building on our HIV prevention programme</li> </ol> <p>We are reviewing our emergency hormonal contraception and 4YP service for under 18s and to ensure that Chlamydia screening is also offered through the programme, and are considering a local incentive scheme for GPs/ pharmacists.</p> <p>Continuing to work with family planning consultants to improve access. Ongoing work with antenatal services to increase uptake of screening. All Supporting Teenage Parents staff trained in Postal Chlamydia Screening Programme &amp; plans in place to make screening available through Youth Centres. TPCT LAA funded Contraceptive Nurse for teenagers operating through well established 4YP bus and a new drop-in &amp; at the 5 CCs, a Youth centre and the teenage parents centre.</p> <p>New actions to be undertaken include:</p> <ul style="list-style-type: none"> <li>• Liaising with six Haringey Schools to explore testing within schools to other young people who are over 16 years old. Two schools have responded and testing should start in early April 2008. A follow up letter has been sent to the others.</li> <li>• One site within Haringey Youth Service is now providing testing to young people</li> <li>• Liaising with 4YP Contraceptive Nurse to provide testing within her 'Clinic in Box' weekly sessions</li> <li>• Liaising with Children and Young Peoples' Service to train 'detached and an outreach service' staff via the 'Get on Bus' initiative</li> <li>• Liaising with YMCA Hornsey to train staff to test residents and service users of the YMCA</li> <li>• Liaising with Haringey Drugs Education Programme to train staff to test clients as part of their initial assessment</li> <li>• The second Community for Health bids from Haringey, via EECUK - the number of people continues to increase as a number of volunteers have been recruited and has established working relationships with other BME community organisations.</li> </ul> <p>The trust is exploring new ways to get throughput for family planning by piloting incentives.</p>						
<b>CYP5</b>	Enjoy and achieve	Raise standards in English, maths and science in secondary education (NRF	<b>English</b> G:64% JL:67% NP:43% <b>Maths</b> G: 65% JL:56%	See text below	↑	Green	<b>English</b> G: 64% JL: 67% NP:43% <b>Maths</b> G: 65% JL: 56% NP: 55%

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
		areas)	NP:55% <b>Science</b> G: 57% JL:55% NP:45%				<b>Science G: 57%</b> JL:55% NP:45%
<p>The partnership is expecting to achieve 50% for all subjects despite the target for science for Northumberland Park being set below 50%. All three schools have improved their science results since last year. Gladesmore and Northumberland Park improved their Maths results. Northumberland Park improved their English results and Gladesmore held steady at English. Support plans are agreed with all schools, lower performing schools receive an individual programme of intervention.</p> <p>A number of projects of been commissioned by the CYP Strategic partnership to raise standards in education and narrow the gap between standards in NRF wards and the rest of Haringey.</p>							
<b>CYP6</b>	Enjoy and achieve	Percentage of 11 year olds achieving level four in English, maths and science at KS2	English – 75%, Maths – 70%	English – 76% Maths – 74%	↑	Green	KS2 English 75% KS2 maths – 75%
<p><b>2007 outcomes</b></p> <p>Achievement at the end of KS2 has improved ahead of the national figures. We have met our English target and narrowly missed our maths target by 1%. Value added KS1 to KS2 is above the national, 100.1 compared to national 100.0 putting Haringey in joint 44<sup>th</sup> place out of 150 local authorities. Intensive support for literacy and numeracy is in place in all schools achieving less than 65% level 4 in English and mathematics at the end of KS2. Support for targeted schools is to improve planning and assessment for learning to ensure all pupils learning needs are met. This support is being delivered through schools' participation in a number of Primary National Strategy and local authority programmes, including the Intensifying Support Programme, the Black Children's Achievement Programme, the English as an Additional Language Programme and the Targeted Pupil Initiative, all of which continue to have a positive impact on the standards achieved.</p>							
<b>CYP7</b>	Enjoy and achieve	Percentage of 16 year olds achieving 5 or	5+A-C: 51.7% 5+ A-G: 79.3% (inc. English and	5+ A*-C - 56.2% 5+ A*-G - (inc. English and	↑	Green	5+ A-C: 57% 5+ A-G:81% (inc. English and

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
		more GCSEs at grades A-C and A-G especially looked after children (LAC)	maths)	maths) 84.4% 5+ A*-C for LAC - 27.5% 5+ A*-G for LAC - 50%			maths) 5+ A-C for LAC: 21%
<p>Since 2001 Haringey has improved by 25.3% in the main 5+ A*-C compared to the national increase of 12.0%. The 19.1% gap between Haringey and the national has now been reduced to 5.8%. This year Haringey saw its results improve by 4.5% (national 2.8%). The 5+ A*-C (including English and maths) indicator shows the significant challenge facing Haringey schools in their drive to improve standards. In this indicator Haringey has improved by 10.5% (since 2002) compared to the national increase of 4.6%. Haringey however remains 9.3% below the national. In comparison with statistical neighbours Haringey's progress in the 5+ A*-C indicator has been better and in line with the 5+ A*-C (including English and maths). Schools below the 50% target in core subjects in 2007 had a support plan which included results, key areas for focus and the areas of support to be provided. This is linked closely to the priorities for improvement in the core subjects and is then the focus for the deployment of Haringey and external consultants.</p>							
<b>CYP8</b>	Enjoy and achieve	Percentage of 19 year olds with level 2 qualifications	62% (1491)	Expected later in year. Please see comment below.	↑	Green	59%
<p>The out-turn for 05/06 academic year has been confirmed as 62%, whilst the 06/07 result has been confirmed as 66% showing the positive work with 14-19 year olds and exceeding the without stretch target for the third year of the agreement, the with stretch target is 68.5% by 2010. The 07/08 result is expected in the latter part of 2008 which will confirm our year one result. Good strategies are in place to raise participation and achievement through the development of a broader more personalised curriculum. Previous and sustained progress at the end of Key Stage 4 will translate into higher attainment at 19 in future years. Key actions undertaken to deliver this target include:</p> <ul style="list-style-type: none"> <li>Specialised diplomas developed in Construction which will be delivered from September 2008. a further five diplomas will be delivered from September 2009: Creative and media; Society health and development; hair and beauty studies; Hospitality; and Information Technology</li> <li>Haringey Sixth Form Centre recruited above planned numbers (560) in September 2007, increasing the vocational and A level offer to Haringey Young people</li> </ul>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
	<ul style="list-style-type: none"> <li>Progression Pathways were embedded through increased flexibilities, Key Stage 4 School Engagement programme and young apprenticeships</li> </ul> NEET strategy supported through increased offer at key Stage 4 and Post 16.						
<b>CYP9</b>	Achieve economic wellbeing	Percentage of 16-18 year olds not in education, employment or training	13.2%	9.1% (319 young people)	↑	<b>Amber</b>	12.3% (stretch 11.6%)
<p>As at March 08, 319 or 9.1% of Haringey's young people (in a cohort of 4,656 16-18 year olds) were not in education, employment or training (NEETs), continuing the improving trend and exceeding the 12.3% target for 2007/08. The November to January 3 month average on which performance versus target is measured is 10.4% and hit our NEET target for 2010 and our LAA stretch target for 2009. There has been a marked reduction in the percentage of NEETs compared with last March (13.2%) although current levels remain higher than comparator boroughs.</p> <p>There has also been a sizeable reduction in the 'unknowns' which increased to 9.6% in March 08 (from 8.9% last month) but remains slightly below last March (9.7%) however the three month average November to March is 10.5% which is higher than the condition of 9.9% on the stretch target. This relates to 446 young people whose situation and status regarding employment, education or training is 'unknown' as at March '08.</p> <p>Connexions commissioned a range of reports in 2007/08 to better understand the young people who make up the NEET group. This has included analysis of young people who move from EET to NEET; teenage pregnancy and NEET; and a detailed review of the NEET strategies currently in place. This analysis has been used to better inform the actions taken to address NEET and the range of approaches to get young people back into education, employment and training including: better and earlier identification of the young people needing intensive support; increased focus on new entrants to NEET; using a triage type system to get immediate support for young people when they first present as NEET; improved follow up and review of young people who are NEET.</p>							
<b>CYP 10</b>	Improved health and reduce health inequalities	Reduce infant mortality by reducing % of expectant and new mothers who	smoking 11.4% breastfeeding 86%	Dec 2007 smoking rate - 8.5%. Dec 2007 breastfeeding initiation rate in -	↑	<b>Amber</b>	Smoking 5% : Breastfeeding 84%

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
		report smoking and increasing % who initiate breastfeeding		89.1%. (final data due).			
	<p>December 2007 smoking rate was 8.5% (final data for 07/08 is being collated and will be available in June) Breastfeeding initiation rate in December 2007 was 89.1%. The Infant Mortality Action Plan has been adopted by the Children and Young People's Strategic Partnership Board. Key actions undertaken include:</p> <ul style="list-style-type: none"> <li>• A stakeholder event in Northumberland Park in July 07 and West Green ward on November 07; where professionals working in the area were invited to discuss issues relating to infant mortality and low birth weight and how these issues could be addressed.</li> <li>• Money from the Neighbourhood Renewal Fund has funded a Smoke Free Homes project targeting families with children under 5, inviting them to make a promise that they will not smoke/or restrict smoking in the home. Health visitors and Children's Centres are involved in raising the issue of smoking with families and will be key partners in promoting this project. It is anticipated that as a result of the project there will be an increase in referrals to the Smoking Cessation Service;</li> <li>• A midwives as first point of contact pilot project was established in December 2007 at Park Lane Children's Centre to encourage women to book earlier in their pregnancy in order to receive advice at the earliest opportunity to promote good outcomes for mother and baby, and;</li> </ul> <p>A Health Equity Audit investigating inequalities in booking is underway, focussing on women who book before 12 weeks and after 22 weeks in pregnancy. The recommendations from the audit will give a clearer picture on why women book late; who is booking late and how inequalities can be reduced.</p>						
<b>CYP 11</b>	Vulnerable children	Initial assessments completed within timescale	76%	88%	↑	Green	78%
	<p>Outturn for March 08 is 88%, exceeding our target of 78% and improving on the 76% achieved in 2006/07. Children and Families Assessment Services have been restructured and there is now one point of access for assessment work. In addition to this the Service Manager for the Assessment and the Children in Need (CIN) service has a direct link to the Children's Networks through the network panel with other managers having a liaison role.</p>						

Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table							
LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Children and Young People's Block</b>							
CYP12	Vulnerable children	Participation of LAC at reviews	98%	97%	↑	Green	97%
	Provisional March outturn is 97% of children and young people that gave their views to their reviews. This is equal to the target and good compared with the 2006/07 statistical neighbour average of 87%. Independent reviewing officers (IRO) continue to see each young person prior to their review. IROs also visit any young person who does not attend their review to ensure their views have been represented.						
CYP13	Vulnerable children	Number of LAC adopted	7%	8.9% (28 children)	↑	Green	7%
	Target has been exceeded in March 08 with 28 children (8.9%) having been subject to adoption or special guardianship orders. This is an increase from the 24 in 2006/07, 8.8% of children in care for six months or more compared with our 2006/07 statistical neighbour average of 7.8%. A strong focus on partnership work between children in care social work teams, adoption specialists, Haringey legal team and the Independent Reviewing Officers has enabled us to exceed the target. It represents steady and sustainable progress where the main objective is to ensure that as many children as possible have the opportunity to benefit from permanent care within a family with legal security. For a significant number of these children this also allows them to continue to live within their family and kinship network.						

Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table							
LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
SSC 1	Reduce overall crime and narrow the gap	Reduction in overall British Crime Survey comparator recorded crime	18,606	18,374	↑	Red	17,211
<p>Despite missing its challenging 20.5% target, Haringey has improved its performance this year compared to 2006/07. There were 18,374 BCS comparator crimes this year, 6.7% above the BCS target of 17,211, but a 1.2% improvement (231 fewer offences) on the previous financial year. Haringey's strong performance during the second half of the financial year recorded a 3.3% drop in the number of offences for October to March compared to the same period last year.</p> <p>Reductions were seen in six of the BCS comparator crimes significantly for the offence of personal robbery (24.8%), theft of motor vehicle (10.3%), wounding (8.8%) and theft from the person (8.7%). Four BCS comparator crimes increased; criminal damage (12.5%), theft from a motor vehicle (9.0%) and burglary (6.2%). Motor vehicle interference also increased by 28.6% but this was only 12 additional offences. Haringey had above average number of BCS comparator crimes (81.42 per 1,000 populations) ranking fifth compared to its 'Most Similar' CDRPs<sup>3</sup>, similar to the previous year's performance.</p> <p>Youths accused of BCS comparator crime has also fallen significantly by over a quarter this year, particularly for personal robbery (28.4%) and GBH (64.3%) offences. With the exception of domestic burglary, criminal damage and theft from MV offences Haringey's overall performance on serious acquisitive crime, serious violence and youth crime has improved this year. Burglary has traditionally been a challenging area in the Borough due to large number of multi-occupancy dwellings in certain areas that impacts on the number of burglaries reported. We are working with our partners to find solutions to the problems presented by multi-occupancy premises. Analysis has shown that criminal damage is largely driven by business-related crime specifically in gambling venues. Partnership efforts in these areas continue, including working with Licensing to tackle business-related criminal damage.</p> <p>Key actions delivered to meet this outcome include:</p> <ul style="list-style-type: none"> <li>Targeted crime reduction operations carried out through joint partnership working including: Operation Tailgate - the latest</li> </ul>							

<sup>3</sup> iQuanta comparisons are made using Most Similar comparison groups. These groups provide a benchmark for comparison of crime rates with similar areas elsewhere in England and Wales. The Most Similar CDRPs to Haringey, making up the 'Haringey Family', are: the London boroughs of Brent, Croydon, Ealing, Enfield, Greenwich, Hackney, Hounslow, Lambeth, Lewisham, Newham, Southwark and Waltham Forest, plus Birmingham and Leicester.



## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>operation resulted in the identification of 26 stolen vehicles and five arrests. Officers who contributed to Operation Tailgate include Metropolitan Police Officers from Street Duties Team, Street Enforcement Wardens (SEW), Street Enforcement Officer's (SET) UK Immigration Officers, TV Licensing officer, Customs and Excise officers, Inland Revenue officers, EDF theft of energy officers and Tactical Enforcement Officers cracking down on businesses that do not have a trade waste contract, businesses in breach of licensing offences - premises containing unlicensed alcohol and unlicensed payout gaming machines, properties suspected of energy theft offences; operation Q Cars and Operation Butler (described in more detail in S&amp;SC2); Operation Blunt (the MPS strategy to address knife crime) is now mainstream activity for all Safer Neighbourhood Teams.</p> <ul style="list-style-type: none"> <li>• Safer Neighbourhood Teams and the Safer Transport Team carry out high visibility policing in hotspots at key times. This has proved very successful in the Wood Green area.</li> <li>• Development of data, intelligence and joint analysis: Joint analysis is supporting Area Based Working, Safer Neighbourhoods and other partners (e.g. Planning Services); the fourth Partnership Data Report was published in January 2008; Training in the use of the Crime, Disorder and Anti-Social Behaviour Information Sharing Protocol has been provided to all relevant partners.</li> <li>• The CCTV Scrutiny review has been completed and the recommendations have been implemented.</li> <li>• Crime Opportunity Profiling exercises; Crime Opportunity Profiling of Streets resulted in improved lighting in two acquisitive crime hotspots and the installation of a new fence on one estate.</li> <li>• Targeted Crime Prevention programme; a range of targeted crime prevention campaigns have been carried out throughout the year. For example for a three week period in December and January, a 'posters on wheels' van drove around burglary hotspots in the borough. This campaign may have impacted on the number of burglaries, with February having the lowest monthly figure since September 2007. Stickers reminding vehicle owners to take all of their belongings with them were posted on every pay and display machine in the borough.</li> <li>• Application of the ASB legislation: ASBAT, Police and CPS have agreed to hold periodic post-conviction ASBO case management meetings.</li> </ul> <p>Forensic assessments in custody: A psychiatric nurse dedicated to Haringey Police Stations is available from 5pm-9pm, Mon-Fri to assess mentally ill detainees in a custodial setting.</p>						
<b>SSC 2</b>	Reduce overall crime and narrow the gap	Reducing personal robbery by 6%	1804	25.9% reduction		Green	6.2% reduction (1692 offences)
<p>In the performance year to date (April 07- March 08), Haringey has achieved a 25.9% reduction in the number of personal robbery offences in comparison with the same period last year. A number of initiatives in place have contributed to this reduction:</p>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<ul style="list-style-type: none"> <li>Operation Curb, a London wide operation to tackle violence among young people whereby London boroughs proactively target known offenders and increase patrols to reassure local communities. Young people under 20-years-old who are involved in serious violence are the focus of borough intelligence teams, who seek to engage with and work with the youths to reduce their risk of further offending or of becoming a victim.</li> <li>Operation Butler targets after school robberies and has undertaken successful initiatives on buses and at bus stops. This project is now supplemented by the Safer Transport Team, which was launched in April 2007, and is dedicated to improving safety and reducing crime and anti-social behaviour in and around transport hubs and for reassuring the public. The team provide high visibility patrols in three areas across the borough: from Wood Green to Turnpike Lane, Seven Sisters and Bruce Grove. According to figures provided by the Transport Operational Command Unit, robbery on Haringey's transport has reduced by 30%.</li> <li>Q-Cars, a dedicated rapid response team including 15 Constables, 1 Sgt and an Inspector (part-time), respond to robbery reports at the scene and conduct a thorough investigation working closely with the Borough Intelligence Unit and the Robbery Squad. The Q Car team operate 7 days a week and there are between 1 and 3 cars on the road at any one time. The high quality information gathered by the Q-Cars team contributes to successful convictions. It is also reducing false reporting and contributing significantly to increased victim confidence and intelligence gathering. The successful rapid response Q cars continue to maintain high performance against this stretch target and pump priming has been further invested in this service.</li> <li>Haringey also has a dedicated video identification suite. The team can provide a controlled identity parade within 24 hours of a robbery occurring. The short time frame within which such parades are arranged has contributed to a positive identification rate of 55%. Digital video sentries are operating well at hot spot locations.</li> </ul> <p>The Borough Intelligence Unit includes a dedicated robbery focus desk, responsible for ensuring an intelligence-led approach; providing data analysis and research relating to robbery locations, victims and suspects.</p>						
<b>SSC3</b>	Reduce overall crime and narrow the gap	Reduce the proportion of adults and young offenders, and prolific and other priority offenders who re-offend	YOS 31.9%	36.5%	↓	<b>Red</b>	29%
			Adult PPO 40 on list	30% (12) removed from list.	↑	<b>Green</b>	10% (4) removed from list

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>The adult PPO programme has 40 offenders on the list at any one time. The type of offences the programme is focussing on is robbery, burglary and motor vehicle crimes, but also identify offenders from NOMS – Probation, DIP. The target for 2007/08 has been exceeded with 30% (12) Adult PPOs removed from the list, against a target of 10% (4). For the period October – December 2007 11 PPOs were removed from the list due to reduced or stopped offending. 14 were in custody, 10 under active supervision in the community.</p> <p>Re-offending rate of young people has increased to 36.5%. A pilot meet and greet scheme is underway for the first time for Haringey prisoners in the run up to their release with provision for back-up support and guidance.</p>						
<b>SSC 4</b>	Reduce overall crime and narrow the gap	Reduction in overall British Crime Survey comparator recorded crime (NRF areas)	1,468 (reduce by 4.1%)	1,814 across NRF wards (a rise to 7.2%)	↓	<b>Red</b>	1,350 (reduce by 4.1%)
	<p>Eight of Haringey's wards are within the 10% most deprived and include: Bruce Grove, Noel Park, Northumberland Park, Seven Sisters, St Ann's, Tottenham Green, Tottenham Hale &amp; White Hart Lane.</p> <p>During the period April 2007 – February 2008 two of the eight wards, showed reductions in overall BCS comparator recorded crimes compared with the same period last year. Both of these wards achieved year-on-year reductions notably better than the borough average 3.3% increase. Noel Park achieved a 7.4% reduction on the previous year for BCS comparator recorded crimes and St. Ann's achieved a 4.3% reduction.</p> <p>The remaining NRF wards saw increases although Tottenham Hale increased by 3.2%, below the borough average. Three of these wards showed significant increases: Seven Sisters (24.1%), White Hart Lane (21.9%) and Tottenham Green (14.3%). Collectively there were 1,814 BCS comparator crimes in all eight NRF wards; a rise of 7.2% compared to a 0.2% increase at borough level resulting in a red rating been given to this target.</p> <p>A significant amount of successful joint activity has taken place in Noel Park, resulting in record sanctioned detections. Haringey is in the top quartile of the MPS performance for detections this year and ranked first for domestic burglary. However, there has been a corresponding increase in recorded crime. A straw poll showed that people feel safer in the area since the increase in targeted activity. Targeted activity included:</p> <ul style="list-style-type: none"> <li>• The 'Say Yes Challenge' involved mentoring 56 children from St Thomas More in Noel Park over several months to work as</li> </ul>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>enterprises and come up with crime reduction ideas. The scheme was a great success, generated a lot of good publicity for the partnership and will be repeated.</p> <ul style="list-style-type: none"> <li>The Safer Transport Team has a team of 8 PCSOs who deal specifically with the Wood Green/Turnpike Lane transport corridor.</li> <li>Street Pastors have been deployed at peak times in key areas in Noel Park.</li> <li>Operations Blunt and Butler are ongoing.</li> <li>Test purchase operations are ongoing.</li> <li>Partners support each other via the Area Based Working meetings to identify crime, disorder and environmental issues in Noel Park and work together to solve them.</li> <li>The Community Safety Team provides regular ward crime summaries to key partners in Noel Park (e.g. Neighbourhood Managers) to identify and monitor crime trends.</li> <li>Victim Support has increased the focus of work with young people with their weekly 'out-of-hours service' and have a new adult's weekly drop-in. The total number of young people referred was 2,883, 88% received a follow-up service and 12% took up the service. Working in schools has taken off with secondary schools including Woodside High, workshops with 'Prison Me No Way' and some trained volunteer caseworkers are working with serious crime.</li> <li>This year has seen Haringey Council invest in thirteen (13), new CCTV cameras. These are located at the key travel hubs and crime "Hot Spots" throughout the borough. The police now provide a weekly briefing package that is directly fed into the CCTV control centre. This has improved awareness of the crime trends, patterns and individuals who are believed to be offending. We have seen police officers and PCSOs regularly working within the CCTV control room, this is a two way process designed to coach the operators and at the same time seek/gather evidence of offending as it happens.</li> <li>The default patrol location for the Borough action team and posting location of the CCTV van is Wood Green High Road with particular reference to Hollywood Green and Turnpike Lane. The boroughs safer transport team also prioritise their patrols within the same area whilst regular operation Butler deployments at the end of the school day have also focussed on Hollywood Green.</li> </ul> <p>The 'Basket of 10' crimes are down overall in Noel Park by 7.4% in FYTD0708 compared with FY0607.</p>						
<b>SSC 5</b>	Reassuring the public, reducing fear of crime	Reduction in number of adults in fear of being a victim of crime	54%	Indicative result of 46%	↑	Green	52%

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>This indicator is measured in the Residents' Survey annually which was last conducted in January 2008. Results indicate a drop in local concern about crime and fear of crime within the borough from 54% to 46%. Satisfaction with policing has also improved.</p> <ul style="list-style-type: none"> <li>This could be due to a number of factors including:</li> <li>Communications partnership strategy drafted and all key principles agreed by the Safer Communities Partnership and Council. The development and resourcing of this work has been delegated upwards to the HSP and Head of Communications for an overall response to partnership communications. Results due in May/June 08</li> <li>SSCF capital expenditure has been aligned to this target and strategically managed by a multi-agency sub group of the SCEB. A large proportion of this funding was spent on public reassurance in the form of lighting, environmental improvements, crime prevention alarms etc. which were evidence-led and subject to scrutiny</li> <li>A cross-departmental group was put in place to deliver the ENCAMS Criminal Damage action plan. Key changes have been made to the operation of teams such as the graffiti team and the joint use of data and analysis is ongoing. This work is being led by Enforcement</li> </ul> <p>Neighbourhood Policing continues to be very successful and popular in the borough and is reaching a wide audience. Safer Neighbourhood Teams are fully operational in all 19 wards, working closely with partner agencies and local residents in relation to problem-solving, community intelligence, local priority setting and area-based working. This relationship has thrived and really moved on since the appointment of the Community Safety Development Officer and Deputy Manager in June 2007.</p>						
<b>SSC 6</b>	Reduce the harm caused by illegal drugs	Reduce public perception of local drug dealing and drug use as a problem	49% perceived it as a very or fairly big problem	Please see below	➔	<b>Amber</b>	TBC
<p>The Communities &amp; Availabilities Task Group – (DAAT/ Police and treatment agencies) have developed a strategic approach to tackling the supply of class A drugs in the borough. Co-ordination/outcomes of Police Drug Test Purchase Operations and crack house closures are co-ordinated through this group. Information campaigns on the range of drug services in the borough include: Haringey DAAT Directory produced in June, both a web based directory and a paper based directory which has been widely distributed; DASH advertised their treatment services in the local paper in several consecutive weeks in June; On 30th June during National Treatment Awareness Week all treatment services in Haringey jointly publicised the services available to the local public in the Mall Wood Green. This was a great success. In addition a comprehensive publicity campaign aimed at getting users into treatment and increasing the</p>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	awareness of risks of crack use and cannabis use planned for 2008. DAAT delivered a series of drug awareness training sessions during the year for residents, professionals and services users as part of the DAAT's ongoing substance misuse training programme.						
<b>SSC 7</b>	Reduce the harm caused by illegal drugs	Local KIN questionnaire rolled out via safer neighbourhood teams	N/A	Please see below	→	Amber	
	As detailed above in SSC 6. The survey was rolled out in Feb 07. In the first six months 476 responses were received. Results from this cohort indicate that 50% perceived drug use as a problem in their neighbourhood.						
<b>SSC 8</b>	Reduce the harm caused by illegal drugs	Increase the number of PDUs entering drug treatment	1348	Please see below	→	Amber	1475
	<p>There has been a steady upward trend in performance of numbers in treatment following the successful re-tendering and tendering of a new service for primary crack cocaine users. The below activities indicate the volume of work supporting delivery of this target:</p> <ul style="list-style-type: none"> <li>• The DAAT is increasing the drug treatment provision in Haringey to meet the diverse needs of Haringey's population. It is increasing access to drug treatment services and increasing outreach and signposting to services.</li> <li>• The DAAT commissioned its Drug Intervention Programme (for adult drug misusing offenders). The provider (CRI) continues to work with all adult offenders who test positive for Class A drugs at the point of arrest. A number of the targets are being met, other such as engaging individuals in drug treatment have historically proved more difficult but are close to being fully met.</li> <li>• The DAAT commissioned a new stimulant service targeting primary crack cocaine users. The provider (Eban) has been fully operational since Feb 08.</li> <li>• A new young persons service has been commissioned, increasing the age limit from 13-21. The provider (In-volve Haringey) started operating in July 2007. DASH Drop in service was relocated to a more central location within the borough in Feb 07. This was followed by a re-launch of the service in June and a publicity campaign in local press and the new treatment directory.</li> </ul>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<ul style="list-style-type: none"> <li>BuBIC continues to provide street outreach services within the borough and has increased its provision to four nights per week as part of the new stimulant service to engage hard to engage user groups into treatment.</li> <li>A new Hospital Liaison Worker has been commissioned and is in post, to increase referrals from Tier 1.</li> </ul> <p>All treatment agencies have reviewed and extended their opening to increase accessibility, availability and the numbers entering drug treatment.</p>						
SSC 9	Reduce the harm caused by illegal drugs	Increase the % of PDUs retained in treatment for over 12 weeks	68%	86%	↑	Green	75%
	<p>Performance is above target with 86% of PDU's sustained in treatment for more than 12 week. The performance was achieved and maintained through improving the quality and range of drug treatment provision available within the borough. Such as:</p> <ul style="list-style-type: none"> <li>A new commissioned stimulant service to meet the needs of primary crack cocaine users, Eban commenced in September 07. New crack poly drug service moved into building in February 08 and is now offered full range of services to poly drug crack users.</li> <li>DASH retention rate continues to rise to 84%.</li> <li>Increased the number of GP's involved in GP shared care to assist sustainable outcomes - new GP liaison lead has been appointed to develop the shared care scheme and facilitate further GP recruitment. Two new GPSI's now commissioned to deliver drug treatment services via shared care model;</li> <li>Expanding structured psychosocial interventions by both purchasing counselling hours from a recognised counselling organisation and by ensuring that tier three services address the needs for trained counsellors in their workforce development strategies. Eban the new stimulant service has appointed a counsellor to increase the provision and is now delivering structured counselling to drug users, families, partners and friends;</li> <li>DAAT is continuing to commission services to meet the diverse needs of drug using population through commissioning BUBIC peer led support service, Turkish community engagement worker, Somali Khat worker and SHOC for sex workers (now expanded to provide tier 3 treatments).</li> <li>DAAT continues to implement the service users' strategy which supports users to be involved in the planning and commissioning of local services. To support this process a specific tailored training was commissioned and the first phase of this training took place in July. A survey developed and analysed by the service users was presented to the DAAT partnership</li> </ul>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>board and the DAAT is currently considering a proposal for a new advocacy and mentoring scheme. Service users now sit on strategic boards and more recently carers are part of the planning and commissioning process.</p> <ul style="list-style-type: none"> <li>• DAAT commissioned Westminster Kingsway College to deliver NVQ level 3 in Health and Social Care training to unqualified staff - 40 staff working towards this and Thames Valley University was commissioned to deliver NVQ level 4 Management - 16 staff working towards this. The target of 60% of professionally qualified staff participating in continued professional development is being achieved.</li> <li>• Care Plan audit undertaken – result to be actioned in 2008 treatment plan.</li> </ul>						
<b>SSC 10</b>	Reduce the harm caused by illegal drugs	Vulnerable young people screened for substance misuse, specialist assessment in 5 days and early intervention treatment within 10 days	05/06 Outturn 90% target 85% 06/07 outturn 100% target 100%	Please see below	↑	<b>Green</b>	outturn 100% target 100%
<p>The below activities indicate the volume of work being undertaken to achieve this target. The DAAT needs assessment 2007/08 is looking at gaps in service. Part of the gaps identified is data collection. The DAAT will be working with these service providers to produce protocols, which ensure the access of vulnerable young people into treatment.</p> <ul style="list-style-type: none"> <li>• DAAT is ensuring that all agencies working with vulnerable groups have the capacity and tools to screen for substance misuse. To enable this two specialist workers have commenced work at the YOS dealing with substance misuse issues, and the YOS is to register as a 3 tier treatment agency in March 08, hence decreasing waiting time that would otherwise occur if referred elsewhere. All young people supervised by the YOS are screened and assessed for substance misuse within the given time scales. Performance is at 100% for first 3 quarters of 2007/08.</li> <li>• The new specialist substance misuse service targeting vulnerable groups between the ages of 13-21 has been operational since July 07.</li> <li>• DAAT has commissioned two posts within the Children and Families division of the Children's' Service to work with families with substance misuse issues. A worker has already been recruited and is attached within the Looked After Children section, the</li> </ul>							



## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>second post is still to be recruited to. These post holders have screening within their remit in order to increase the capacity within the service to deal with drug and alcohol use and ensure quick referral to appropriate services. As per guidance within the new drug strategy, the Common Assessment Framework will be the screening tool adopted.</p> <ul style="list-style-type: none"> <li>The DAAT has commissioned and recruited to Vulnerable Persons Worker to work in schools and pupil support centres. The Drug Advisor post previously commissioned to work with teachers is being mainstreamed. COSMIC continues to work with under 12 year olds using substances and families and children affected by substance misuse.</li> </ul>						
<b>SSC 11</b>	Build respect in communities and reduce anti-social behaviour	Increase the percentage of people who feel informed about what is being done to tackle anti-social behaviour	24% feel very or fairly well informed	24%	↑	Green	24%
	<p>24% of residents felt very or fairly informed about what the council is doing to tackle anti-social behaviour – higher than the London average of 22%. Activities to support this work include:</p> <ul style="list-style-type: none"> <li>A new ASB leaflet has been produced explaining service, this is available from all housing offices and customer services offices.</li> <li>Residents are provided with a victim support pack, when their case has been allocated to an ASB worker.</li> <li>Hate Crime Publicity campaign /Hate Crime Harassment launch.</li> <li>Publicise successful work to tackle anti-social behaviour including providing information on ASBO publicity on affected estates and by leaflets drops put through doors;</li> <li>Press releases provided on all significant activity, e.g. Brothel Closures/ASBOs/Dispersion Orders etc. and any other action taken to protect the community; affected areas are regularly leafleted and successful prosecutions published.</li> <li>Use of Haringey People and Home Zone to raise awareness and publicise service and enforcement action taken to protect the public; regular feature in Home Zone re ASB and within Haringey People as and when required. ABAT to be featured in National Journal in May 2008.</li> </ul>						
<b>SSC 12</b>	Build respect in	First time	338	426	↑	Green	5% reduction on

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	communities and reduce anti-social behaviour	entrants to the youth justice system					05/06 position (outturn 426; target 429)
<p>Final outturn for first time entrants to the youth justice system for 07/08 is 426, we have achieved this target. Re-offending rate has increased to 36.5%. The YOS in partnership with other agencies worked to ensure that 75% of young offenders concluding their orders are in full time education, training or employment by 2008. This compares favourably to the overall figure of 65.8% last year. The role of the learning mentor has been instrumental in increasing numbers in education – 81.2.1% compared to the overall figure of 77.1% for last year. The KYPE worker (keeping young people engaged) has recently started and will be concentrating on the post 16's as they remain our major challenge with only 69.9% in ETE. These staff, together with Connexions, now form a discreet ETE team within the YOS. The YOS is also working with victims to ensure they participate in restorative processes in 25% of cases that come to the attention of the YOS. Final figure for 2007/08 is 8.4%. The number of children and young people requiring services from the YOS has increased steadily over the past 7 years since the YOS was established. In April 2007, the casework stood at 505 young people an increase from 414 in December 2006 and 331 in 2002.</p> <p>Key actions in place include:</p> <ul style="list-style-type: none"> <li>• YOS review of referral of siblings of young people already in the youth justice system from intervention teams to prevention team; review completed and the systems set in place in August 2007 after the prevention team co-located with the rest of the YOS.</li> <li>• YISP to be re-launched to partner agencies to increase referrals of children and young people not involved in CJS; number of road shows were carried out particularly within schools to increase referrals from young people at risk. Service re-launched during 2008/09</li> <li>• YOS to deliver a series of Weapons Awareness programme and evaluate outcomes; number of programmes have taken place at the YOS, local schools and summer play schemes. Evaluations of programmes in progress.</li> </ul>							
<b>SSC 13</b>	Build respect in communities and reduce anti-social behaviour	Decrease the % of people who feel that parents not taking responsibility for the behaviour of	61% consider this as a big or fairly big problem	Please see below	↑	<b>Amber</b>	60%

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
		their children is a problem for their local area					
<p>Haringey performs slightly worse than the London median for this indicator.</p> <p><b>ASBAT</b>                      The Anti-social Behaviour Action Team Family Support Service is now up and running. The service is made up of the Senior Parenting Practitioner and two seconded support workers from the floating support service (HARTS). The ASBAT Family Support service offers one to one sessions with parents and carers as well as parenting classes over a 13 week period, to equip those responsible for their children’s behaviour with improved parenting skills and techniques. Research has shown that investing in parents in this manner does achieve positive results and behaviour inside and outside of the home improves dramatically. Engaging in the programme may prevent the ASBAT having to take further enforcement action against parents and their children and maintain tenancies.                      The parenting classes are held at the West Green Resource Centre every Tuesday and attendance has been running at around 90% each week. Already the Senior Parenting Practitioner has been able to see the difference the support offered has made to the parents on the programme.                      A key focus of the work is engaging parents through Strengthening Families Programme delivering 13 week parenting programmes with ongoing support for a further six months in partnership with Youth Offending Service Parenting Officers, targeting families within communities, and referring young people engaged in anti-social behaviour to other diversionary activities available within the borough.</p> <p><b>YOS</b>                      Through the Youth Offending Service two Parenting Workers have been recruited working in collaboration with both parents with young people known to YOT and families in the wider communities to empower them to communicate and manage difficult situations regarding their young people more effectively. KPI for parenting has changed to ensuring that “20% of young people with a final warning with intervention or relevant community based penalty or DTO, their parent/carer(s) receive a parenting intervention” – this has increased from 10% in previous years. The parenting workers assess parents of any young person scoring 2+ on the family and relationships section of Asset. Once a parenting worker is appointed to the prevention team, they will work closely with the ASBAT to prevent anti-social behaviour.                      Presently engage families through a three tier system:</p> <ul style="list-style-type: none"> <li>• Voluntary system – which accounts for 95% of all case loads;</li> <li>• Enforced System through Parenting Orders etc – accounts for less than 5% of all cases;</li> <li>• Parenting Contracts</li> </ul>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	Parenting officers currently delivering <ul style="list-style-type: none"> <li>8 week parenting programme developed by YJB called Escape. This is a closed group targeting families on both voluntary basis and through POs.</li> <li>Bi-weekly drop in, focusing on information sharing, presentation from key speakers on specialist areas of concern etc and delivering stress management and other holistic approaches to managing difficult situations</li> <li>Speak Easy Course – empowering parents to better communicate with young people</li> <li>13 week programme Strengthening Families</li> <li>Provide assessments all parents of those in custody</li> </ul> YOS is member of the family support steering group. The YOS prevention team has published and disseminated via the website and publicity materials to agencies within the borough - Haringey's Safer Parenting handbook.						
<b>SSC 14</b>	Build respect in communities and reduce anti-social behaviour	Decrease the % of people who feel that people not treating other people with respect is a problem in the local area	58% consider this as a big or fairly big problem	Please see below	↑	Amber	56%
Haringey performs slightly worse than the London median for this indicator. <b>ASBAT</b> ASBAT works with local communities and partner agencies to tackle issues of anti-social behaviour within the borough, taking action against perpetrators of serious and persistent cases of ASB. Activities undertaken to support delivery of this target include: <ul style="list-style-type: none"> <li>Good Neighbour Agreements -Mountview Estate: The ASBAT has been leading on and assisting Homes for Haringey (HfH) to introduce a Good Neighbour Agreement (GNA) on the Mountview Estate. GNA's are one of the objectives within the Government's RESPECT action plan and Mountview was chosen as a pilot. The GNA facilitates residents being able to put forward their own ideas to improve behaviour on a particular estate and an agreement is drawn up which all residents sign. So far, all of the consultation with residents has now been completed and their ideas have been collated. The ASBAT has passed</li> </ul>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>this on to HFH for them to produce the final printed agreement and hold a launch event on the estate. The launch and details of the agreement will be publicised within Home Zone and Haringey People.</p> <p>Campsborne Estate: The ASBAT has been working on this estate for around two years but there have been problems in getting residents to make reports to the team of ASB incidents they are aware of. In an attempt to increase resident confidence in making ASB reports, the ASBAT carried out a door knocking exercise to all 530 properties on the estate. Officers spoke to residents and explained how to make reports to the team as well as leaving them with a reporting form to send directly to the office. Details of this initiative were picked up by the national press and an article appeared in the February edition of Children and Young People Now. In addition, two more initiatives have been put in place, predominately targeted at young people: MSN messaging service –this allows young people in ‘real time’ to chat in private with an ASB officer should they be concerned about any ASB issues on the estate; and Text Messaging –the ASBAT can receive texts about any issues residents and young people on the estate are concerned of.</p> <ul style="list-style-type: none"> <li>• Park View Academy –Crime Awareness Day: For the second year in succession, the ASBAT held ASB workshops with year 9 pupils as part of their crime awareness day. Officers explained to pupils about ASB, the impact it has on the community and the repercussions. The sessions then allowed the pupils to come up with their own design for a community vision poster and identified areas young people were concerned about. There was a clear message from the pupils that Drugs, Gun and Knife crime were a real cause of concern. The ASBAT look forward to future events at Park View and other schools that are programmed throughout the year.</li> </ul> <p><b>YOS</b></p> <p>Through the YOS Reparation Project, young people committing crimes within local communities are expected to complete a set number of reparation hours as part of their orders. This can involve reparation to the individual victim or to the local community and the intention is that the work should increase the young personal awareness of the consequences of their offending. The range of reparation projects have increased with valuable links made with Tottenham Hotspurs and Better Haringey.</p> <p>Over the past 9 months at the Haringey YOS there have been 221 referrals for reparation; 198 young people finished their reparation hours; altogether the young people in Haringey covered 390 hours of reparation both in group and in one to one sessions.</p>						
<b>SSC 15</b>	Build respect in communities and reduce anti-social behaviour	Reduce people's perception of	Noisy neighbours	Please see below	➔	<b>Red</b>	28%
		ASB using: Noisy neighbours;	Teens hanging about	Please see below	⬆	<b>Amber</b>	56%

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
		Teenagers hanging around;	Rubbish 68%	Please see below	➔	Red	62%
		rubbish and litter;	Drunk 31%	Please see below	⬆	Amber	30%
		people drunk;	Abandoned vehicles 20%	Please see below	⬆	Amber	18%
		abandoned cars, vandalism and	Vandalism 46%	Please see below	⬆	Amber	46%
		people using drugs	Drugs 49%	Please see below	⬆	Amber	48%
<p><b>Noisy neighbours or loud parties</b>                      Enforcement Response Out of Hours - The service was launched at the start of 2008. We aim to respond to service requests within 30 minutes and to visit, where this is necessary, within 60 minutes 90% of the time. Overall we have achieved this target 90% of the time for the (initial response) and 83% of the time for the visit. Over the last year we have undertaken over 2,000 site investigations into noise resulting in over 500 official warnings and abatement notices. In addition 28 offences for noise nuisance were prosecuted. More than 100 investigations of licensing and noise problems were undertaken by Police and Enforcement Officers working together. Joint working with Homes for Haringey has enabled action to be taken against noisy tenants in co-operation with the Tenancy Management Officers.</p> <p>Rogue Landlords - Enforcement officers initiated a rogue landlord strategy against a landlord found to have 30 properties in Haringey. Joint investigations and prosecutions resulted in unpaid taxable income, HMO standards, unauthorised development and change of use offences. Investigations with an energy supplier resulted in the landlord being arrested for the theft of electricity. He is expected to serve a custodial sentence and will pay additional penalties as a result of activity under the proceeds of crime Act. Four Empty properties were programmed for compulsory purchase.</p> <p><b>Teenagers hanging around on the streets</b> – The ASBAT continues to utilise the tools the government has introduced to tackle ASB in the long term. The Task Force has held up the ASBAT as being well above average nationally on taking action to protect the community by using these tools. The ASBAT and the Police have closed 139 Crack Houses (highest in nationally) and this information is regularly publicised. The ASBAT has taken enforcement action against teenagers who have caused problems by way of ASBOs, ABC's and Dispersal Orders and has introduced initiatives to engage the wider community in tackling ASB through piloting Good Neighbour Agreements on key estates.</p> <p><b>Rubbish and litter lying around.</b> Environmental Crime –In the last year we issued more than 1100 fixed penalty notices issued and</p>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>81% paid. We have undertaken more than 600 joint enforcement actions through more than 200 operations with enforcement partners. This includes four 5 day Tailgate operations with up to 12 different agencies tackling a range of criminal activities including supply of counterfeit goods, illegal waste carriers, illegal gambling sale of alcohol, illegal street trading, and nuisance garages. Fly tipping scrutiny review findings were agreed in July 2008. Between July and March 2008 the Council has issued 7 press releases for prosecution and formal action taken, including the seizure and crushing of a vehicle seized.</p> <p><b>People being drunk or rowdy in public places</b> - We have surveyed and consulted on street drinking and as a result extended controls to problem locations and are working towards extending designation on restricting public drinking and formulating a strategy to use additional powers to tackle both street drinking and associated antisocial behaviour. The maximum penalty to enforce drinking restrictions is currently a £500 fine. Additional powers include use of Anti-Social Behaviour orders and Acceptable Behaviour Orders, Penalty Notices for Disorder and being drunk in a public place, Confiscation of Alcohol powers, closing licensed premises on the belief there will be crime and disorder, Dispersal Orders for groups of two or more people of any age.</p> <p><b>Abandoned or burnt out cars</b> - Targets for removing abandoned vehicles within timeframes has been met consistently throughout this year. With the end of year target reaching 99.6% and April 2007 being the only month where 100% was not achieved. The numbers of reported and removed abandoned vehicles has fallen over the year as the Borough has been 'cleaned up' and residents are now more aware of abandoned vehicle legislation. The price of scrap metal has also increased over the years which mean that scrap yards are now paying residents for their unwanted vehicles instead of residents being charged.</p> <p><b>People using or dealing drugs.</b> Haringey DAAT Team has carried out a series of activities to combat drug use in the borough including an ongoing drug mapping exercise to identify and target with the police the main drug dealing areas in the borough, commissioning a new stimulant service to meet the needs of primary crack cocaine users, increasing the number of GP's involved in GP shared care to assist sustainable outcomes, and expanding structured psychosocial interventions by both purchasing counselling hours from a recognised counselling organisation and by ensuring that tier three services address the needs for trained counsellors in their workforce development strategies.</p>						
SSC 16	Empower local people to have greater choice and influence	Percentage of residents who feel they can influence decisions affecting their	33% BVIP Q30 48% (TNS survey)	Please see below	↑	Green	40%

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
		local area					
	<p>The Neighbourhood Management Service within Northumberland Park, Noel Park and Bruce Grove SOA wards drives activity and project work to bring residents, partners and services together to solve problems and facilitate delivery on the ground.</p> <p><b>Wood Green Team (covering Noel Park)</b>                      NRF and SSCF supported health and wellbeing events including</p> <ul style="list-style-type: none"> <li>• Health and wellbeing workshops for the elderly</li> <li>• Healthy eating sessions at Noel Park Children’s Centre</li> <li>• Mini Olympics event on the Sandlings estate, to promote a recently installed fitness point.</li> </ul> <p>Several events and initiatives were held in Noel Park ward to promote community cohesion and capacity building including:</p> <ul style="list-style-type: none"> <li>• Service awareness day for the over 50’s</li> <li>• Resident consultation day at Page High supporting Sanctuary Housing</li> <li>• Youth film making project supporting Homes for Haringey</li> <li>• Gardening project at Sky City</li> <li>• Formation of an over 50’s group</li> <li>• Youth consultation event</li> </ul> <p>To improve the physical environment and community safety, NRF and SSCF was used to create new seating and a sustainable planting scheme in Russell Park, new seating areas on the Sandlings Estate and improved lighting along Whymark Avenue.</p> <p><b>West Green and Bruce Grove Team (covering Bruce Grove)</b>                      The Bruce Grove community participated in a week of “Clean Sweep” activities in November 2007 to raise awareness about protecting the local environment. Events and actions included:</p> <ul style="list-style-type: none"> <li>• Local secondary and primary schools and Friends of Parks group planting hundreds of Birch whip trees to screen an unsightly fence</li> <li>• Primary schools and residents associations planting spring bulbs around the area</li> <li>• A residents association organised “winter pot and window box session” to brighten the area over the winter</li> </ul>						



**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
-------------	---------	-----------	-----------------	---------------	-------	--------------------	--------------

**Safer and Stronger Communities Block**

	<ul style="list-style-type: none"> <li>• Canvassers talking to over 700 residents to raise awareness about recycling and other environmental issues.</li> </ul> <p>A feasibility study was commissioned on the future of a much valued Grade 2 listed building (public toilet) which was become derelict. A stakeholder group was developed that included community representation to monitor and contribute to the report.</p> <p>Worked with residents and police to reduce high rates of burglary (accessed from public footpath and space at back of houses) by planting hedges along the fence perimeters and by raising awareness about how to improve security. Additional outcome has been increased community cohesion.</p> <p>Working with local residents and police, an order was obtained to gate off an infrequently used public foot path to put an end to serious assaults, vandalism, crime and anti social behaviour, including chronic dumping along the path.</p> <p>The Neighbourhood Team has also delivered a broad range of community development activities including community meetings and forums, community events (such contributing to local fun days) and holiday activities for young people.</p> <p><b>White Hart Lane &amp; Northumberland Park</b></p> <p>The Neighbourhood Management Team have organised the following activities in the area:          In partnership with residents, Safer Neighbourhoods Police Teams and community groups three events targeting local parents/carers and young people on awareness of gun and knife crime. Over 250 people attended these events.</p> <p>Projects targeting young people in Northumberland Park have been run. These include IT Skills, a Homework Club and musical tuition. Local parents also gave their time to help their children.</p> <p>Two thriving groups for older people, Northumberland Park Over 55s and the White Hart Lane Friendship Club, have been supported by staff from the team on a regular basis, building community capacity amongst older people. Staff have worked with other agencies, such as Age Concern, to improve awareness of issues such as heating, insulation and benefits and have also organised talks on personal safety with the local Safer Neighbourhoods Police Teams.</p> <p>Several local residents have attended a Community Leadership Course run in partnership with the University of Westminster. The</p>						
--	--	--	--	--	--	--	--

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>course has improved their knowledge of how central and local government works and they have become more effective in their neighbourhood as a result.</p> <p>A local community group, Living Under One Sun, has continued to be supported by the team. This group focuses on health and wellbeing and meets weekly. They have regular “cook, eat and learn” sessions to discover different cuisines and as a result learn more about each other’s cultures and countries.</p> <p>Training for local residents in partnership with Living Streets and Safer Neighbourhoods Police on how to conduct street audits in the neighbourhood, increasing environmental awareness and promoting pride in the area.</p> <p>The team supported a Junior Wardens’ Scheme at a local primary school in White Hart Lane. A year 5 class participated in training led by Neighbourhood Wardens and learned how to report dumped rubbish, how to recycle and how to be more environmentally aware.</p> <p>Two 13-week Strengthening Families, Strengthening Communities programmes were run for local parents in the neighbourhood, with input from the PCT, Safer Neighbourhoods Police and voluntary agencies. The programmes focused on parenting issues, including dealing with youth anti-social behaviour, discipline, sexual health and coping skills. Graduates of the course were presented with certificates of achievement at the end of the programme, which was very well-received by all who took part. 20 local residents benefited from these two courses.</p>						
<b>SSC 17</b>	Empower local people to have greater choice and influence	Percentage of people who feel that people from different backgrounds get on well together	77%	Please see below	↑	Green	81%
<p>Through the preventing violent extremism path finder the following projects have been commissioned to promote community cohesion:</p> <p><b>Muslim Cultural Convention</b></p> <p>The Islamic Community Centre co-hosted an event in December which celebrated the Muslim culture in the UK through music, comedy and drama. Young Muslims were involved in the complete planning of the event. Interactive sessions to capture the young audience</p>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>were organised and other features included a bazaar with stalls, henna painting, displays of Islamic calligraphy and artefacts and traditional food from different parts of the Muslim world.</p> <p><b>Haringey Muslim Women's Forum</b> An initial event was held at Wightman Road Mosque with 40 women attending. A programme of events was planned and two third sector organisations were engaged to deliver the strands of this work including sewing and English classes. The thinking behind the sewing classes is to draw participants into engagement based upon requested training needs. They will then be encouraged to take up the English classes. All women are offered advice, guidance and information, as well as forum sessions on childcare.</p> <p><b>Haringey Police Amateur Boxing Club</b> The first wave of boxing training was delivered in during October half term at Wightman Road Mosque and was aimed mainly at young people who go to schools and colleges. The second wave of training offered in January and February was aimed at older youth.</p> <p><b>Young Muslim Leadership Project (YMLP)</b> This project has engaged with young Muslims in Haringey through a series of events, most of which were youth led, with young Muslims taking part in organising, publicity and outreach work giving a sense of responsibility and taught skills such as decision making, problem solving and improvisation. Events included a Community Open Day at Wightman Road Mosque, Annual Youth Convention, UK Muslim Comedy Jam and the Launch of Muslim Youth Forum in September.</p> <p><b>On side</b> - An FA Level 1 Football Coaching Course begin in November and all young people participating in the course received a certificate.</p> <p>In addition, please see SSC16 above for Neighbourhood Management Service work.</p>						
<b>SSC 18</b>	Empower local people to have greater choice and influence	Increase in people formally engaged in volunteering	464	Please see below	↑	<b>Green</b>	TBC
<p>The Volunteer Brokerage Project was established in 2007 to increase the number of Haringey residents engaging in formal voluntary activity within organisations and groups. Outcomes achieved during 2007/08 include:</p> <p><b>Residents:</b> 484 residents registered an interest in volunteering; 12 outreach sessions held attended by 89 residents; 30 volunteers have developed improved skills, work experience and confidence, enhancing their labour market position ;</p> <p><b>Not for profit organisations:</b> 98 volunteers (including 26 trustees) have been placed in not for profit organisations, thereby increasing the capacity of their host organisations to deliver services to residents; 243 volunteers provide with IAG; 40 organisations have been supported to develop volunteering policies, establishing how they will recruit manage and support volunteers now, and in the future; 95</p>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>volunteer managers have been trained in good practice in volunteer recruitment, and management so they are equipped with the skills to manage volunteers well; 59 organisations have been assisted to develop 111 opportunities with clear Role Descriptions, outlining the key activities, skills and experience required of their volunteers – having gained experience of this element of good practice, they will be better placed to recruit volunteers in future; 6 meetings of the Volunteer Coordinators Network have enabled 142 volunteer managers to attend seminars on a range of good practice issues</p> <p><b>Referral Arrangements</b> - The project has developed strong referral systems and partnership working arrangements with 10 agencies that work with Haringey residents including refugee communities, people with disabilities/health issues, young people/students &amp; jobseekers.</p> <p><b>Development of Haringey Volunteer Centre</b> - During the project HAVCO has liaised with Volunteering England to develop its understanding of the actions needed to become an Accredited Volunteer Centre.</p>						
<b>SSC 19</b>	Cleaner greener and safer public spaces	Reduction in litter and detritus in super output areas	42%	24.4%	↑	Green	29%
2007/08 results have shown positive improvement in these areas with the number of streets with unacceptable levels of litter and detritus decreasing from 42% to 24.4%. This exceeded the year one target for this indicator was 29%.							
<b>SSC 20</b>	Cleaner greener and safer public spaces	Quality of surroundings: Number of Green Flag Parks	7	8	↑ □ □ □	Green	
		Number of Green Pennants / accredited open spaces	2	2	→	Amber	
		Resident satisfaction	72%	Please see below	→	Amber	72%

Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table							
LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
		BV119					
	<p>This year Haringey won eight Green Flags, making the council the joint leading Green Flag authority in London, with more green flag parkland within greater London than any other borough. Haringey is proposing 10 submissions for green flag parks in 08/09 and 12 in 09/10.</p> <p>Haringey has also retained two Green Pennant awards for community managed smaller open spaces. Haringey is proposing a further two green pennant sites per year over the next three years. Sites included in our major renewal and open space capital improvement programmes are: Chestnuts, Markfield, Lordship, Noel Park, Paignton, Belmont, Falkland and Fairfax and Woodside.</p> <p>% of people who report that they are satisfied or fairly satisfied with local parks &amp; green spaces: The baseline for this satisfaction indicator was the Local Government BVPI survey but this is only carried out once every three years. In order to track changes in perception we will monitor satisfaction levels through our quarterly Tracker Survey, annual Parks User Survey (Sept./Oct.) and the Residents Survey (Nov./Dec.) against 2006/7 baselines of 59%, 6.8 and 57% respectively. The annual parks user survey for 07/08 showed an improvement to 70%. This is only indicative as the questions asked in these surveys and methodology are different to those used in BVPI survey used to establish baseline of 67% ion 03/04, although the 06/07 result showed that this had improved to 72% in 06/07 which meets the third year target without stretch, the third year target with stretch is 77%.</p> <p>The Better Places Partnership commissioned a parks cleansing project to ensure that the parks environment is cleaner, as this enhances residents perception of safety and also discourages anti-social behaviour and criminal activity. The project is focused on the east of the borough. Although litter is a problem all over the borough the problem currently appears to be greater in east of the borough parks. The project also increases staff presence in the parks sites, which is something which is top of all user survey improvements, and helps raise the profile of parks patrol and litter/dog fouling enforcement. The Green Outreach project, also commissioned by the Better Places Partnership, promotes partnership working with residents and local community groups to enhance satisfaction with the local park environment.</p>						
<b>SSC 21</b>	Cleaner greener and safer public spaces	Number of abandoned vehicles removed within 24 hours BV218b	90%	100%	↑	Green	90%
Targets for removing abandoned vehicles within timeframes have been met consistently throughout this year. With the end of year							

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>target reaching 99.6% and April 2007 being the only month where 100% was not achieved. The numbers of reported and removed abandoned vehicles has fallen over the year as the Borough has been 'cleaned up' and residents are now more aware of abandoned vehicle legislation. The council also operates a free vehicle take back service to reduce the overall number abandoned. These are removed within two working days of being signed over to the council. 158 vehicles were removed during 2007/08. The price of scrap metal has also increased over the years which mean that scrap yards are now paying residents for their unwanted vehicles instead of residents being charged. This has resulted in a fall in the number of residents requesting the free vehicle take back service.</p> <p>Key actions undertaken include:</p> <ul style="list-style-type: none"> <li>• The council has recently completed a tendering process for the removal, storage and disposal of abandoned vehicles. Parking monitoring officers are regularly monitoring this contract and have also implemented a check list for monitoring the abandoned vehicle service to ensure that vehicles are inspected and removed within timeframes.</li> <li>• A review of complaints and procedures resulted in the decision to continue with placing warning notices on abandoned vehicles in order to give residents a chance to claim the vehicles and remove them from street themselves. There is an urgent removal procedure for vehicles that are in a dangerous state or a fire risk where no warning notice is served and the vehicle is removed within 2 hours.</li> <li>• Procedures were reviewed to streamline services, in particular, the timeframes and methods of sending and receiving information between the Contract and the Council. That we are consistently exceeding our targets is a testament to the improvement in procedures and the excellent working relationships we have with the Police.</li> <li>• New handhelds were introduced at the beginning of the year to enable officers to record the condition of vehicles instantly. Reports are also currently being developed to ensure that data can be provided instantly.</li> <li>• Successful pro active work and partnerships with the DVLA and Police. For example, on the 21st of September 2007 carried out an operation in partnership with the Police in the Bruce Grove Ward. Three vehicles were identified and removed and disposed of instantly. One of the vehicles was uninsured and suspected of being used for drug movements around the Borough, it also owed over £300 in parking fines to Haringey Council. The other two vehicles were unregistered and being used by itinerate food traders for carrying hot dogs and burgers into the City of London.</li> </ul>						
<b>SSC 22</b>	Improve the quality of the local environment by	Reduction by 2008 in levels of litter and detritus using BV 199 at	40%	27.5%	↑	Green	22%

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	reducing the gap in aspects of liveability	district level					
<p>The ENCAMS street cleanliness survey results have shown significant improvement in 2007/08 with 27.5% {21% litter &amp; 34% detritus} of streets recorded as having unacceptable levels of litter and detritus, a reduction of almost half compared to our 2006/07 result of 40%. This level of performance exceeded achieved middle threshold for CPA although we are still amongst the lower performing authorities in London. Performance on graffiti at 6% deteriorated slightly from last year (5%) although fly-posting at 3% showed a slight improvement.</p> <p>The environmental service satisfaction results showed some further encouraging news with the two major indicators showing improving trends. Results from our latest survey found that:</p> <ul style="list-style-type: none"> <li>• 71% of residents were satisfied with the refuse collection service exceeding target, and</li> <li>• 56% of residents were satisfied with street cleaning a significant improvement on 2006 (+9%) reported in the annual resident's survey. Perception results used in the CPA are derived from the 2006 BVPI survey. These results show that 49% of residents were satisfied with cleanliness- when adjusted for deprivation this figure became 67%. Last year these results were above the CPA lower threshold of 65%.</li> </ul> <p>Numerous projects have been commissioned by the better Place Partnership Board to support delivery against this target and SSC 22:</p> <ul style="list-style-type: none"> <li>• Graffiti and flyposter removal. Around 25,000 square metres of graffiti and fly posting were removed under this project, contributing to the achievement of London top quartile performance for graffiti removal.</li> <li>• Fly tip management. Approximately 55 sites, mainly unregistered and unadopted land, were cleared of fly tipping under this project.</li> <li>• Street washing. Approximately 110,000 square metres of paving were washed under this project. The work was targeted at locations that suffer from urinating and pigeon mess, and in high profile locations such as main shopping areas and transport hubs to deal with staining and spillages.</li> <li>• Mobile Clean Up Team. This team carried out work at locations throughout the borough where standard street sweeping could not be completed properly, for example where litter became trapped within shrub beds and overhanging vegetation, and working at weekends on roads where high density commuter parking prevented adequate access to litter and detritus build ups in channels.</li> <li>• Saturday night collection service. Two vehicles collected waste on Saturday nights from all zones 1 roads throughout the year.</li> </ul>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<ul style="list-style-type: none"> <li>Community clear ups project, which has provided a free annual collection of up to 15 bulky waste items to 80,000 properties within the borough. The clear up schedule runs over a six month period between September and March on a ward by ward basis.</li> <li>Parks cleansing project, which has enhanced residents' perception of safety and also discourages anti-social behaviour and criminal activity within the borough's parks and open space through ensuring the environment is cleaner. Staff presence has increased in the parks sites, something which is top of all user survey improvements, and the project has also raised the profile of parks patrol and litter/dog fouling enforcement.</li> <li>Litter management project, which has installed 225 new bins across the borough as part of the 'love your street' campaign. 26 specialist new style cigarette butt bins have been installed around Wood Green tube station and St Ann's Road as part of a trail of this new type of bin. 25 new dog waste bins were also installed.</li> </ul>						
	Reduce waste to landfill and increase waste recycling	Increase in the percentage if municipal waste recycled.	15.7%	Please see below	↑	Green	18.2%
		% of household waste arising sent for recycling or composting	23.4% (18,906 tonnes)	25.5% (20,700 tonnes)	↑	Green	19,802 tonnes
<p><b>Household waste recycling</b></p> <p>Recycling and composting performance remains strong with 25.5% (20,700 tonnes) of waste recycled in the year 2007/08 against a target of 25%.</p> <p>Key actions undertaken to deliver this target included: rolling out additional commingled round in November/ December '07; introducing recycling on private estates in December '07; and generally improving participation rates across all existing schemes. A comprehensive recycling communications campaign was delivered during 2007/8 including editorials and advertorials in Haringey People, lamp post banners promoting the Reuse &amp; Recycling Centres, new updated service leaflets and posters, and a waste reduction poster campaign.</p> <p>The waste tonnage of household waste collected per head for 2007/08 was 362kg, exceeding the target of 370kg. This is top quartile</p>							



**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p>performance, with the residual tonnage for the year below the equivalent figures for 2006/07.</p> <p>An estates recycling service is being provided to 5,600 households on Homes for Haringey estates in Tottenham and Northumberland Park, allowing residents to recycle a wide range of materials conveniently, either from the doorstep or at near-entry banks directly outside blocks. Funding has been secured to expand recycling to all 15,000 Homes for Haringey estates during 2008/9, and to upgrade the network of bring bank sites around the borough to include a wider range of materials.</p> <p>The borough-wide expansion of Mixed Recycling Service was extended across Haringey during 2007/08, with 5,000 more kerbside properties benefiting from the service with the introduction of Round 7 in November 2007. A further two more rounds planned for roll-out in June 2008. and 2008/09. This service enables residents to recycle a greater range of materials every week, including plastic bottles, cardboard, food waste and garden waste. Planning for the new rounds is underway, which includes a new round for blocks of flats, which have not had a dedicated recycling service before. Comprehensive and easy-to-understand leaflets are delivered to residents when the service is introduced. During the expansion of this service in Harringay and St Ann's wards in April 2007, an 11% boost in resident participation was recorded.</p> <p>The recycling service for private street-facing blocks of flats was introduced in December 2007, providing up to 5,000 households with a convenient recycling service consisting of on-site mixed-material recycling facilities.</p> <p>Completion of borough-wide recycling services for properties with a green box is planned for 2008/9, with three more collection vehicles to be delivered in April/May 2008.</p> <p>Improvements are being made to the network of bring banks around the borough, including the addition of banks for beverage carton recycling at five key sites, and the provision of more banks at schools to enable them to recycle a greater range of materials.</p> <p>A dedicated Recycling Officer for education and community involvement has been recruited to develop the existing schools programme. Assemblies and workshops are run in schools by the Recycling Team, whilst pupils can also visit the Council's Environmental Education Centre where special workshops and activities covering recycling and other sustainability issues are available.</p> <p><b>Municipal waste</b></p> <p>Enforcement officers are working with approximately 200 traders targeting specific high roads within the borough including Green Lanes and Seven Sisters Road, undertaking surveys to ascertain the amount of waste produced by traders with a view to promoting waste minimisation and recycling within the business sector.</p>						
<b>SSC 24</b>	Improve the quality of life for	Percentage of residents	61%	Please see below	↑	Green	65%

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	people	reporting an increase in satisfaction with their neighbourhoods					
	<p><b>Tottenham High Road Town Centre Management</b> – The NRF has enabled continued development of Tottenham High Road and the Tottenham High Road Partnership. Key achievements include:</p> <ul style="list-style-type: none"> <li>• An Improving physical environment - 13,000 square metres of new build or upgraded and improved commercial workspace delivered by 31<sup>st</sup> March 2008. This includes 40 shop fronts and two significant blocks of historic commercial buildings along the High Road at Bruce Grove. The Stoneleigh Road Depot site was also redeveloped as part of this programme.</li> <li>• Further roll out of the Business Watch scheme.</li> <li>• Organisation of sponsorship money for Christmas lights – increasing from nil to £3,000 private sector contribution for 2007/8.</li> <li>• Managing the improvement works to Stoneleigh Road car park through the Infrastructure Sub Group (ISG), which is now complete and gained ‘Park Mark Award’.</li> <li>• Supported streetscape enhancements and de cluttering street furniture and signage along Tottenham High Road through the ISG.</li> <li>• New lighting delivered for Stoneleigh Road, Albert Place and other street enhancements to enhance a feeling of personal safety, including installation of heritage railings at the Beehive Public House to provide overlooking of an alley that suffered from anti social behaviour issues before</li> <li>• Delivered the Ripe4Business project and successfully met targets of providing support to businesses in Tottenham High Road, Enfield and Waltham Forest</li> <li>• Delivered the GaSS and GaDSM projects – Business support and advice provided to 60 new or start up SMEs with primarily BME ownership and employees and 20 new jobs created.</li> <li>• Re-invigorated the Tottenham Town Centre Partnership which comprises 23 Stakeholders from the private, public and third sectors drawn from the length of the High Road; key themes adopted are Environment, Crime &amp; Safety, Accessibility, Marketing and Business Development. The Partners also produce a quarterly newsletter.</li> <li>• Successfully negotiated with Transport for London to re-position bus stops at Bruce Grove to reduce congestion and re-model the road space to accommodate cyclists and access to the new car park.</li> </ul>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<p><b>Road Safety programme</b> - Three significant road safety schemes were completed during the year through the SSCF in wards containing SOAs:</p> <ul style="list-style-type: none"> <li>Safety improvements to the one-way system in the Bruce Grove to help prevent illegal entry to one-way roads.</li> <li>Improved white lighting street lights in Northumberland Park to increase resident safety.</li> <li>Prevention of heavy industrial vehicles passing through Brantwood Road residential areas to improve safety and quality of the street environment.</li> </ul> <p><b>Street Enforcement</b> - Recent projects include enforcement at dumping hotspots through redeployment of CCTV, graffiti notices for high level locations, out of hours waste enforcement with Accord and a front gardens project as part of Clean sweep in Haringey and St Anne's wards.</p> <p><b>Community Accessible Transport</b> - The Better Places partnership has commissioned a community transport scheme within the borough. The scheme held a launch event in July which was well attended and well-publicised. Since July 74 user groups have registered with the service . A total of 167 bookings were made during the first year of operation. This scheme makes a real difference in supporting people become, and remain, independent within the community and with providing training and employment opportunities for local people. The development of this scheme has managed to support better accessible transport for people with disabilities and sensory impairments, to enable the whole community to participate in society through their involvement in planning and designing how these services will meet their changing needs, to allow vulnerable people to feel less vulnerable when out and about (not having to rely on public transport) and is successfully mitigating against a part of the population who suffer from social exclusion due to lack of access to transport.</p> <p>In addition, please refer back to SSC16 for information on Neighbourhood Management work.</p>						
<b>SSC 25</b>	Decent Homes – all social housing to be made decent by 2010	Non-decency targets to deliver Decent Homes by 2010	8,850	42% classified as non decent	↑	<b>Amber</b>	5,207
	42% of local authority homes have been classified as non-decent, an improvement on the 44.7% at this time last year. Key actions undertaken to achieve decent homes within the private sector include:						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<ul style="list-style-type: none"> <li>• Use of unified and transparent Assured Short hold Tenancy procurement/property inspection and management process. The council seeks to acquire ASTs through lettings agents; individual landlords; tenants finding properties themselves; through RSL partners; and through seeking to 'convert' tenants currently housed as TA tenants into private AST tenants. The council is seeking to improve standards across the board for all properties that may be used as an AST and the Council applies its own standard (which incorporates Decent Homes standards, Health and Safety issues and Planning) to schemes where we procure.</li> <li>• Encouraging professional letting agents to adopt best practise in lettings and management and register with National Approved Letting Scheme (NALS) – it is a condition of our ALS that all letting agents and schemes procured are members of NALS, thus delivering a minimum standard for service for boroughs letting agents, landlords, and tenants. Also all agents administer the National Tenancy Deposit Protection Scheme, which is legislative requisite.</li> <li>• The Better Places Partnership has commissioned a project to carry out improvement and repairs to Homes in multiple occupation. This project delivers energy efficiency and security measures to homes occupied by vulnerable people. The project supports the wider council objective of achieving decent homes, specifically targeting private sector homes. To date: 827 Properties have received upgraded security measures; 153 Properties have received upgraded energy efficiency measures. 75 property surveys were carried out, providing details of occupancy, sharing of facilities and, waste storage and security issues. Six licences arising from activity have been processed for use as a HMO. Two rogue landlords have been targeted for enforcement action with one found to own at least 46 properties in Haringey. Information has been shared across enforcement agencies including planning, benefits, inland revenue and neighbouring boroughs. All of the Renewal areas in the East of the borough were targeted with 431 3-4 Storey Accommodation above shops identified: 74 of these classed high priority cases in need of allocation for detailed inspection; most of the accommodation above shops need fireproofing to adhere to the Building Control 1991 Building Regulations; 9 were identified as bed sit HMO accommodation.</li> </ul>						
<b>SSC26</b>	Increase domestic fire safety and reduce arson	<b>Refer to SSC 30 and 31</b>					
<b>SSC 27</b>	Reduce the number of violent crimes across Haringey,	A) Increase the % of DV incidents that result in sanction	(A) 671 (37.4%)	798 (51.4%)	↑	<b>Green</b>	(B) 191 (5% reduction)

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	specifically domestic violence	detections; B) reduction of repeat domestic violence victimisation incidents and increase the number of domestic violence reported directly to health services	(B) 201	240	↓	Red	
<p>The number of sanction detections has improved significantly over 2007/08 from a baseline of 652 or 36.2% in 05/06 to 798 or 51.4% in March 2008. Key actions to deliver this target include additional counselling services for DV survivors, Athena days and additional help to take DV Witness statements where by the police utilise extra resources to arrest a large number of DV perpetrators, and funding additional people to take statements about DV cases. Hearthstone Domestic Violence Advice Support Centre; In 2008 Hearthstone expands its physical capacity from the current shop front location into the floors. This will not only enable a more appropriate space for survivors and better office space but will allow partners to join us in creating a more holistic service as well as providing group work and therapeutic solutions on site. In November 2007 on White Ribbon Day the London Borough of Haringey won an award of distinction from the Mayor of London in recognition of our outstanding and innovative work to combat Domestic Violence.</p> <p>Reduction of repeat domestic violence victimisation incidents - Performance was positive in the first half of the year with the rolling year figure reducing the 211 in quarter two however the number of repeat victimisations increased in the last half of the year meaning that the end of year figure was 240, lower than the baseline year of 244 but higher than the 191 year one target.</p> <p>To reduce repeat victimisation in the coming year we are :</p> <ul style="list-style-type: none"> <li>• Setting up and applying for funding for a MARAC Multi Agency Risk Assessment Conference to meet bi monthly deal with complex DV cases</li> <li>• Continuing to fund counselling services for DV survivors</li> </ul>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	<ul style="list-style-type: none"> <li>Publicising DV services</li> <li>Expanding Hearthstone DV support centre</li> <li>Advertising "DV is a crime hoardings" at local tube stations</li> </ul>						
<b>SSC 28</b>	People places prevention and participation	Maintain high enforcement / prosecution for breaches of ASBOs	100%	98%	↑	Green	100%
<p>Currently have 98% success rate on all ASBO applications. The ASBAT has been operating since 2003. During this time it has been held up nationally as a team operating best practice and has an excellent working relationship with the RESPECT Task Force. The team has delivered on all the objectives the Government has set in relation to tackling ASB which has been a balanced approach between intervention and prevention coupled with necessary enforcement action. During 2007/08 the team engaged with over 1500 school children.</p> <p>Enforcement figures to date, are as follows;</p> <ul style="list-style-type: none"> <li>21 ASBO's</li> <li>120 Acceptable Behaviour Contracts</li> <li>123 Injunctions</li> <li>25 Notice seeking possession (ASB)</li> <li>27 Eviction Orders (ASB)</li> <li>5 Dispersal orders</li> <li>139 Crackhouse closures (highest nationally)</li> </ul> <p>There have been 4 breaches of ASBO's, all of which were prosecuted and resulted in custodial sentences.</p> <p>The ASBAT continue to share reports with partner agencies to enable effective targeting of resources and commissioning of services to prevent and reduce crime and anti-social behaviour. ASBAT data is utilised for crime mapping data and identification of hot spots.</p>							
<b>SSC 29</b>	People places prevention and	Increase levels of customer	65%	69%	↑	Green	70%

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	participation	satisfaction in action taken in serious and persistent ASB cases					
Outturn figure 69% for 06/07 –well above average for this area. ASBAT officers have received 5 commendations relating to their work to combat anti-social behaviour within the borough; 3 of these are WOW awards received directly from residents for outstanding customer service; and 2 are MET Police commendations received from the Borough commander for officer contribution to tackling crime.							
<b>SSC 30</b>	People places prevention and participation	% reduction in secondary fires next to buildings	196	199	↓	<b>Amber</b>	196
		Reduction in accidental fires in dwellings (see HCOP block)	248	253	↓	<b>Red</b>	230 (with stretch)
<p><b>Percentage reduction in secondary fires next to buildings</b>                      The number of secondary fires for 2007/08 was 199 in total. This target has not been met marginally by 1.5%</p> <p><b>Reduction in Accidental dwelling fires</b> (refer also to HCOP 10)                      The number of accidental fires showed improvement in the first quarter of the year, however performance declined in the last three quarters and the end of year figure was 253 which both missed the target and was higher than the 06/07 baseline of 248. The number of home fire safety visits carried out by Fire Brigade during 2007/08 was 878, exceeding the target 816.</p> <p>For 2008/9 further analysis of the data we have collected will be carried out to try to determine the root causes of these fires and whether there are any interventions we can make to reduce the fire numbers in addition to those we are already taking. In addition we are taking a much more risk focused approach to our HFSV and will be targeting homes in areas where there are significant risk factors.</p>							
<b>SSC 31</b>	People places prevention and	Home fire safety checks carried	640	878	↑	<b>Green</b>	816


Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table							
LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Safer and Stronger Communities Block</b>							
	participation	out by stations					
	<p><b>Home Fire Safety checks (HSFV) carried out by stations</b>            The number of Home Fire Safety checks carried by stations during 2007/08 was 878, exceeding the target 816. LFB personnel continue to promote the HSFV scheme amongst voluntary and community organisations working with people at a greater risk of fire, in order to educate and inform vulnerable residents of the dangers, risks and preventative measures. Contracts are in place with a number of voluntary organisations seeking referrals to conduct HFSV with their client groups, including: African Women's Welfare Group; Ethiopian Community Association and Age Concern Haringey. The E form has been designed and placed on Haringey website making it easier for partner agencies to refer clients for HFSV and for residents to request such checks.</p>						



## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
HCOP 1	Improved health and reduced health inequalities	Reduce health inequalities by narrowing the gap in age all cause mortality	Male 856 per 100,000	Male - 796 per 100,000 (2004-2006 rate)	↑	Green	837 per 100,000
			Female 544 per 100,000	Female - 485 per 100,000 (2004-2006 rate)			532 per 100,000
<p>The main delivery tool for this outcome is the Life Expectancy Action Plan which was endorsed by the Partnership earlier this year. There are 12 key strands to the plan, which is being delivered through the various partner agencies signed up to it. Actions achieved through projects commissioned to deliver the 12 strands include:</p> <p><b>Smoking targets: smoking quitters' project underway and relevant staff recruited to and trained; Smoking Ban implemented June 2007;</b></p> <p>Review of tobacco services and production of tobacco strategy commissioned, to be published June 08; Smoke free home award established in children's centres; and Tobacco strategy to be discussed at Well Being Partnership Board in June 2008.</p> <p><b>Physical activity – number of initiatives in place including: walking projects encourages adults to become walk leaders; physical activities for older people and vulnerable groups, scholarship programme for young people within the borough; Physical Activity Referral Scheme within GP practices; and Obesity strategy and adult care pathway developed.</b></p> <p>and nutrition - "nutrition for kids" programme hosted within libraries; Health in Mind healthy eating programmes established and running; North Middlesex Trust and Haringey Trust Breastfeeding policies completed and published; Progress report of food and nutrition strategy to be presented at Improved Health and Emotional Wellbeing subgroup.</p> <p><b>Cardiovascular disease</b> - PCT working with GP practices to ensure that 'CVD at risk' registers are in place and are being used to call patients for review; local hypertension guidelines have been agreed and targeted work is being undertaken to launch these along with the sector wide CVD prevention guidelines; Care pathway developed and Equity audit in progress</p> <p><b>Cancer</b> – extending fit for life programme to cancer patients and tackling low screening uptakes for cervical and breast cancer.</p> <p><b>Accidents</b> – maximising 20mph schemes and safe routes to schools</p> <p><b>Infant mortality</b> - Infant Mortality Action Plan approved by the CYPSP. An Infant Feeding coordinator has been appointed and comprehensive plans are in place to meet the breast feeding target. Also work is underway to implement the recommendations arising</p>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
	<p>out of a Health Equity Audit which looked at access to the smoking cessation target by pregnant women. Proposals for Midwives as first point of contact pilot at Northumberland Park Children's Centre have been approved, and will be implemented alongside measures to increase the engagement of primary care in getting women to book early.</p> <p><b>Housing</b> – through the energy efficiency in the home project a Home Heat Loss survey has been conducted and analysed and a database showing how much heat every single property within the borough has been generated. From this database lists have been prepared of the properties losing both the most and least heat. Information is sent to residents on the 'here to HELP' scheme, the Warm Front.</p> <p><b>Employment</b> – number of projects commissioned by Wellbeing Partnership to increase average income of poorest residents and to enhance skills and opportunities for paid employment; number of projects commissioned through Haringey Guarantee to get people into work; volunteer brokerage project established</p> <p><b>Access to health services</b> – Primary Care Strategy completed and published.</p> <p><b>Suicide</b> – joint BEH suicide prevention strategy in the process of being developed.</p>						
<b>HCOP 2</b>	Reduce premature mortality rates	Reduce mortality rates from circulatory diseases in under 75s	90 per 100,000	98 per 100,000		<b>Red</b>	89 per 100,000
	<p>The PCT continues to work with GP practices to ensure that 'CVD at risk' registers are in place within each practice and that these are being used to call patients for review. This includes the performance management of practices who do not have registers and the provision of comparative information on target achievement to all practices. A data set for developing CVD 'at risk' practice registers is being piloted in practices in Haringey and this work is informing the local enhanced service to support PCT wide implementation.</p> <p>Performance management of practices on QOF targets including:</p> <ul style="list-style-type: none"> <li>• Percentage of CHD patients meeting blood pressure targets</li> <li>• Percentage of CHD patients meeting cholesterol targets</li> <li>• Percentage of hypertension patients meeting blood pressure targets.</li> </ul> <p>Local hypertension guidelines have been agreed and targeted work is being undertaken to launch these along with the sector wide CVD</p>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
	<p>prevention guidelines.</p> <ul style="list-style-type: none"> <li>The main actions that are being taken to recover in the longer term are related to primary prevention initiatives that also address the inequalities in Haringey.</li> <li>Expansion of the physical activity referral scheme for people at high risk.</li> <li>Healthier eating is actively promoted in geographical areas of high deprivation via a range of health promotion, education and training programmes.</li> <li>Food Standards Agency project to assist people from BME groups living in the East of the Borough make long-term behavioural changes in salt consumption in the home.</li> <li>Implementation of obesity strategy, an obesity care pathway for clinicians is now drafted.</li> <li>The Phase 4 exercise programme has been implemented across the borough for people with established coronary disease</li> </ul> <p>Development of Expert Patient Programme for Greek/Turkish speakers and cardiac rehabilitation programme.</p>						
<b>HCOP 3</b>	Reduce premature mortality rates	Reduce health inequalities between most deprived neighbourhoods and district average	This target is to be met through indicators HCOP 4,5,10 and CYP 3				
Please refer to HCOP ,5,10 and CYP 3							
<b>HCOP 4</b>	Reduce premature mortality rates	Increase number of smoking quitters in N17	240	352	↑	Green	240 (270 including stretch)
<p>The number of smoking quitters increased to 352 in the last quarter of year resulting in the stretch target being exceeded. The following activity has been undertaken to deliver this target:</p> <ul style="list-style-type: none"> <li>Stop smoking advisor was recruited in October 2007 and has undergone their relevant training. The Stop Smoking Advisor has been running Level 3 group and individual clinics. Two Turkish speaking community advisors have been commissioned to visit businesses with TKC employees and work within those communities to increase quitters</li> </ul>							

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
-------------	---------	-----------	-----------------	---------------	-------	--------------------	--------------

**Healthier Communities and Older People**

						<ul style="list-style-type: none"> <li>• An assessment of the number of community advisors who have received level one and two training within N17 area has been completed and active advisors have been contacted to ensure referral pathways are in place</li> <li>• Scoping exercise of the N17 area to identify suitable venues to deliver clinics has been undertaken and Level 3 pilot clinic running in N17 at new 'Supercentre' in Lordship Lane – which houses GP and other community services. This is a 'rolling' group which means that clients can join at any point, rather than only at the start of the 7 week programme. The purpose of this was to increase level 3 access to a group clinic in N17 area, but taking into account the fact that this client group may not commit far in advance and therefore, are more likely to attend.</li> <li>• Level 2 primary care services have been targeted to areas of high prevalence, mainly N17 and this has yielded considerable quitters</li> <li>• A comprehensive advertising and communications plan was developed and implemented from beginning of November 2007 through to the end of March 2008</li> <li>• Resources for smoke-free legislation, were developed alongside the smoke-free coordinator for LBH and were distributed to businesses across Haringey</li> <li>• A number of businesses have been contacted to promote and deliver the workplace in-house advisor treatment service: 190 businesses were contacted by a Stop Smoking Work Place Initiative Advisor, by email and/or telephone to offer smoking cessation support to employees; Contact made with businesses at Millmead and Lockwood Industrial Estates (near Tottenham Hale) and a six-week treatment programme for employees based at the two locations was completed in Nov/Dec 07. Flyers and posters promoting the clinics were distributed across the two industrial estates; Stop Smoking Work Place Initiative Advisor developed a specialised presentation for the training of the enforcement officers for the EH team at LBH and worked with the Smoke-free Coordinator at LBH deliver this workshop.</li> <li>• Smoke Free Homes project is underway and going well and good links have been made with children's centres within the area.</li> <li>• Full-time advisor now based in the NMH and running a number of clinics on a weekly basis. Links made with senior management and clinicians at NMH to develop a focused programme around 'Stop Before the Op'. Vascular surgeons engaged in this programme. Stop Before the Op literature has been developed. Smoking referrals from outpatient's clinics have now been made a performance indicator on which the PCT can performance manage the NMH.</li> <li>• The Tobacco Control Strategy was commissioned in early 2008 and has now been received in draft and factored into 2008/09 plans. It will shortly be presented to the Wellbeing Partnership Board. In it, there is a clear indication of the super output areas (SOAs) with the highest smoking prevalence (mainly in N17) that should be targeted street-by-street. This is a valuable piece of research undertaken during 07/08 which will enhance our targeted marketing in 2008/09</li> </ul>	
--	--	--	--	--	--	--	--

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
<b>HCOP 5</b>	Reduce premature mortality rates	Increase proportion of adults undertaking physical activity	22.9%	Please see below	➔	<b>Green</b>	22.9%
<b>HCOP 6</b>	Supporting people	Reduction of housing related discharges from hospital	15	Please see below	⬆	<b>Amber</b>	10
<b>HCOP 7</b>	Supporting people	Increase % of vulnerable single people supported to live independently	380 cases excepted as homeless	Please see below			150 cases prevented

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
	<p>The average length of stay in Bed and Breakfast accommodation, in the year to March is currently being reported as 14.6 weeks against a target of 1 week. This places performance on this measure below the CPA lower threshold (6 weeks). Numbers in temporary accommodation, although reducing remain high with a challenging target set for 2008/09. The average length of stay in hostels, in the year to March '08 was 75.8 weeks against a target of 60 weeks. The count for this indicator measures the entire history of all stays in hostels where the family has been permanently re-housed in the period.</p> <p>The key actions that have been undertaken to support this include:</p> <ul style="list-style-type: none"> <li>• Promote and guide early intervention within the community to reduce homelessness –Young Peoples Forum has been established which is chaired by the Vulnerable Adults Team. This forum promotes early intervention and assists in the planned exits of young people from for example Custody and supported housing</li> <li>• Referrals to supported housing – Vulnerable Adults Team are now responsible for referrals to supported housing and for managing move on arrangements. new procedures and protocols have been developed. A link officer has been identified for each supported housing scheme and regular liaison takes place</li> <li>• Promotion of 'Spend to Save' initiative - spend to save budget in place and Prevention and Options Team advise clients of appropriate situations to use in order to prevent homelessness or to access a private sector solution</li> <li>• Referrals to Housing Benefit Liaison Officer – HB Liaison Officer now based within Prevention and Options Team and concentrates on cases where homelessness is threatened due to housing benefit related issues. this has been very successful in bringing cases into payment and preventing homelessness as a result.</li> <li>• Referrals to private Sector Schemes – housing supply provide private sector properties, receive referrals and facilitate sign up</li> <li>• Improved move on process from supported housing – vulnerable adults team now receive and process all requests for move on from supported housing, making points for recommendations or accessing alternative schemes where appropriate</li> <li>• Probation link partnership – nominated staff attends MAPPA meetings resulting in review of all existing clients and clearer protocol for new referrals.</li> </ul> <p>Reduced levels of arrears and consequent evictions from temporary accommodation while waiting for placement into supported housing or an offer on the HRL – two new homelessness project officers have been recruited and are reviewing current practises to provide a seamless and holistic package for young people to both prevent homelessness and ensure that progress is monitored if placed in temporary accommodation.</p>						
<b>HCOP 8</b>	Increase choice	Improve access	76	Please see below	↑	Green	84

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
	and control	to a range of day opportunities for older people by: (A) increasing number of volunteers provided					
		(B) Increasing number of older people attending day opportunities	576	903			580
<p>Good progress has been made against this target to date, having exceeded both the number of volunteers provided and the number of older people attending day opportunities:</p> <p><b>Increasing number of volunteers provided:</b> - currently have 110 volunteers in operation through Age Concern: 17 volunteers working on the Home Support and Information/Advice project; 17 volunteers working in the Resource Centre (day services); 37 volunteers working on the Trans Age Action project and 36 volunteers working in the Out and About Befriending project. Through the Out and About Befriending project 1240 visits to older people made by volunteers exceeding an annual target of 960, 1611 phone calls made to isolated older people doubling the number achieved last year.</p> <p><b>Increasing the number of older people attending day opportunities</b> – At 31<sup>st</sup> March we had 903 older people have accessing a range of day opportunities including: 217 older people attending day centres, 686 older people attending drop in centres or accessing Haringey Libraries or Adult Learning centres.</p> <p>Good progress has been made against this target to date, having exceeded both the number of volunteers provided and the number of older people attending day opportunities:</p>							
<b>HCOP 9</b>	Increase choice and control	Increase number of breaks received by carers	13,000	Please see below	↑	Green	13,386

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
	9.3% of carers for adults and older people received a carer's break or specific carer's service in 2007/08 up from the 6.8% in 2006/07, not quite achieving our 10% target but maintaining our position within the good performance banding.						
<b>HCOP 10</b>	Achieve economic wellbeing	Improve living conditions by: (1) Decreasing tonnage of carbon emitted	200	Please see below		Amber	
		(2a) Older people permanently admitted into residential care	131	139	↑	Green	165 (155) with stretch
		(2b) Vulnerable adults admitted permanently into nursing care	34	21	↑	Green	40 (35) with stretch
		(3) Decrease number of accidental fires	248	253	↑ □	Red	242 (230) with stretch
	<p><b>The tonnage of carbon not released into the atmosphere</b></p> <p>During 2007/08 the number of homes which received energy efficiency measures (1196) exceeds the number achieved in the whole of 2006/07. This is also the case for the number of private sector non-decent homes made decent, 271 compared with 109 in 2006/07. However, this does not measure the final outcome which is carbon emission. Based on calculations from the Energy Costs and Carbon saving calculations for the draft EEC 2008-2011 document the following carbon savings have been calculated: Annual savings per measure for an average 3-bed semi-detached - Gross savings (before comfort factor) is 33.2 and Net Savings (after comfort factor) is 28.22; Lifetime carbon/CO2 savings for an average 3-bed semi-detached house - Lifetime years is 40 years, Carbon Savings Tonnes is 1,135.44, and CO2 Savings Tonnes 4,159.96.</p> <p><b>Number of older people and vulnerable adults permanently admitted into residential and nursing care. – there has been a</b></p>						



**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
-------------	---------	-----------	-----------------	---------------	-------	--------------------	--------------

**Healthier Communities and Older People**

	<p>positive improvement in this area with the number of older people admitted reducing from 156 in April 07 to 139 in March 08, this reduction also occurred in relation to adults with a reduction from 36 in April 07 to 21 in March 08. this meets both the year one targets of 155 and 35 respectively.</p> <p><b>Number of accidental dwelling fires</b></p> <p>The figure for accidental dwelling fires during 2007/08 is 253, therefore missing the target of 230 and exceeding last years baseline figure of 248 (see SSC 30).</p> <p>The main delivery mechanism for this outcome is the safety and comfort in the home project, which delivers energy efficiency and security measures to homes occupied by vulnerable people. The project supports the wider Council obligation of achieving decent homes within the borough. The project specifically targets private sector homes and has focussed on thermal comfort measures as it is reported that almost 60-70% of homes in the private sector fail the decent homes standard due to lack of thermal comfort. The proactive based delivery method of the project targets vulnerable residents on a street by street basis using publicity and door knocking. The project also uses intelligence led address lists obtained from council service partners to specifically invite client groups to partake in the initiative.</p> <p>Key actions undertaken through the project include:</p> <ul style="list-style-type: none"> <li>• Identify vulnerable households living in non decent homes - The decent homes contractor continued to work across the east of the borough from Noel Park over to the west. The project utilised SSC Funding as well as North London Sub regional funds to carryout works to resident's properties. The project delivery continued throughout the year by carrying out door to door advertising through, leaflet dropping and then follows up door to door surveying. This method has proven the most effective way of reaching all. Those qualifying residents were then informed of the other partnering roles and how they could contact them if interested.</li> <li>• Identify measures required to improve decency through conducting surveys of vulnerable households. The following measures were implemented as a result of the surveys: 1196 properties have received thermal efficiency measures to their property and 271 non decent homes have been made decent under the thermal comfort element of the decent homes guidance.</li> <li>• Refer vulnerable residents to key partners for fire safety checks, home safety checks and improved heating – An electronic e-form was designed and put onto the Haringey web site in September, along with advice and guidance on how residents can participate and benefit from the partnership scheme. The form wasn't as successful as we had envisaged. Age concern did receive some referrals using this method as did the energy efficiency project. Age concern also benefited from the advertising done through the Decent Homes contractor. Publicity for the partnership was also carried out through attendance at events</li> </ul>						
--	--	--	--	--	--	--	--

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Healthier Communities and Older People</b>							
	<p>organised by the Fuel poverty Officer. Referrals were generated through these events which were attended by all three partnerships</p> <ul style="list-style-type: none"> <li>• Home fire safety visits carried out by Fire Brigade - The number of Home Fire Safety checks carried by stations during 2007/08 was 878, exceeding the target 816 (see SSC 31).</li> <li>• Home safety audits carried out by Age Concern – through the Age Concern Handyperson Service 51 Home Safety Audits were carried out between 1 August 2007 – 31 March 2008 and 191 follow up jobs were completed as a result of the initial visits.</li> </ul>						

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Economic Development</b>							
<b>ED 1</b>	Increase employment	2% reduction in overall benefit claim rate for NRF wards	24.5% (May 05)	23.5% (May 07)	↑	Amber	22.5%
	<p>From the baseline period of May 2005, the working age benefit claim rate in Haringey fell by 1.1 percentage points to reach 23.5 per cent at May 2007. Although this reduction is encouraging the risk of not meeting the target to reduce the claim rate by two percentage points by Spring 2008 remains on the upside.</p> <p>Work to deliver this target includes the Haringey Guarantee (see commentary on ED4) and mainstream JCP provision such as the New Deal, Employment Zones and Pathways to Work (from April 2008)</p> <p>Overall figures for the three JCP programmes New Deal, Employment Zone and Pathways to work for April 2008:</p> <ul style="list-style-type: none"> <li>• People into work in Haringey for 06/07 – 1,988</li> <li>• People into work in Haringey for 07/08 – 2,233 (indicative figures)</li> <li>• Target for people into work 08/09 – 2,300 (indicative figures)</li> <li>• Number of contracted DAF provision accessible to residents within Haringey – 16</li> </ul> <p>To date, 46 long-term JSA and IB claimants have been supported into sustained work through the Haringey Guarantee.</p>						
<b>ED 2</b>	Increase employment	2% reduction in overall benefits claim rate for wards with worst labour market position	10.4% (May 07)	Please see below	↑	Red	8.4%
	<p>The gap between the working age benefit claim rate for Haringey's employment priority wards and the England average narrowed from 10.6 per cent at May 2005 to 9.8 percentage points at May 2007. Although this performance is encouraging the risk to meeting the target of a reduction in the gap to 8.6 percentage points by May 2007 remains on the upside.</p> <p>For further information about the initiatives in place to deliver this target please see the commentary on ED 1</p>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Economic Development</b>							
<b>ED 3</b>	Increase Enterprise	New VAT registrations in Haringey	4.7 (May 05)	Please see below		<b>Amber</b>	5.1
<p>Although performance has slipped since the baseline year, Haringey's performance still remains significantly above the national and 91 NRF authorities' averages. Work to support businesses and promote entrepreneurial activity in the borough includes the continuing City Growth programme and NRF funded projects to support industrial estates, franchising, BME businesses, young entrepreneurs and safer town centres (Stroud Green road).</p>							
<b>ED 4</b>	Worklessness	People from priority neighbourhoods helped into sustained work	JSA 0 Lone parents and adult carers	39 JSA claimants, 43 lone parents	↑	<b>Green</b>	60
<p><b>Provisional figures.</b>                  During 2007/08: 88 long-term (6 months+) JSA claimants and lone parents have been supported into sustained employment through the Haringey Guarantee (39 JSA claimants and 43 lone parents), surpassing the 2007/08 combined target. The following planned activity is in place to ensure that future targets are met:</p> <ul style="list-style-type: none"> <li>Service Level Agreements for Haringey Guarantee contacts agreed with partners/providers to focus on the stretch targets including workless residents of the 12 "worst wards" and long-term JSA claimants and lone parents.</li> <li>Provision commissioned focussed on barriers to sustainable employment identified in the Haringey Guarantee pilot.</li> <li>LDA Area programme funding awarded for the ULV Area with Haringey Council as the accountable body. The programme will be aligned with the Haringey Guarantee delivery and priorities.</li> <li>Families into Work programme to focus on workless families in the Northumberland Park ward.</li> </ul> <p>To increase capacity to develop robust pathways to employment within the Haringey Guarantee, four new projects were added, making 10 projects in total. A summary of the projects commissioned during 2007/08 is below:</p> <ul style="list-style-type: none"> <li><b>Moving Forward</b> – This project is run by Positive Employment and is based on an outreach service at CoNEL, run in partnership with the college's Careers Advice Centre that helps students up to the age of 25 find part-time employment. The project aims to</li> </ul>							

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Economic Development</b>							
	<p>engage and support 200 students, refer 25 onto further education and assist at least 25 into sustainable employment.</p> <ul style="list-style-type: none"> <li>• <b>Work Placements for Employment</b> – This project is led by the North London Partnership Consortium (NLPC), in partnership with the Haringey Association of Voluntary and Community Organisations (HAVCO) and Keeping It Simple (KIS) training, and aims to help people into work and voluntary placements as a means of gaining full-time employment. The project aims to engage 150 beneficiaries, place 50 residents into volunteering opportunities and 100 into work placements with at least 30 progressing into sustainable employment.</li> <li>• <b>Working For Health</b> – This project is led by the Haringey Teaching Primary Care Trust (HTPCT), in conjunction with the charity Tomorrow's People, and is focused on people with poor health and on IB. The project offers outreach facilities in a number of General Practitioner (GP) surgeries in the borough as well as the physiotherapy clinic at St Ann's hospital. The project aims to engage 150 residents and support 30 into sustainable employment.</li> <li>• <b>Employment Action Network</b> – This project is run by Haringey Council's Neighbourhood Management team and is aimed at disadvantaged groups including people claiming working age benefits and lone parents. The project runs a resource centre at Northumberland Park where people can access employment support. The project aims to support at least 25 residents into sustainable employment</li> <li>• <b>Haringey At Work</b> – This project is run by Talent At Work, a local recruitment company, and is the main jobs brokerage arm of the Haringey Guarantee. Talent At Work also works with a range of local employers to determine their recruitment needs and suitably matches candidates to these positions through tailored one-to-one support and advice. The project aims to engage and support 150 residents and support at least 60 of those into sustainable employment.</li> <li>• <b>Tackling Worklessness</b> – This project is run by Northumberland Park Community School, in partnership with the Haringey Education Business Partnership, CoNEL, KIS training and Connexions, and is aimed at increasing the scope of vocational subjects and retention rates for those year 11 (15/16 year olds) students who are most in danger of becoming workless. The aim is for 250 students to be engaged on the programme with 213 gaining an NVQ level 2 qualification (85 per cent pass rate), 192 progressing to further education and 40 to be engaged on an enhanced information advice and guidance (IAG) programme leading to an NVQ qualification and the completion of a vocational training scheme.</li> <li>• <b>Crèche at KIS project</b> – This project is run by KIS training and is targeted at unemployed lone parents to train for the National Certificate of Further Education (NCFE) accredited NVQ Level 2 equivalent Social Care Industry qualification. The project aims to engage 30 beneficiaries for IAG and on the training programme, of which at least 24 will gain the NCFE qualification. As part of the course 30 work placements will be arranged and 15 sustained jobs will be secured.</li> <li>• <b>Ready Steady Work</b> – This project is delivered by Artikal Films and is aimed at helping long-term workless residents to access</li> </ul>						

## Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Economic Development</b>							
	<p>employment in the film industry through specific and tailored training and work placements. The project aims to engage 6 beneficiaries, arrange for all 6 to complete 2 work placements and place all 6 into sustained employment.</p> <ul style="list-style-type: none"> <li>• <b>Employment Support Programme</b> – This project is led by Wood Green Town Centre Management and Aidevian Consultancy and will support beneficiaries to access security related employment through the completion of Security Industry Authority (SIA) accredited training courses and assistance with completing SIA application courses for employment. The project aims to deliver training and IAG to 100 beneficiaries with a minimum of 75 gaining the SIA certificate and 30 gaining sustainable employment.</li> <li>• <b>Pre-volunteering</b> – This project, which is led by 5E Ltd, forms part of an LDA pilot programme to test out new approaches to recruiting and training volunteering in advance of the 2012 Olympic Games. The project provides specialist outreach, personal development and vocational training for 50 Haringey residents who will achieve accredited Level 1 qualifications in volunteering accompanied by tailored high quality mentoring, impartial IAG, and volunteering/employability actions.</li> </ul>						
<b>ED 5</b>	Worklessness	Residents on IB helped into work of 16 hours or more for 13 weeks	0	9	↑ □	Red	45
	<p><b>Provisional figures.</b> During 2007/08, 9 long-term IB claimants have been supported into sustained work through the Haringey Guarantee. While this performance is disappointing against the 2007/08 target of 45 it should be noted that overcoming the long-term and complex barriers to work that IB claimants face is challenging. Indeed, other London borough are facing similar challenges with their respective LAA stretch targets and Islington, who are approaching the end of year 2 of their LAA, are yet to record any sustained IB job outputs.</p> <p>Below is an outline of the planned activity to turn around performance in respect of this stretch target:</p> <ul style="list-style-type: none"> <li>• Service Level Agreements for Haringey Guarantee contracts agreed with partners/providers to focus on the stretch targets including workless residents of the 12 “worst wards” and long-term JSA claimants and lone parents.</li> <li>• Partnership agreed with the Haringey PCT to deliver the service within GP surgeries and co-ordinate Condition Management Programmes with the worklessness agenda.</li> <li>• LDA Area programme funding awarded for the ULV Area with Haringey Council as the accountable body. The programme will be aligned with the Haringey Guarantee delivery and priorities.</li> </ul>						

**Haringey Strategic Partnership - Local Area Agreement Outcomes Framework Review Table**

LAA Ref No:	Outcome	Indicator	06/07 Baselines	07/08 Outturn	Trend	Progress to Target	07/08 Target
<b>Economic Development</b>							
	<ul style="list-style-type: none"> <li>Families into Work programme to focus on workless families in the Northumberland Park ward.</li> </ul> <p>See commentary on ED 4</p>						

## Local Area Agreement (LAA) Grant Assurance Process

In order to give an opinion into the usage of the LAA grant 2007/08, Internal Audit undertook a review of the following activities within the stated grant areas against expected outcomes:

<b>Children's Service Grant</b>	<b>£1,910,362</b>
<u>Subject to Review</u>	
1. Travellers - Education	£155,000
2. Foster Payments – Task Centred Reg. Payments	£454,700
<b>Positive Activities for Young People</b>	<b>£457,581</b>
<u>Subject to Review</u>	
3. SAS Martial Arts Academy	£79,000
<b>Primary Strategy Central Co-ordination</b>	<b>£186,130</b>
<u>Subject to Review</u>	
4. Primary Team Salary Costs	£186,130
<b>School Development Grant</b>	<b>£1,985,414</b>
<u>Subject to Review</u>	
5. Behaviour Improvement Programme	£934,758
<b>Preventing Violent Extremism Pathfinder Delivery Fund</b>	<b>£80,000</b>
<u>Subject to Review</u>	
6. Preventing Violent Extremism Pathfinder Delivery Fund	£80,000
<b>Safer &amp; Stronger Communities Fund (Neighbourhood Element)</b>	<b>£581,000</b>
<u>Subject to Review</u>	
7. Wood Green & Bruce Grove	£107,000
<b>Safer and Stronger Communities Fund (Building Safer Communities-revenue)</b>	<b>£361,846</b>
<u>Subject to Review</u>	
8. DAAT Partnership support Grant	£67,027
<b>Safer and Stronger Communities Fund (Cleaner Safer Greener Element -capital)</b>	<b>£980,000</b>
<u>Subject to Review</u>	
11. Road Safety Package	£200,000
12. Northumberland Park Street Light	£215,000
<b>Neighbourhood Renewal Fund (overall allocation)</b>	<b>£7,862,806</b>
<b>Safer Communities NRF</b>	<b>£1,339,500</b>
<u>Subject to Review</u>	
9. Anti Burglary Support Project	£40,000
10. Youth Offending Service – Asylum Worker	£40,000
<b>Better Places NRF</b>	<b>£2,240,000</b>
<u>Subject to Review</u>	
13. Street Washing	£150,000
<b>Enterprise NRF</b>	<b>£1,096,382</b>
<u>Subject to Review</u>	



14. Employment Action Network	£46,556
<b>Children and Young People NRF</b>	<b>£1,133,009</b>
<u>Subject to Review</u>	
15. Youth Offending Service – Reparation	£42,750
16. Youth Offending Service	£292,000
17. Youth Offending Service – Parenting Officer	£42,750
<b>Well Being NRF</b>	<b>£1,311,633</b>
<u>Subject to Review</u>	
18. Healthy in mind Healthy Eating	£148,765
<b>Neighbourhoods and Capacity NRF</b>	<b>£840,000</b>
<u>Subject to Review</u>	
19. Voluntary Sector Development (HAVCO)	£35,000

During the course of the audit, a number of control weaknesses were identified and these are now being addressed by management. However, the identified control weaknesses do not impact on the overall opinion.

It is the opinion of Internal Audit that, based upon the review of the sample of projects, the statement of grant use, in all material respects, fairly presents the eligible expenditure for the period 1<sup>st</sup> April 2007 – 31<sup>st</sup> March 2008.

Agreed action plans are in place in order to manage the risks appropriately for those projects continuing into 2008/09.

This opinion is prepared on the basis of the limitations set out below.

The matters raised in this opinion are only those that were identified during the review are not necessarily a comprehensive statement of all the weaknesses that exist or all the improvements that might be made. The responsibility for a sound system of internal controls and the prevention of fraud and other irregularities rest with management and the work undertaken in the forming of the opinion expressed in this report should not be relied upon to identify all strengths and weaknesses in internal control, nor relied upon to identify all circumstances of fraud or irregularity.

The opinion expressed has been reasonably gained from the documentation provided to Internal Audit at the time of the review.

Signed: Anne Woods

Designation: Head of Audit and Risk Management,  
Haringey Council,  
10 Station Road,  
Wood Green,  
London,  
N22 7TR

Date: 23/06/08